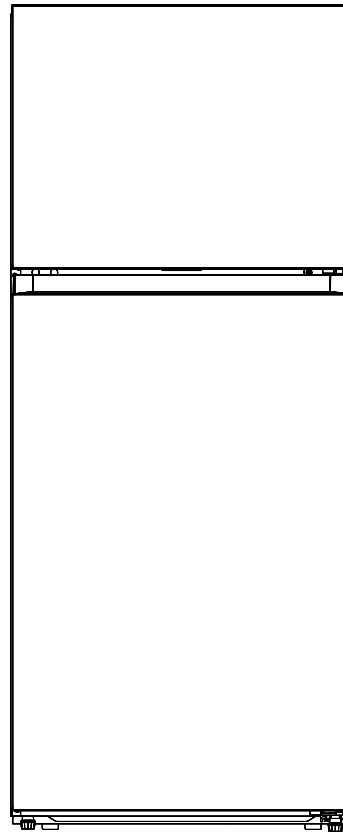
element®

USER MANUAL

16.0 cu.ft. Top Freezer Refrigerator

ERT16CGDW
ERT16CGDS
ERT16CGDB

Product may vary. Refer to the actual product



Before using your new product, read these instructions to prevent any damage.

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SAFETY INSTRUCTIONS

Intended Use

Before switching on the appliance for the first time read the following safety hints!

This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications. Modifications or alterations to the unit are not permitted for safety reasons.

Explanation of symbols

	**Danger** This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.
	**Warning of electrical voltage** This symbol indicates that there is a danger to life and health of persons due to voltage.
	**Warning** The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	**Caution** The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	**Attention** The signal word indicates important information (e.g. damage to property), but not danger.
	**Observe instructions** This symbol indicates that a service technician should only operate and maintain this appliance in accordance with the operating instructions.

Read these operating instructions carefully and attentively before using/ commissioning the unit and keep them in the immediate vicinity of the installation site or unit for later use!



WARNING

Risk of fire / Flammable material

- **DANGER** Risk of fire or explosion.Flammable refrigerant used. Do not use mechanical devices to defrost refrigerator.Do not puncture refrigerant tubing.
- **DANGER** Risk of fire or explosion.Flammable refrigerant used. To be repaired only by trained service personnel. Use only manufacturer authorized service parts. Any repair equipment used must be designed for flammable refrigerants. Follow all manufacturer repair instructions. Do not puncture refrigerant tubing.

⚠ CAUTION

- **CAUTION** Risk of fire or explosion. Dispose of refrigerator properly in accordance with the applicable federal or local regulations. Flammable refrigerant used.
- **CAUTION** Risk of fire or explosion due to puncture of refrigerant tubing. Follow handling instructions carefully. Flammable refrigerant used.

⚠ WARNING General Safety

- Install in accordance with the manufacturer's instructions.
- This product should not be recessed or built in an enclosed cabinet. It is designed for freestanding installation only.
- **WARNING** - Keep ventilation openings, in the product, clear of obstruction.
- Do not install near any heat sources, such as radiators, heat registers, stoves, other cooking appliances or in direct sunlight.
- Do not store or use gasoline or any flammable liquids inside or in the vicinity of this refrigerator.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not damage the refrigerator circuit.

WARNING Electrical Safety

Incorrect electrical installation or excessive mains voltage can lead to electric shocks!

- Only connect your fridge-freezer to a properly installed earthed socket if the mains voltage of the socket corresponds to the specification on the rating label*.
- Do not use extension cords or ungrounded (two-pin) adapters.
- Make sure that all electrical cables outside the appliance are protected from damage (e.g. by animals or sharp edges).
- Do not locate multiple portable socket outlets or portable power supplies at the rear of the appliance.
- Improper power supply may result in fire or electric shocks.
- Avoid electrical overload. Disconnect the mains plug from the mains socket before carrying out care, maintenance and repair work on the unit.
- Switch off the unit and disconnect the mains plug from the mains socket when you are not using the unit.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- If the products are equipped with LEDs, do not remove the lighting cover and LED yourself. Any replacement or maintenance of the LED lights is intended to be made by the manufacturer, its service agent or similar qualified person.

This product is not recommended for use with sockets or main switch with the A/GFCI function, otherwise it may cause false tripping.

1. It does not pose a safety risk when tripped.

2. If tripping persists, it is recommended to replace the sockets or main switch without a/gfci function.

WARNING Child Safety

- Children should be supervised to ensure that they do not play with the appliance.
- Destroy carton, plastic bags, and any exterior wrapping material immediately after the product is unpacked.
- Children should never use these items to play. Cartons covered with rugs, bedspreads, plastic sheets or stretch wrap may become airtight chambers, and can quickly cause suffocation.
- Remove all staples from the carton. Staples can cause severe cuts, and destroy finishes if they come in contact with other appliances or furniture.

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

⚠ CAUTION Risk of Injury and Damage!

- Never put frozen food in your mouth immediately after taking it out of the freezer.
- Avoid prolonged skin contact with frozen food, ice and the pipes in the freezer compartment.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance. Do not place flammable products near the product.
- Do not store beer, drinks or other liquids in bottles or tightly closed containers in the freezer compartment!

⚠ WARNING

State of California Proposition 65 Warnings:

- **WARNING:** This product can expose you to chemicals including styrene, which is known to the State of California to cause cancer and Bisphenol A (BPA), which is known to the State of California to cause birth defects or other reproductive harm. For more information, go to www.P65Warnings.ca.gov.

⚠ CAUTION

To avoid food contamination, following the instructions below:

- Opening the door for long periods can cause a significant increase of the temperature in the appliance.
- Regularly clean surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days. (Note1)(*)
- **WARNING:** Fill with potable water only.(*)
- **WARNING:** Connect to potable water supply only. (Suitable for ice making machine)(*)

ATTENTION

(*): This feature varies depending on the model purchased. Please confirm whether it is applicable according to your product.

Before the First Use

- The packaging must be undamaged. Check the device for transport damage. Do not connect a damaged device under any circumstances. In case of damage, please contact the supplier.

- Remove transport cover
- The unit and parts of the interior are protected for transport. You can remove all adhesive tapes on the right and left side of the device door as well as any adhesive residues with cleaning solvent. Remove all adhesive tapes and packaging parts from the interior of the device as well.

- After transport, the device should stand for 12 hours to allow the coolant to collect in the compressor. Non-observance could damage the compressor and thus lead to failure of the device.

⚠ CAUTION Risk of Damage!

Set up device

- The ambient temperature affects the power consumption and proper functioning of the device. Therefore, the device should be placed in a well-ventilated and dry room with an ambient temperature corresponding to the climate class for which the device is designed.
- Do not place the device outdoors (e.g. balcony, terrace, garden shed, etc.).

Do not use sharp knives or pointed objects when opening the device. Please observe the notes when setting up: “Tips for energy saving”

Remove the doors

- If the unit does not fit through the apartment door, the unit doors can be unscrewed.

ATTENTION

The unscrewing of the unit doors may only be carried out by the customer service.

⚠ CAUTION Notes for Cleaning

Disconnect the appliance from the power supply before cleaning.

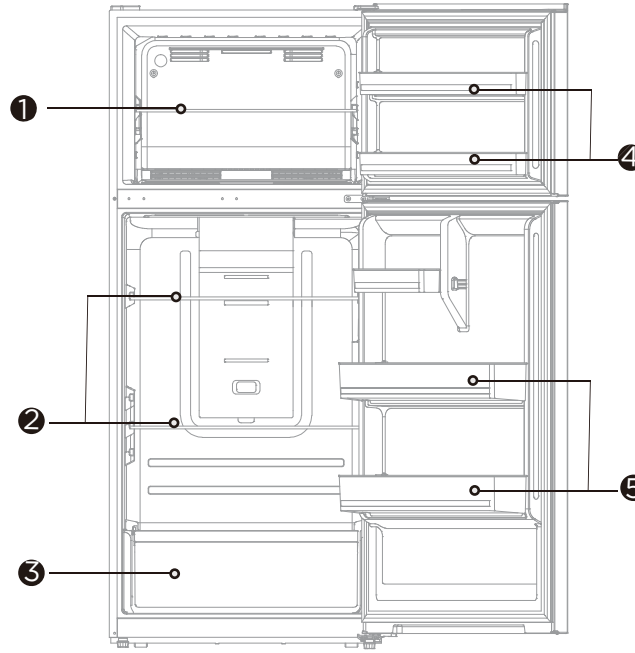
- Dust behind the product and on the floor must be cleaned to improve the cooling effect and energy saving.
- Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the product should be cleaned regularly to avoid odors.
- Turn the power off before cleaning the interior; remove all food, drinks, shelves, drawers, etc.
- Use a soft cloth or sponge to clean the inside of the refrigerator, with two tablespoons of baking soda and a quart of warm water. Then, rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean inside the refrigerator (such as narrow places. gaps or corners), we recommend to wipe them regularly with a soft rag, soft brush, etc. and when necessary, with some tools (such as thin sticks) to ensure no contaminants or bacteria accumulates in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors inside the product or contaminate food.
- Clean the door tray, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the outer surface with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, scouring pads, wire brushes, abrasives (such as toothpaste), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuit or affect electrical insulation after immersion.

SPECIFICATIONS

Product model	ERT16CGD***
Total Storage Volume	16 cu.ft.
Rated Voltage	115V~/60Hz
Rated Current	1.9A
Overall Dimension (H x W x D)	64.92 in x 27.56 in x 28.78 in

PRODUCT OVERVIEW

Names of Components



1	Freezer glass shelf	**4**	Freezer door trays
2	Refrigerator glass shelf	**5**	Refrigerator door tray
3	Fruit and vegetable box		

ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

When the refrigerator is powered on for the initial time, storing too much food may adversely affect the cooling effect of the refrigerator.
Do not block the air outlet during food storage, which may adversely affect the cooling effect.
If the temperature in fridge compartment is cold, please adjust the switcher to the weaker position. If the temperature in fridge compartment is not cold enough, please adjust the switcher to the strong position.

PRODUCT INSTALLATION

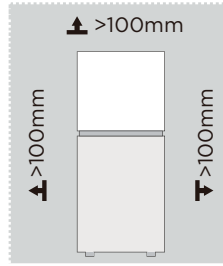
Installation Instructions

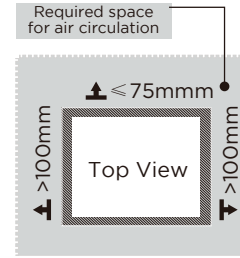
Finding a suitable location

- This refrigerator is designed to be free standing only, and should not be recessed or built-in.
- The refrigerator should be placed in a well-ventilated indoor place; the ground shall be flat and sturdy.
- Keep away from heat and avoid direct sunlight. Do not place the refrigerator in moist or watery places to prevent rust or reduction of insulating effect.

Dimensions and clearances

- Too small of a distance from adjacent items may result in the degradation of freezing capability and increased electricity costs. Both sides of the refrigerator should be placed against the wall with a free distance more than 100mm, and the refrigerator back against the wall distance not more than 75 mm.





Providing a proper power supply

- Check your local power source. This refrigerator requires a **AC115 V, 60 Hz** power supply.
- Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

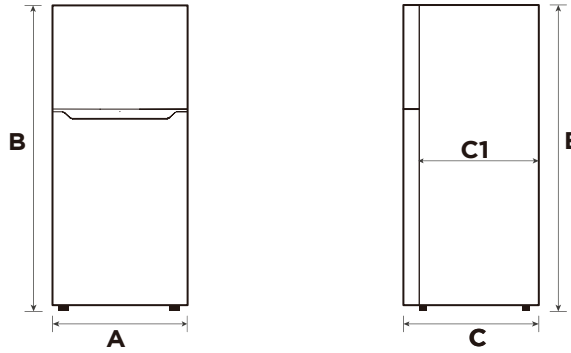
⚠ CAUTION

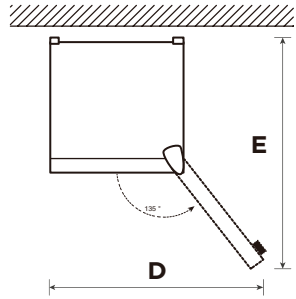
The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate.
Never unplug your refrigerator by pulling on the power cord. Always grip the plug firmly and pull straight out from the outlet.

Start to Use

- The refrigerator shall stay for 2 hours before connecting power when it is firstly started.
- The refrigerator shall run 2 to 3 hours before loading fresh or frozen foods; the refrigerator shall run for more than 4 hours in summer in advance considering that the ambient temperature is high.

Space requirement diagram (when the door is open and when the door is closed)

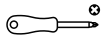
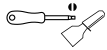




Width	Overall Height	Depth	Depth Only Cabinet	Door Open 135° Width	Doors Open 135° Depth
A	B	C	C1	D	E
700	1649	731	650	1085	1310

Notice: All dimensions in mm

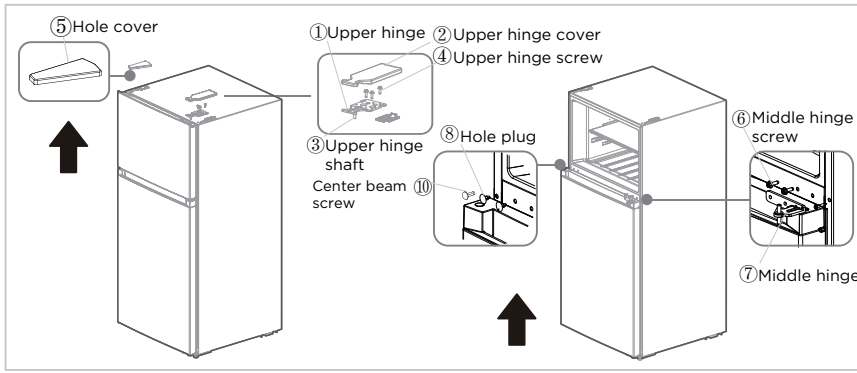
Door Right-Left Change

List of tools to be provided by the user	
	Cross screwdriver
	Allen wrench
	Putty knife, Thin-blade screwdriver
	5/16” socket and ratchet
	Masking tape

Parts to be used for door reverse			
SN	Parts	Quantity	Notes
1	Upper hinge	1	Pre-installed on the box and still needs to be used when changing the door
2	Upper hinge cover	1	
3	Upper hinge shaft	1	
4	Upper hinge screw	3	
5	Hole cover	1	
6	Middle hinge screw	2	
7	Middle hinge	1	
8	Hole plug	2	
9	Adjustable foot	1	
10	Center beam screw	2	
11	Center beam screw cap	1	
12	Lower hinge screw	3	
13	Lower hinge	1	
14	Stopper	2	
15	Stopper screw	2	
16	Right door self-locking	2	Pre-installed on the door body, removed when changing the door, and retained
17	Left door self-locking	2	Put it in the accessory bag and use it when changing the door
18	Screw self-locking	2	Pre-installed on the door and still needs to be used when changing the door
19	Hole plug	1	

Step

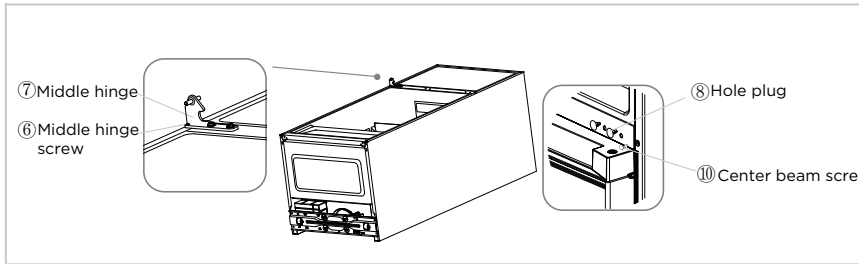
1. Unplug your refrigerator and remove all food from refrigerator.
2. Remove the top hinge cover, screws and upper hinge on the top of the cabinet, and the cover plate on the left; take out the freezer door u pwards.
3. Unscrew the hinge screws, remove the middle hinge, remove the plug pins, and take out the refrigeration door upwards.



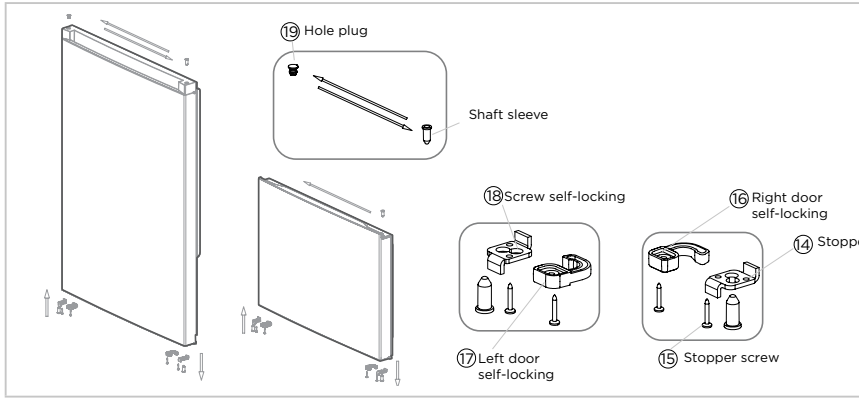
ATTENTION

Images show a refrigerator that opens on the left side. Your refrigerator may open on the right side.

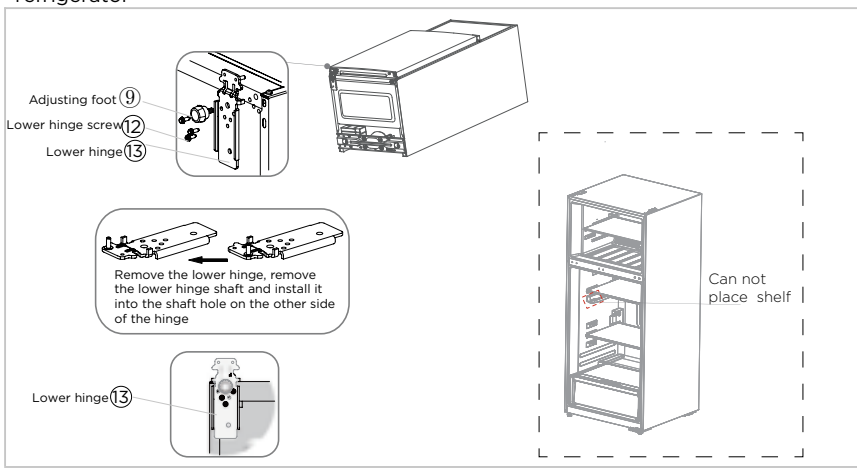
4. Put the refrigerator down, unscrew the lower hinge screw and adjusting foot, remove the lower hinge, remove the lower hinge shaft and install it into the shaft hole on the other side of the hinge.
5. Install the middle hinge to the left side of the middle beam and the plug pin to the right side of the middle beam.



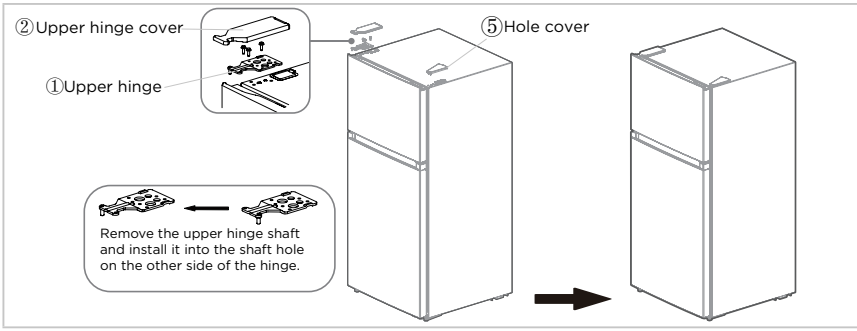
6. Unscrew and remove the shaft sleeves, stopper and right door self-locking screws of the two door bodies, take out the left door self-locking from the accessory bag, and install it to the left corner of the door body together with the stopper and shaft sleeves. Take out the hole plug and shaft sleeve on the upper part of the refrigeration door and adjust their positions before installing them into the door body. Take out the shaft sleeve on the freezing door and install it on the other side.



7. Install the refrigerator door on the middle hinge, install the lower hinge on the left side of the refrigerator and tighten the screws, and install two adjusting feet to raise the refrigerator



8. Install the freezing door on the middle hinge, remove the upper hinge shaft and install it into the shaft hole on the other side of the hinge, install the upper hinge and tighten the screws, and install the upper hinge cover and the right hole cover.
9. The door change is completed.



ATTENTION

The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor.

Leveling Feet

- To avoid vibration, the unit must be leveled.
- If required, adjust the leveling screws to compensate for the uneven floor.
- The front should be slightly higher than the rear to aid in door closing.
- Leveling screws can be turned easily by tipping the cabinet slightly.
- Turn the leveling screws counterclockwise to raise the unit, clockwise to lower it.

Moving the Appliance

1. Remove all food from inside the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door handle to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.
5. After installing the appliance, connect the power plug into a socket outlet to switch on the appliance.

ATTENTION

Precautions before operation:
Before making changes the refrigerator must be disconnected from power.
Precautions should be taken to prevent any personal injury.

Changing the Light

- Any replacement or maintenance of the LED lights is in tended to be made by the manufacturer, its service agent or similar qualified person.

Connecting the Appliance

- After installing the appliance, connect the power plug into a socket outlet.

ATTENTION

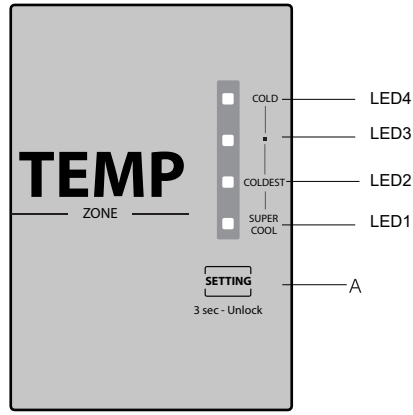
After connecting the power supply cord (or plug) to the outlet, wait 2 or 3 hours before you put food into the appliance. If you add food before the appliance has cooled completely, your food may spoil.

Tips for Energy Saving

- Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.
- Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance. Never cover ventilation openings.
- See the spacing dimensions in the chapter “Installation”.
- The arrangement of drawers, shelves and racks as shown in the illustration offers the most efficient use of energy and should be retained as far as possible. All drawers and shelves should remain in the appliance to keep the temperature stable and save energy.
- To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers can be removed. The top and bottom drawers and shelves should be removed last if necessary.
- An evenly filled refrigerator/freezer compartment contributes to optimal energy use. Therefore, avoid empty or half-empty compartments.
- Allow warm food to cool before placing it in the refrigerator/freezer. Food that has already cooled down increases energy efficiency.
- Allow frozen food to defrost in the refrigerator. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.
- Open the door only as briefly as necessary to minimize cold loss. Opening the door briefly and closing it properly reduces energy consumption.
- The door seals of your refrigerator must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

OPERATION INSTRUCTIONS

Control Panel

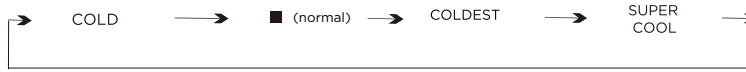


(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

1)Button
A.Temperature setting button of refrigerator compartment

2)Display screen
①LED4: COLD
②LED3: ■ (normal)
③LED2: COLDEST
④LED1: SUPER COOL

3)Temperature setting
Each time the temperature setting button A is pressed once,the temperature setting changes one time. After the temperature setting has been completed, the refrigerator will run according to the set value after 15s.
The shift regulation is:



4)Display
when the refrigerator starts up for first time, the display screen will shine for 3 seconds, and then the refrigerator runs according to coldest. In case of a failure, the corresponding LED lights blink. In case of no failures, it shows the temperature setting of refrigerator.

Fault Code	Fault Description
LED1 / LED2 flashing	Refrigerator temperature sensor fault
LED1 / LED3 flashing	Freezing frost sensor faults
LED1 / LED4 flashing	Ambient temperature fault

5)Lock/Unlock
When the temperature control panel is in lock state, press and hold the temperature setting key for 3 seconds for unlocking the panel, all LED lights will blink for 2 seconds when the panel is unlocked. When the temperature control panel is in unlock state, if there is no operation on control panel within 15 seconds, it will enter into lock state automatically.

Tips on Storing Food

Freezer compartment

- The freezer is designated for the storage of food frozen at very low temperature, long-term storage of frozen food, and for the production of ice.
- Only use the shelves in the door of the freezer to store frozen food, not for storing hot food designated for freezing.
- Do not put fresh and frozen food next to each other. The frozen food may thaw.
- When freezing fresh food (such as meat, fish or chopped meat), cut them into parts that can be used at the same time.
- Storing frozen food: instructions are usually stated on the packages, which must be followed. If there is no information on the packaging, food should not be stored for longer than three months from the date of purchase.
- When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.
- Frozen food should be kept in suitable packages to retain the quality and should be returned to the freezer compartment as soon as possible.
- If a package of frozen food shows moisture or abnormal bulging, it is probable that it was stored at the wrong temperature and the content is spoiled.
- The storage period for frozen food depends on the room temperature, the thermostat setting, the frequency of opening the door of the freezer, the type of food and the time of transporting the product from the shop to the household. Always follow the instructions printed on the packaging and never exceed the maximum storage time stated on the package.

Refrigerator compartment

- To reduce moisture and subsequent ice build-up, never put liquid into the refrigerator in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.
- Never put warm foods in the refrigerator. These should first cool down at room temperature and then be placed so as to ensure adequate air circulation in the refrigerator.
- Food or food containers should not touch the back wall of the refrigerator because they could freeze to the wall. Do not keep regularly opening the door of the refrigerator.
- Meat and clean fish (packed in a package or plastic foil) can be placed in the refrigerator, which can be used in 1–2 days.
- Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables.

ATTENTION

The optimal temperature setting of each compartment depends on the ambient temperature. Above optimal temperature is based on the ambient temperature of 77°F.
Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator. Food stored shall not block the air outlet; otherwise, the freezing effect will also be adversely affected.
When store beverages at coldest setting, inside fruits and vegetables are at risk of freezing, please set on towards less cooling if coldest setting is very cool.

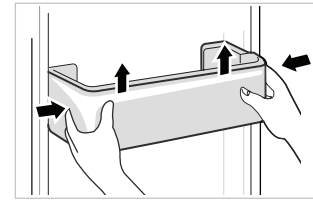
CLEANING AND MAINTENANCE

Defrosting

- The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

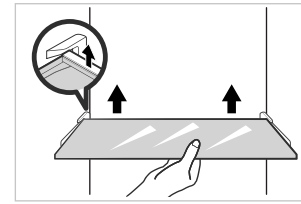
Cleaning of Door Tray

- According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.
- After washing the tray having been taken out, you can adjust its installing height in accordance with your requirement.



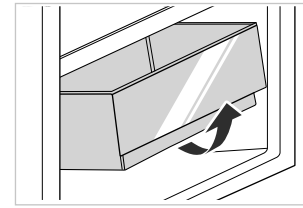
Cleaning of Glass Shelf

- As the innermost part of the refrigerator liner where contacting the shelves has a backstop, you shall raise the shelves upward, then you can be able to take it out.
- Adjust or clean the shelves according to your requirement.



Cleaning the Fruit and Vegetable Box

- Remove the contents of the drawer. Hold the handle of the vegetable drawer and pull it out completely until it stops.
- Lift the vegetable drawer up and remove it by pulling it out.



ATTENTION

Soft towels or sponge dipped in water and non-corrosive neutral detergents are suggested for cleaning. The freezer of shall be finally cleaned with clean water and dry cloth. Open the door for natural drying before the power is turned on. Do not use hard brushes, clean steel balls, wire brushes, abrasives, such as toothpastes, organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items clean refrigerator considering that this may damage the fridge surface and interior.

Stop Using

Power failure:

In case of power failure, even if it is in summer, foods inside the appliance can be kept for several hours; during the power failure, the times of door opening shall be reduced, and no more fresh food shall be put into the appliance.

Long-time nonuse:

The appliance shall be unplugged and then cleaned; then the doors are left open to prevent odor.

Moving:

Before the refrigerator is moved, take all objects inside out, fix the glass partitions, vegetable holder, freezing chamber drawers and etc. with tape, and tighten the leveling feet; close the doors and seal them with tape. During moving, the appliance shall not be laid upside down or horizontally, or be vibrated; the inclination during movement shall be no more than 45°.

ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired.
Foods can be preserved for a couple of hours even in summer in case of power failure; it is recommended to reduce the frequency of opening door.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible reason
Failed operation	• Check whether the appliance is connected to power or whether the plug is in well contact
	• Check whether the voltage is too low
	• Check whether there is a power failure or partial circuits have tripped
Odor	• Odorous food shall be tightly wrapped
	• Check whether there is any rotten food
	• Clean the inside of the refrigerator
Long-time operation of the compressor	• Long operation of the refrigerator is normal in summer
	• When the ambient temperature is high it is not suggestible having too much food in the appliance at the same time
	• Food shall get cool before being put into the appliance
	• The doors are opened too frequently
Light fails to get lit	• Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged
	• Have the light replaced by a specialist
Door can not be properly closed	• The door is stuck by food packages
	• Too much food is placed in the refrigerator
	• The refrigerator is tilted
Loud noises	• Check whether the floor is level and whether the refrigerator is placed stably
	• Check whether accessories are placed at proper locations

Problem	Possible reason
Door seal fails to be tight	• Remove foreign matters on the door seal
	• Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)
Water pan overflows	• There is too much food in the chamber or food stored contains too much water, resulting in heavy defrosting
	• The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting
Hot housing	• Heat dissipation of the built-in condenser via the housing, which is normal when housing becomes hot due to high ambient temperature, storage of too much food or shutdown of the compressor is shut down, provide sound ventilation to facilitate heat dissipation
Surface condensation	• Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel
Abnormal noise	• Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal
	• Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal

WARRANTY

Element Appliance Limited Warranty

(the "Products" or "Product" when referencing a singular product herein)

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original customer who purchases the Product from an authorized Element retailer (the "Original Customer" or "you") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product ("Warranty") as follows:

* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is **required** for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

1. WARRANTY SERVICE:

A. ONE-YEAR WARRANTY: Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of purchase by the Original Customer (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof, regardless of any defects in the Product or any part or component thereof.

B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION: If and only if the Original Customer registers the Product at www.elementelectronics.com within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

C. TIMING AND PROCEDURE: Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period MUST be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) any damage caused by using non-authorized parts or service facilities for repair of Products (however, for avoidance of doubt, using non-authorized parts or service facilities will not, in and of itself, void the Warranty); (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

PLEASE DIRECT ALL CORRESPONDENCE TO:

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