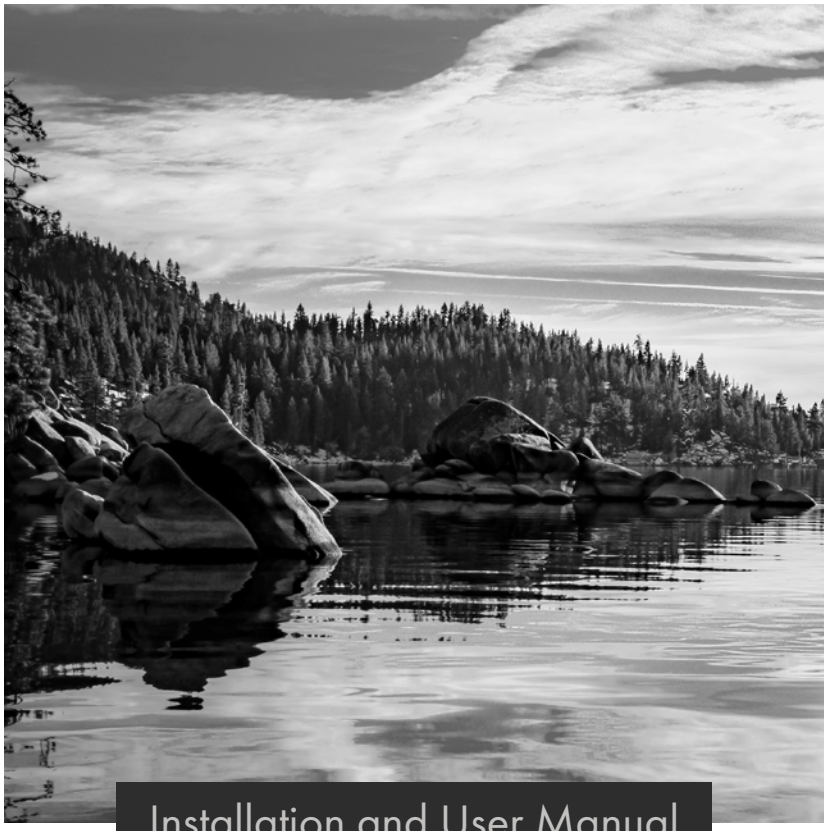
ZLINE

ATTAINABLE **LUXURY®**



Installation and User Manual

RANGE HOODS
619, 621, 623, 625, & 627 MODELS

zlinekitchen.com



ZLINE Kitchen and Bath provides Attainable Luxury, where the kitchen and bath of your dreams is never out of reach. Through our unique designs and unparalleled quality, we're dedicated to providing you an elevated experience in the heart of your home. With an endless selection of features and finishes, our inspiration is your reality.

ZLINE
ATTAINABLE **LUXURY**®



ZLINE is fueled by a passion for innovation—a relentless pursuit of bringing the highest end luxury designs and professional features into everyone's homes.

Because we continually strive to improve our products, we may change specifications and designs without prior notice.

Scan the QR code to view the most up-to-date version of the Installation Manual and User Manual.

⚠ WARNING: This product can expose you to chemicals including nickel, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

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IMPORTANT SAFETY INSTRUCTIONS



If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.



WARNING: NOT SUITABLE FOR USE WITH SOLID-STATE SPEED CONTROLS



AVERTISSEMENT : NE CONVIENT PAS À DES RÉGULATEURS DE VITESSE À SEMI-CONDUCTEURS

- Before beginning installation, please read and follow these important instructions for the safety of your home and the people living in it.
- The instructions in this manual are intended for qualified installers and certified service technicians. Installation and electrical wiring must be completed by qualified professionals and in accordance with applicable codes and standards.
- DO NOT attempt to install this appliance yourself. Injury could result from installing the unit due to lack of appropriate electrical and technical background.
- The installer should leave these instructions with the consumer who should retain for local inspectors' use and for future reference.
- Due to the size and weight of ZLINE range hoods, two-person installation is highly recommended.
- Use care when handling the range hood, chimney cover, baffle filters, and any parts or accessories, as sharp edges may lead to injury. Use of gloves during installation is highly recommended.
- All ZLINE range hoods are ETL-listed, ensuring all parts were tested for safety and meet industry standards and regulations.
- The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation, improper use of the appliance, or failure to heed the warnings listed.
- Carefully inspect all items for damages upon delivery. Upon acceptance of the range hood, owner assumes responsibility for its safe arrival.

IMPORTANT SAFETY INSTRUCTIONS

- Before installing your unit, test the range hood for proper functionality by plugging it into an appropriate outlet and testing the fan and lights. Do not install any appliance if they have missing or broken parts. If units arrive damaged, contact ZLINE Customer Service at 1-614-777-5004 for help.
- This appliance is designed for general ventilating use only. DO NOT use to exhaust hazardous or explosive materials and vapors.
- The combustion air flow needed for safe operation of fuel-burning equipment may be affected by this unit's operation. Follow heating equipment guidelines and safety standards such as those published by the National Fire Protection Association (NFPA), American Society of Heating, Refrigeration and Air Conditioning Engineers (ASHRAE), and local code and government authorities.
- Sufficient air is needed for proper combustion and exhausting of gases through the ducting installed with range hoods to prevent back drafting.
- Ducted range hoods MUST ALWAYS be vented to the outdoors or in some instances converted to recirculate the air.
- To reduce the risk of fire and to disperse air properly, make sure to vent air outside. DO NOT vent exhaust into spaces between walls, crawl spaces, ceilings, attics, basements, or garages.
- Please consult an HVAC or installation professional for advice to comply with local regulations and ensure appropriate ventilation.
- Old duct work should be cleaned or replaced, if necessary, to avoid the possibility of a grease fire or other hazard. Check all joints on duct work to ensure proper connection; all joints should be properly taped/secured.
- When a range hood ventilates air out of the room, the vented air must be replaced; this is called makeup air. If a makeup air system is needed, but not used, a hood may not function as expected due to negative air pressure.
- ZLINE does not currently provide makeup air units. Always consult applicable building codes regarding minimum and maximum air flow rates. Certain states may require additional items such as makeup air for larger CFM range hoods.
- Please verify with local and state regulations on the proper venting method for your hood. Many agencies have CFM rating specifications for your hood.
- You must purchase appropriate flexible ducting and any additional items to vent the hood in accordance with government codes.

IMPORTANT SAFETY INSTRUCTIONS

- When cutting or drilling into a wall or ceiling, be careful not to damage electrical wiring or other hidden utilities.
- All electrical wiring must be properly installed, insulated, and grounded. A 120 VAC, 60 Hz, AC-only fused electrical supply is required on a separate 15-amp circuit, fused on both sides of the line.
- Electrical installation must be in accordance with the National Electrical Code ANSI/ NPA70-latest edition and/or local codes.
- Before servicing or cleaning the unit, fully disconnect the hood from power to avoid risk of electric shock and injury.
- Keep the motor, fans, baffle channels, filters, tunnels, cups, and grease-laden surfaces clean. Grease should not be allowed to accumulate inside or on the surface of the range hood; clean surfaces frequently.
- Take care when cleaning the range hood in spray form: never direct spray of water or cleaners onto the electrical wiring, motor, button panel, or light bulbs.
- When cleaning stainless steel, only use a stainless steel cleaner product with a soft sponge, or use a cloth with a warm soap and water solution. Never use abrasive powders or liquids.
- After installation, use a stainless steel cleaning product or wipe to eliminate any residues from protective film after removal.
- Always turn the range hood on when cooking at high heat or when cooking flaming foods. Use high settings on the cooking range below only when necessary.
- Never leave range top surface units underneath a range hood unattended at high settings. Boilovers can cause smoking and greasy spillovers that may ignite. Heat oils slowly on low or medium settings.
- Always use appropriate cookware and utensils; always use cookware appropriate for the size of the surface element on your range top underneath a range hood.
- To reduce the risk of injury in the event of a range top grease fire, smother flames with a close fitting lid, cookie sheet, or metal tray, then turn off the burner. Never pick up a flaming pan — you may be severely burned.
- Keep flammable or combustible material away from flames. If flames do not go out immediately, evacuate and call the fire department. DO NOT use water, including wet dishcloths or towels — a violent steam explosion will result.

BEFORE INSTALLATION

TOOLS NEEDED

- Marker or pencil
- Utility knife
- Measuring tape
- Level
- Powered drill
- Flat head and Phillips screwdrivers

PARTS SUPPLIED

DESCRIPTION	IMAGE	QTY
Undercabinet Range Hood		1
Baffle Filter Spacer		Varies by model
Baffle Filter		Varies by model
Wall Mount Anchors		4
Wall Mount Screws		4
Mounting Bracket Screws		6
Mounting Bracket		1
Grease Tunnel		1
Baffle Channel		1

BEFORE INSTALLATION

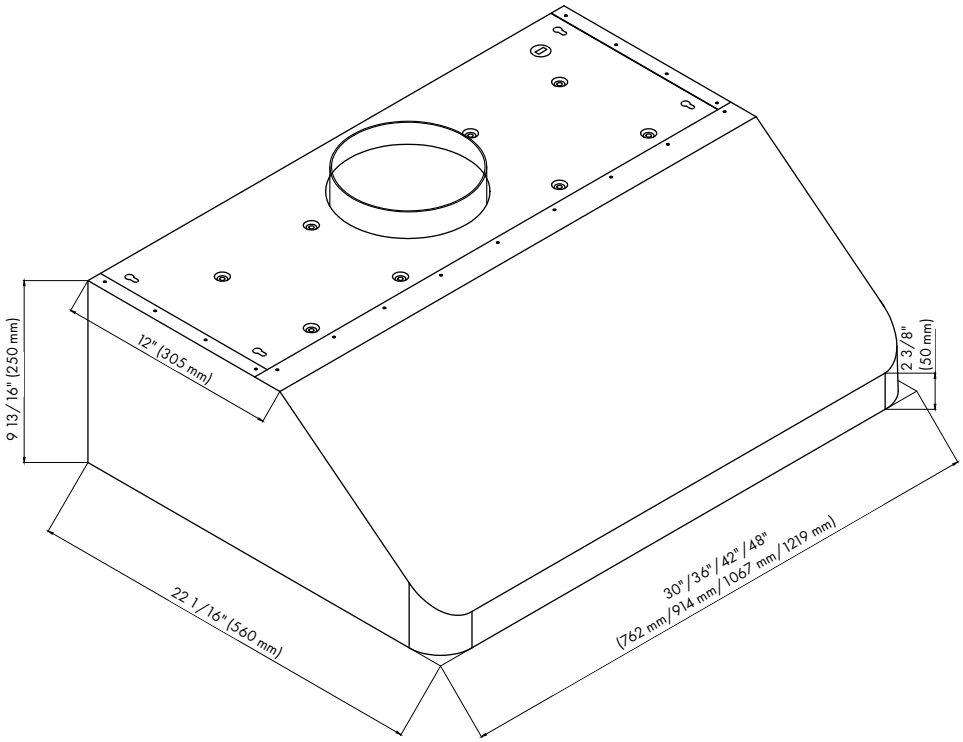
PRODUCT SPECIFICATIONS

Models	619 Series, 621 Series, 623 Series, 625 Series, 627 Series
Power Rating	120 V/60 Hz (USA & Canada standard)
General Input Power	300 W (260 + 2x20 W)
Motor Input Power	260 W (130 W + 130 W)
Ampere	3A
Levels Of Speed Control	4 Levels
Airflow (Q/L/M/H)	270 CFM/380 CFM/490 CFM/600 CFM
Number Of Motors	Dual Motors
Motor Type	Single Chamber Ultra Quiet
Fan Type	Centrifugal Squirrel Cage
Control Type	Touch Sensitive Electronic Control Panel with LED Display
Filtration Type	Stainless Steel Baffle Filters
Illumination	3 W, 12 V Maximum, Dual Intensity
Venting Size	Top Transition, 7" (178 mm) Round
Interference Protection	Radio Frequency Interference Protected

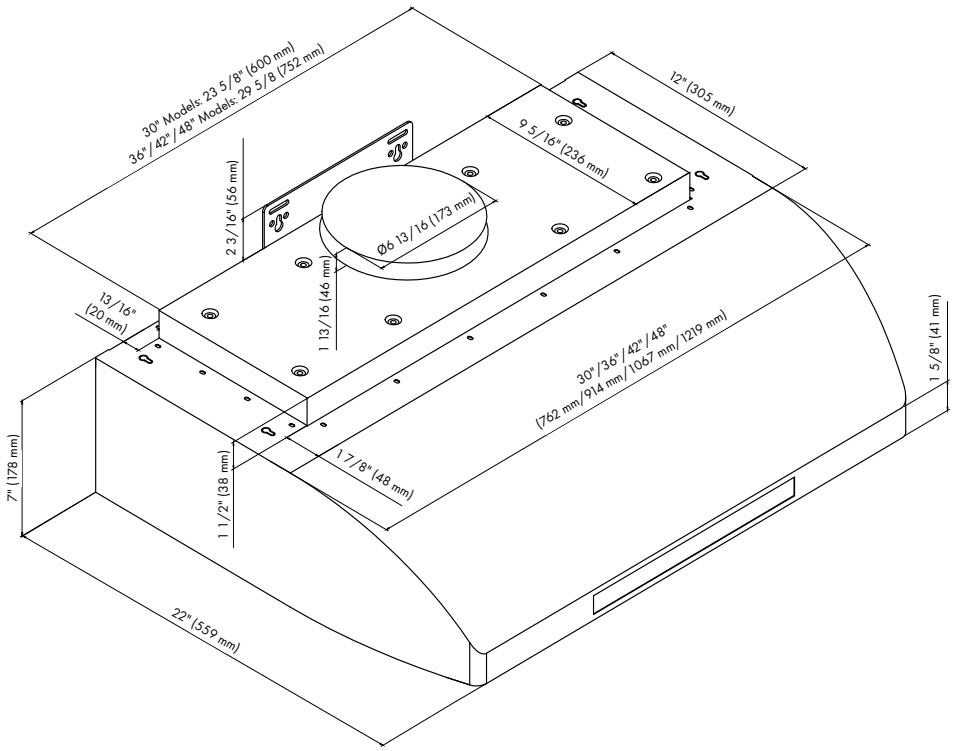
BEFORE INSTALLATION

PRODUCT DIMENSIONS

619 and 623 Series



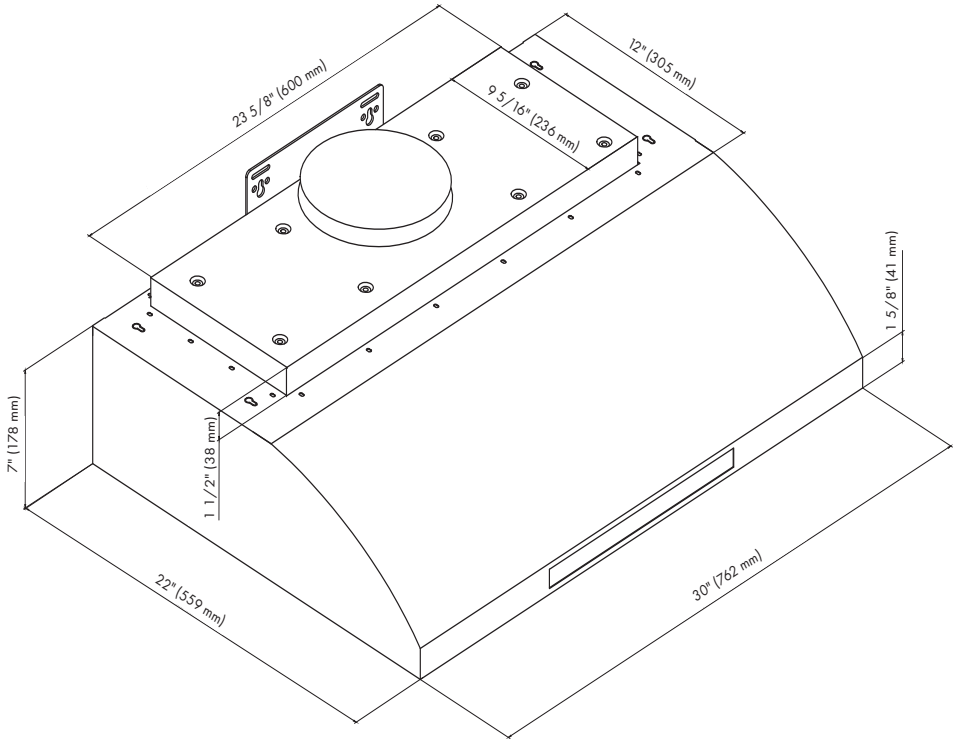
621 and 625 Series



BEFORE INSTALLATION

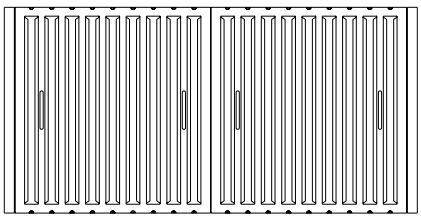
PRODUCT DIMENSIONS

627 Series

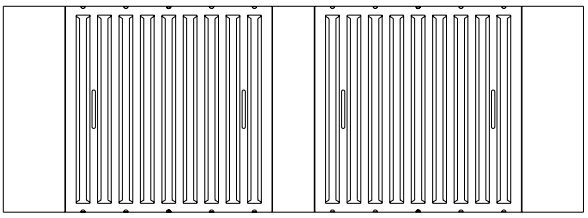


BAFFLE FILTER ORIENTATION

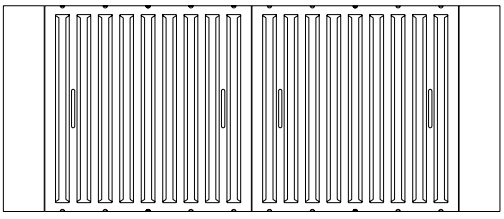
30" Models



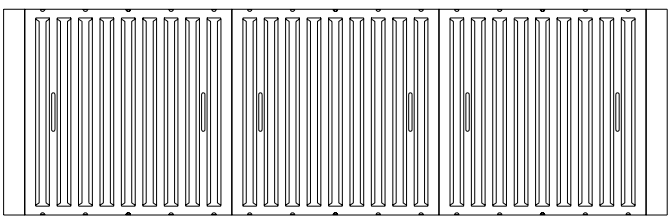
42" Models



36" Models



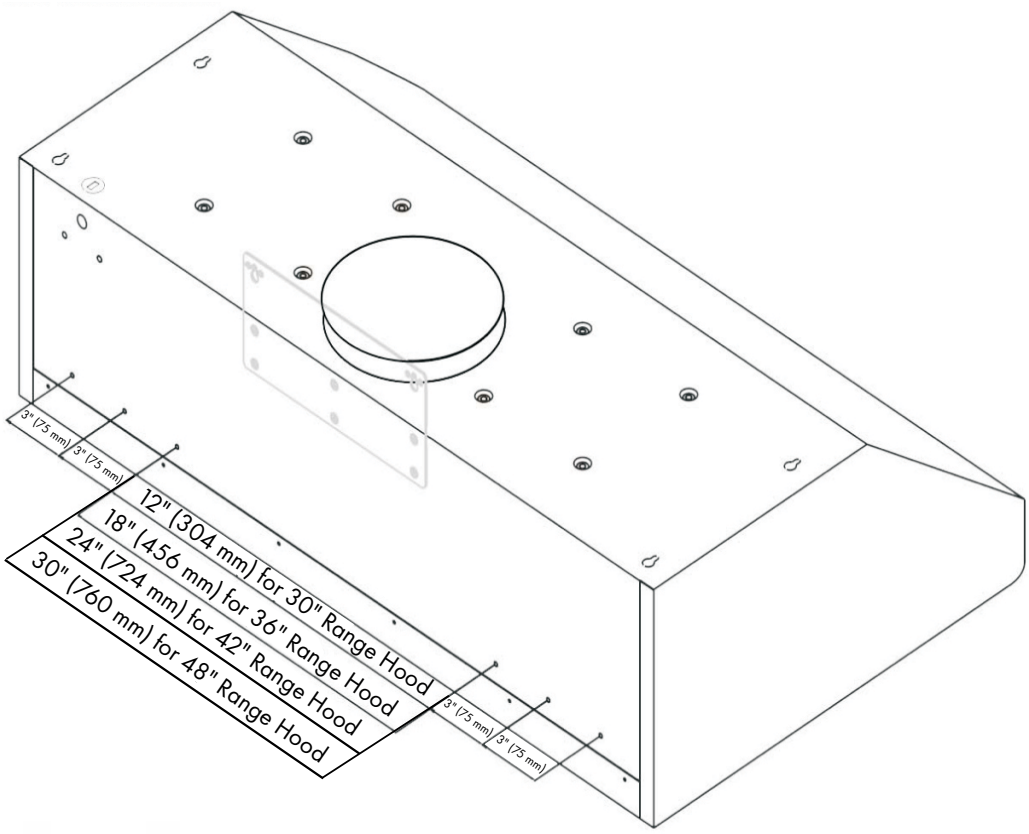
48" Models



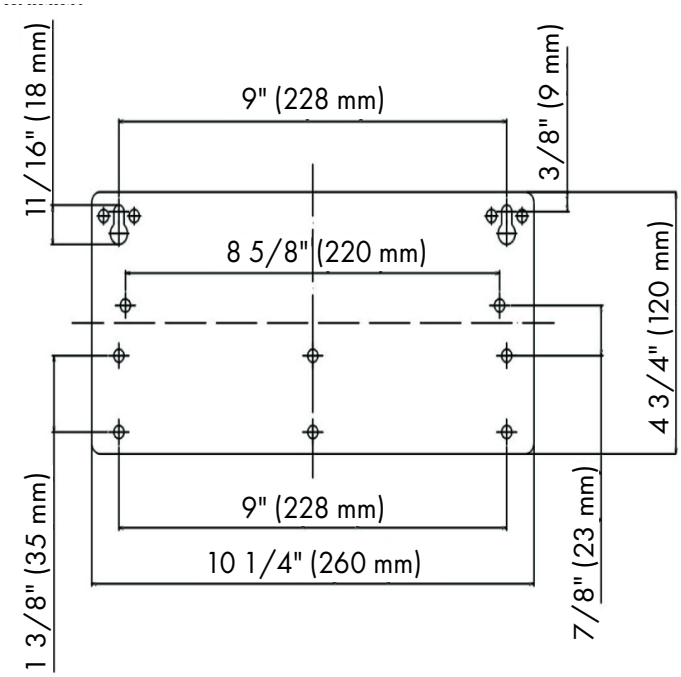
BEFORE INSTALLATION

PRODUCT DIMENSIONS

Rear knockout hole dimensions



Hood-mounting bracket dimensions

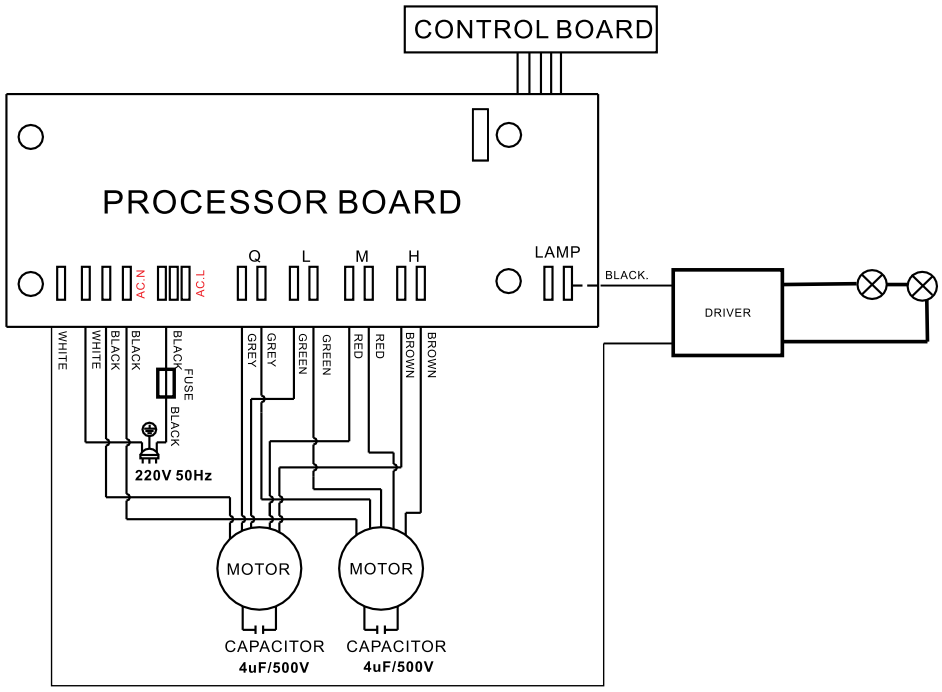


BEFORE INSTALLATION

CIRCUIT DIAGRAM

WARNING

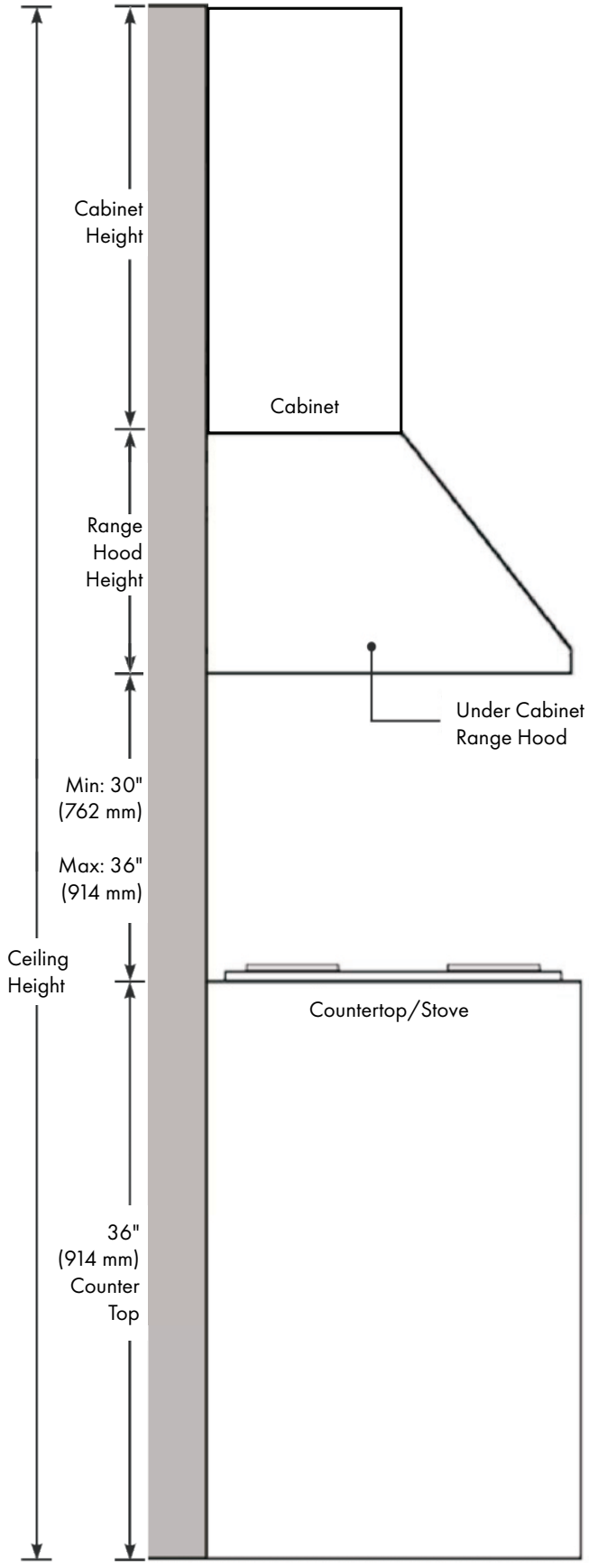
Risk of electrical shock. This range hood must be properly grounded by a qualified electrician in accordance with all applicable national and local electrical codes. Before connecting wires, switch power off at the service panel and lock it to prevent power from being switched on accidentally.



NOTE: The range hood must be connected using the original cord/plug it came with.

BEFORE INSTALLATION

VENTILATION AND CLEARANCES



NOTE: The recommended height to install your hood is 30" (762 mm) minimum and 36" (914 mm) maximum above your range top or cook top. These distances allow for optimal venting efficiency. Consult an HVAC or installation professional for ventilation advice.

BEFORE INSTALLATION

VENTING REQUIREMENTS

- Determine the location of the venting pipe from the hood to the outside of your home before installation.
- Ducting is not provided with your ZLINE range hood. It's recommended to use solid ducting made of galvanized steel or another appropriate rigid metal ducting whenever possible for the lowest noise and highest flow.
- Use a maximum of 40' (12192 mm) of ductwork. Try to minimize the use of elbows.
- You must establish a minimum of 12" (305 mm) of vertical airflow from the top of the hood before executing any 90° turn. No more than 3 elbows are allowed; each 90° turn you make equates to 5' (1524 mm) lost when accounting for the maximum 40' (12192 mm).
- DO NOT install two elbows together. If turns or transitions are required, install them as far from the hood as possible.
- Do not use any reducers on ducting smaller than the appropriate diameter for your hood's transition piece, which is 7" (178 mm) for 600 Series models.
- Any existing or additional dampers should be inspected for proper operation.
- The size of the vent should be uniform or larger than the cooking surface below.
- Always keep the duct clean to ensure proper airflow.

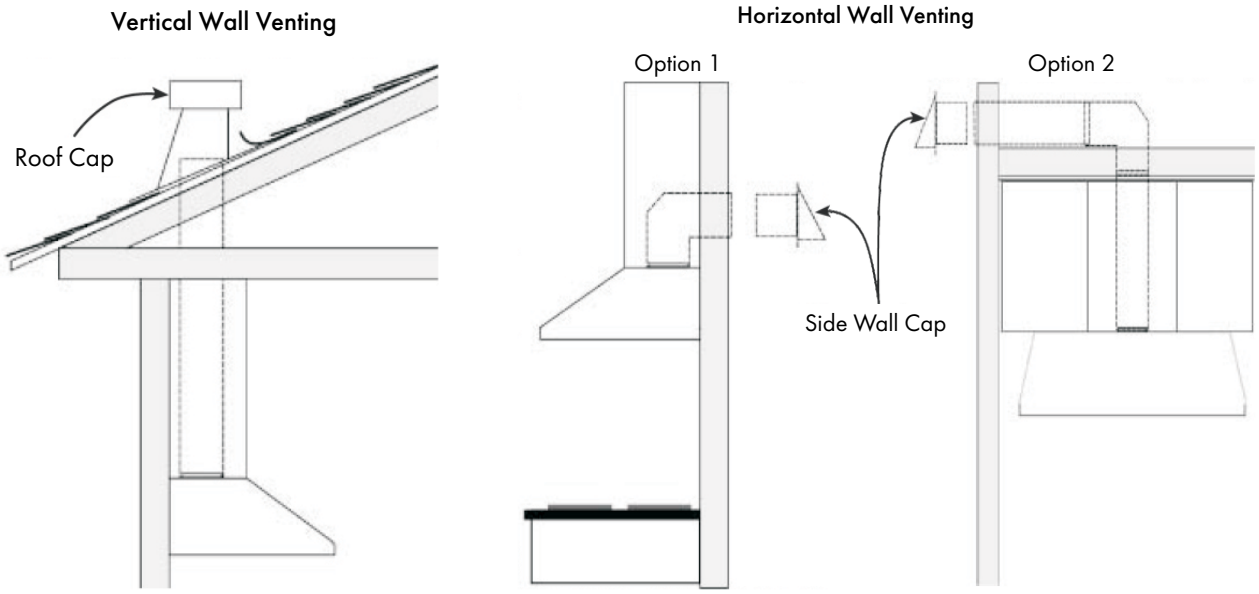
FOR THE MOST EFFICIENT AND QUIET OPERATION

- It is recommended that the range hood be vented vertically through the roof with a minimum of a 7" (178 mm) or larger vent work.
- ALWAYS, when possible, reduce the number or transitions and turns.
- A minimum of 7" (178 mm) round or 3 1/4 x 10" (83 mm x 254 mm) rectangular duct (purchased separately) must be used to maintain maximum airflow efficiency.
- Always consult an HVAC or installation professional to determine the best ducting option for your range hood, as each kitchen and home layout will vary.

BEFORE INSTALLATION

VENTING METHODS

This range hood is factory set for venting through the roof or wall. Vent work can terminate either through the roof or wall. To vent through a wall, use a 90° elbow. Below are examples of appropriate ducting options.



IMPORTANT SAFETY ALERTS

WARNING

- NEVER exhaust air or terminate duct work into spaces between walls, crawl spaces, ceiling, attics or garages. All exhaust must be ducted to the outside.
- Use metal/aluminum duct work only.
- Fasten all connections with sheet metal screws and tape all joints with certified foil tape.
- Use caulking to seal exterior wall or roof opening around the cap.
- DO NOT terminate the vent system in an attic or other enclosed area.
- DO NOT use 4" (102 mm) laundry-type wall caps.
- DO NOT use plastic ventilation.

BEFORE INSTALLATION

Prior to installation, determine the location of the venting pipe from the hood to the outside. Refer to "Venting Requirements" on page 11. Additionally, use care to peel off the white plastic protective coat off the hood, if any.

INSTALLATION OPTIONS

You have two options to install your under cabinet range hood:

- OPTION 1: Securing the hood directly to the bottom of the cabinet above.
- OPTION 2: Securing the hood to the wall using the provided wall mount bracket.

WARNING **To avoid damage to your hood or potential future injury, use care to prevent any debris from entering the vent opening.**



Figure 1



Figure 2

NOTES:

- If using Option 1 and installing under the cabinet with a recessed bottom, attach 4" (102 mm) wide wood filler strips (not provided) on each side. Refer to Figure 1 above.
- Additionally, you will need to knock out the screw holes located on the left and right side of the top of the hood as shown in Figure 2.

WARNING **If moving an electric cooktop or induction range below the hood is necessary to install, unplug the unit and turn off power at the circuit board. If moving a gas-powered range, additionally make sure to completely shut off the gas supply.**

WARNING **Using either option, use care to ensure the hood is secure to the cabinet or wall before releasing to avoid risk of the hood falling and/or personal injury.**

INSTALLATION

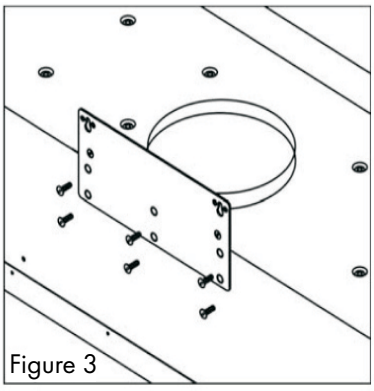
INSTALLATION - OPTION 1

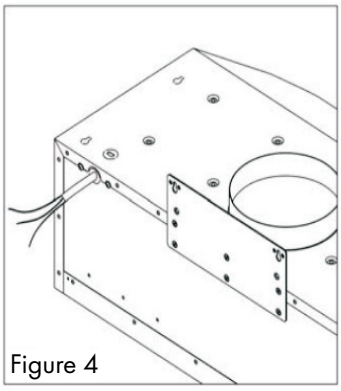
1. Measure the distance between stove top and the bottom of range hood. A distance of 30" to 36" (762 mm to 914 mm) is recommended. Center the hood beneath the cabinet so it is flush with the front of the cabinet.
2. If the hood is designed to be hardwired, drawer the electrical wires through the knock out hole in the back of the hood, as shown in Figure 4 below. If the hood shipped with a power cord, plug the cord into the receptacle on the hood.
3. Using a second person to hold the hood in place, secure the hood to the bottom of the cabinet using the provided six mounting bracket screws. From inside of the hood, place screws into the exact center of each knockout hole and secure to cabinet bottom.
4. Finish tightening all screws until secure. You may use additional screws if desired to secure further. Be careful not to overtighen as this may damage the rangehood.

INSTALLATION

INSTALLATION - OPTION 2

1. Measure the distance between the stove top and the bottom of the range hood the recommended distance is 30" minimum to 36" maximum. If the unit is designed to be hardwired, draw the electrical wires through the knockout hole in the back of the hood as outlined in Figure 4 below. If the unit shipped with a power cord, plug the cord into the receptacle on the hood.
2. Using a level, mark the final resting location for the mounting bracket and use a pencil or marker to mark two drill holes through the brackets.
3. Pre-drill the two holes into the wall. It's recommended to mount to a secure backing, such as wood studs, to hold the weight of the hood.
4. If not drilling into studs, use the provided wall mount anchors. Secure the two wall mount screws on the wall, leaving 1/8" (3 mm) space away from the wall. See Figure 5. Using the six provided mounting bracket screws, attach the bracket to the back of the hood, as outlined in Figure 3.
5. Use a second person to hold the hood in place while you align the mounting bracket to the partially fastened screws on the wall, as outlined in Figure 5.
6. Fully secure the mounting screws through the mounting bracket into the wall.


Figure 3


Figure 4

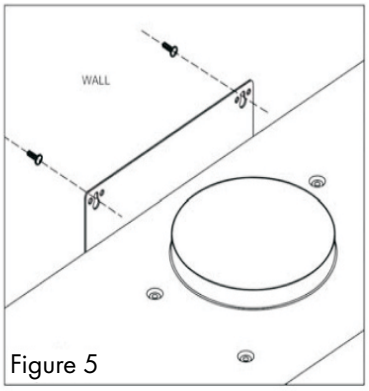


Figure 5

INSTALLATION

FINAL INSTALLATION STEPS

1. Once the hood is secure, attach the appropriate ducting for your hood to the ducting transition piece on top of the hood. See Figure 6 below.
2. If the unit came with a power cord, connect the range hood to a designated standard outlet (120 VAC, 60 Hz, AC only). If the unit is intended to be hardwired, connect three wires (black, white, green) to house wires and secure with wire connectors/wire nuts. Connect according to color (black to black, white to white, green to green) as shown in Figure 7.
3. Drop the oil tunnel into recess support near rear of hood. See Figure 7.

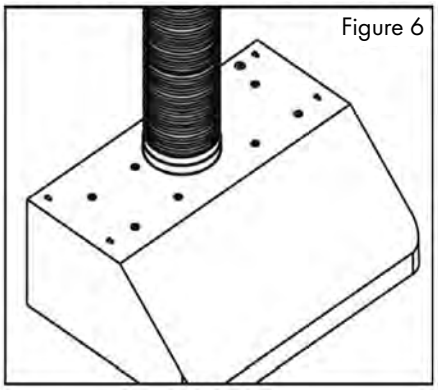
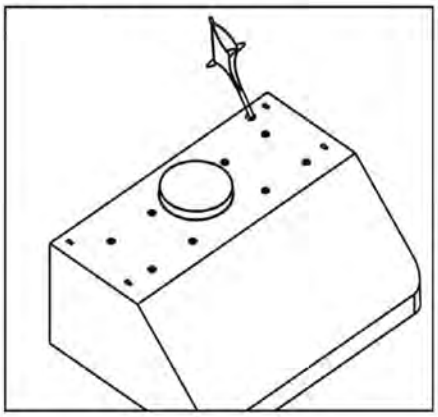


Figure 6



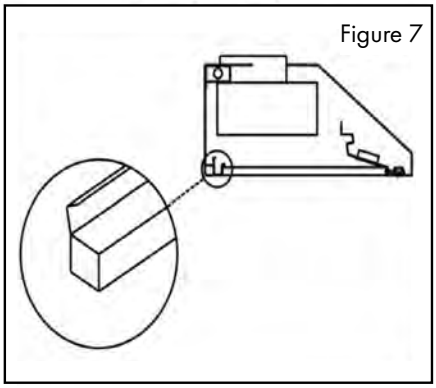
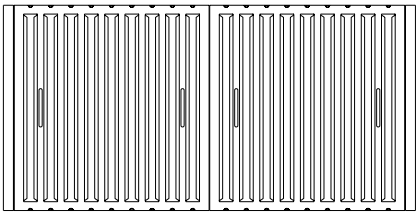


Figure 7

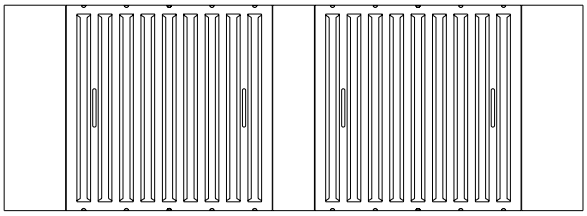
INSTALLATION

4. To install baffle filters and stainless spacer(s), refer to the images below and Figure 9.

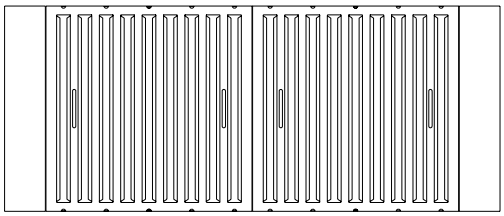
30" Models



42" Models



36" Models



48" Models

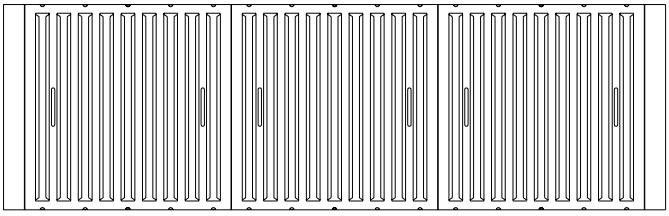
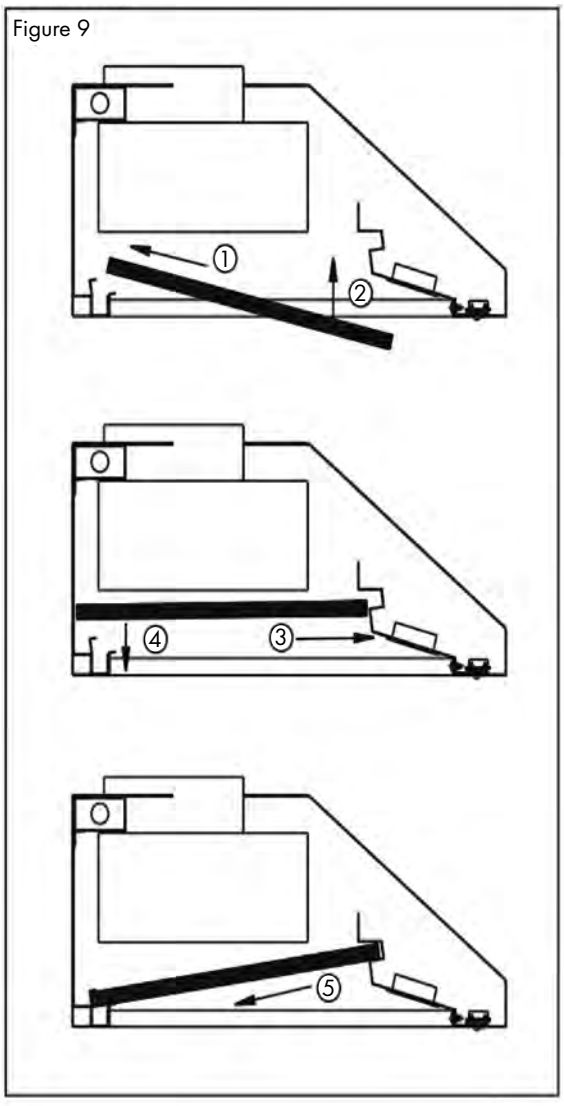
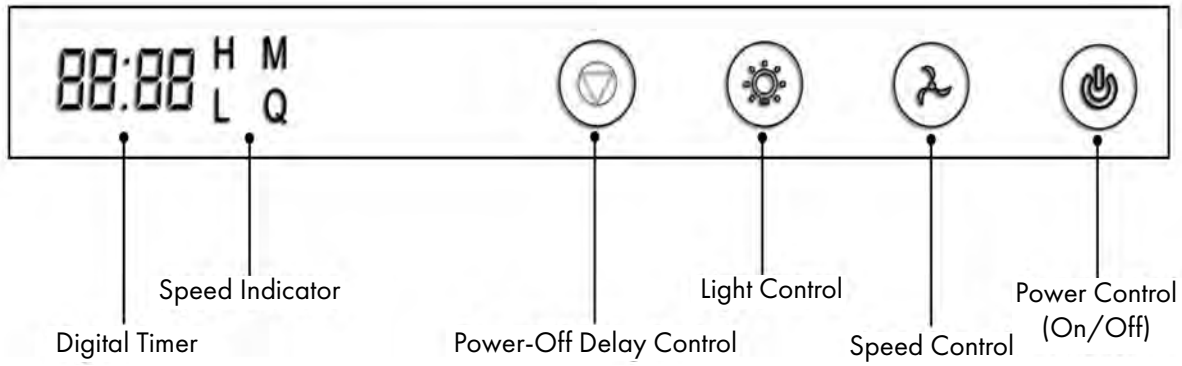


Figure 9



OPERATION

BUTTON PANEL FUNCTIONS - LAYOUT 1



FAN SPEED AND LIGHT CONTROLS

In this button panel layout, four touch-sensitive electronic buttons control the intensity of the Lights, Speeds (Quiet, Low, Medium and High), Power-Off Delay and Power (On/Off). The Power-Off Delay offers an up-to 60-minute delay shutoff. The Power (On/Off) button controls immediate startup or shutoff. The Light Control operates independently from the Power Control (On/Off) and is not affected by the delay shutoff.

Always turn fans on before cooking to establish air flow and allow fans to run for a few minutes after cooking for cleaner air in the kitchen. The Power Control (On/Off) button must be pressed before a Speed Control button can be activated.

- Touch the Power Control (On/Off) button once. The Digital Timer on the left will flash. If a Speed Control button is not touched within 10 seconds, power will automatically turn off. **NOTE**: The light setting will not be affected by the Power Control (On/Off) button.
- Touch a Speed Control button once to activate the fan at high speed (H) and once again to activate medium speed (M). Each touch will cycle through high (H), medium (M), low speed (L) and Quiet (Q). The Speed Indicator on the left will light up accordingly.

60-MINUTE DELAY

- While the fans are operating, touch the Power-Off Delay Control button once. The Digital Timer will flash for a few seconds, and fans will shut off after 3 minutes (default).
- To adjust the time delay, while the fans are operating, touch Power-Off Delay Control once. The Digital Timer on left will flash for few seconds — while flashing, touch Power-Off Delay Control again to increase time by 1 minute, up to 60 minutes total.
- During this 60-minute delay, changing speeds will not affect the countdown. The Power-Off Delay Control will only turn off fans. The light settings will not be affected by the delay function.

OPERATION

IMMEDIATE POWER-OFF

Touch Power Control (On/Off) twice and the fans will be turned off immediately.

LIGHT CONTROL

The Light Control button operates independently from the Power Control (On/Off) and Power-Off Delay Control buttons. Touching the Power Control (On/Off) button or activating the delay function will not turn lights on or off. Lights have three settings: High, Low and Off:

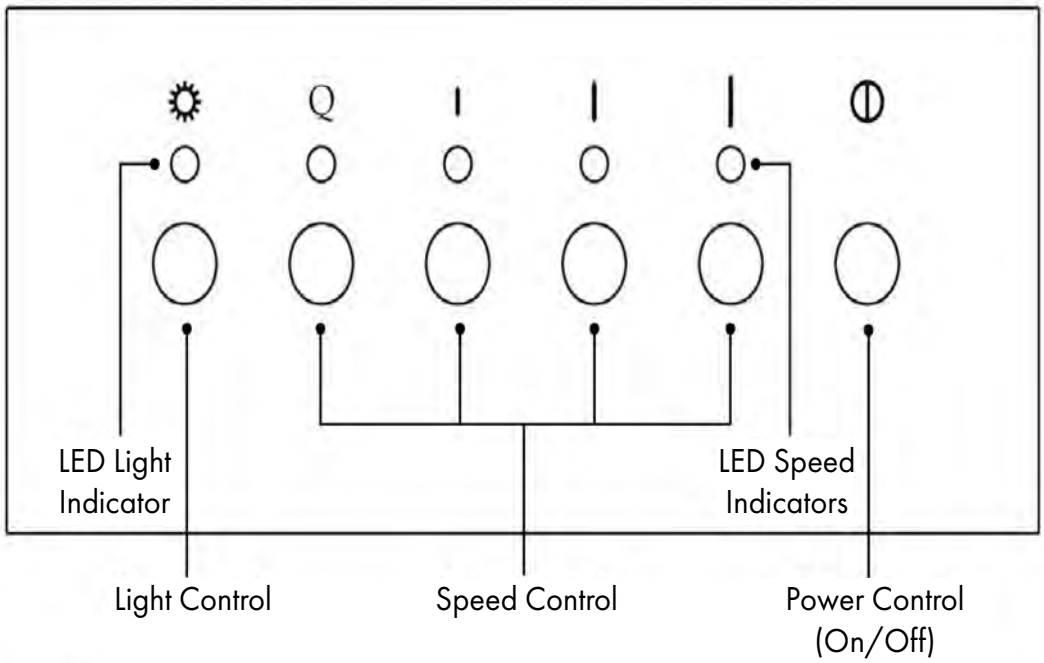
- Press the Light Control button once to turn lights on at High intensity. The LED Light Indicator will light up.
- Touch the Light Control button again to change the light intensity to Low.
- Each touch of the Light Control button will cycle the light intensity through High, Low, and Off.



DO NOT touch the lights until switched OFF and cooled.

OPERATION

BUTTON PANEL FUNCTIONS - LAYOUT 2



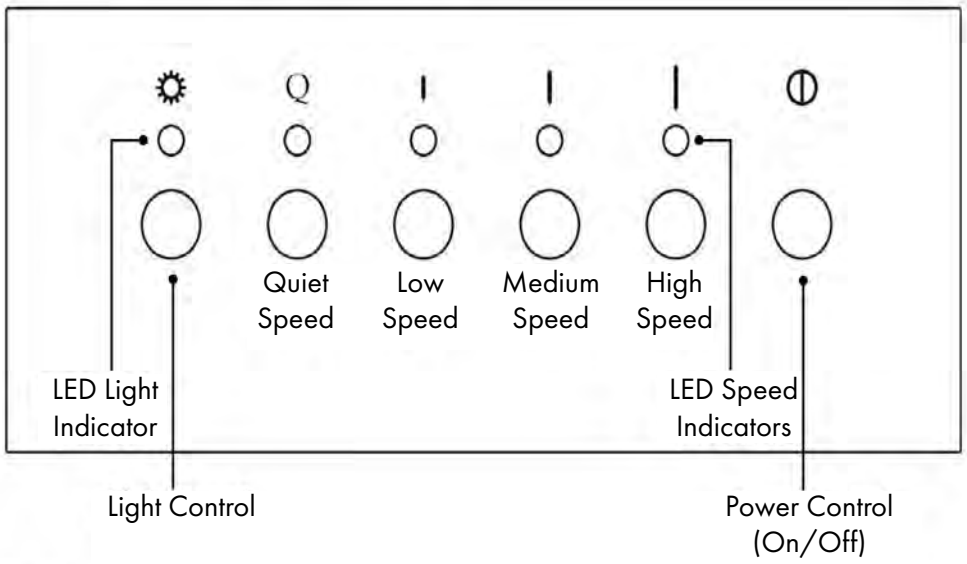
In this button panel layout, six electronic buttons control the intensity of the Lights, Speeds (Quiet, Low, Medium and High) and Power (On/Off). The Power Control (On/Off) button offers startup, 3-minute delay or immediate power-off options. The Light Control operates independently from Power Control (On/Off) and is not affected by the delay shutoff.

OPERATION

FAN SPEED CONTROLS

Always turn fans on before cooking to establish air flow and allow fans to run for a few minutes after cooking for cleaner air in the kitchen. The Power Control (On/Off) button must be pressed before a Speed Control button can be activated:

- Press the Power Control (On/Off) button once. The four LED Speed Indicators above the Speed Control will flash. If a Speed Control button is not pressed within 10 seconds, power will turn off automatically.
- While the LED Speed Indicators are flashing, press a Speed Control button to activate the desired speed, rotating from Quiet, Low, Medium and High speeds, as outlined in the diagram below. For each speed, the LED Speed Indicator above the button will light up.
- To change the fan speed, press another Speed Control button. The LED Speed Indicator above the new speed button will light up accordingly.



3-MINUTE DELAY

- While fans are operating, press the Power Control (On/Off) button once. The LED Speed Indicators for the active power level will flash, and fans will turn off after 3 minutes.
- During the 3-minute delay, changing speeds will not affect the countdown.
- NOTE: The 3-minute delay function will only turn off fans. Light settings will not be affected by the delay function.

OPERATION

IMMEDIATE POWER-OFF

- While the fans are in 3-minute power-off delay mode, press the Power Control (On/Off) button once to turn off the fans immediately.
- When the fans are operating in normal mode (LED Speed Indicator not flashing), press the Power Control (On/Off) button twice to turn off the fans.

LIGHT CONTROL

The Light Control button operates independently from the Power Control (On/Off) button and the power-off delay function. Pressing the Power Control (On/Off) button or activating the delay function will not turn lights on or off. Lights have three settings: High, Low and off:

- Press the Light Control button once to turn lights on at High intensity. The LED Light Indicator will light up.
- Touch the Light Control button again to change the light intensity to Low.
- Each touch of the Light Control button will cycle the light intensity through High, Low, and Off.

NOTE: While some range hood models, depending on manufacture date, may have different button layouts, operation is largely the same.

CLEANING AND MAINTENANCE



Never clean the range hood while the power is on. Always unplug the unit or switch the electrical breaker to the off position. Do not put your hand or body parts inside the hood's motor while in operation. Do not operate the hood when filters are removed. Never disassemble parts to clean without proper instructions.

CLEANING TIPS

- Over time, saturation of oily and greasy residue in the motor, baffle filters, grease tunnel, or on the underside of the range hood itself may cause increased inflammability.
- For optimal operation, clean all of these parts on a consistent basis. Regular care will help preserve the appearance of the range hood.
- Clean with a stainless steel cleaner or hot soapy water and a cotton-based cloth. Do NOT use corrosive or abrasive detergents or steel wool/scouring pads, as these will scratch and damage the stainless steel surface. For heavier grease and soil, use a kitchen-safe liquid degreaser.
- If the hood looks splotchy, use a stainless steel cleaner to clean the surface of the hood. Avoid getting cleaning solution on or into the control panel. Follow directions of the stainless steel cleaner. Do not leave on too long as this may damage the hood finish.
- After cleaning, use a non-abrasive stainless steel polish to polish and buff out the stainless luster and grain. Always scrub lightly with a clean cotton cloth and with the grain.
- Do NOT allow grease or food deposits to accumulate or remain on the hood.
- Do NOT allow salt solutions, disinfectants, bleaches, or cleaning compounds to contact stainless steel for extended periods. Many of these compounds contain chemicals that may be harmful. Rinse with water after exposure and wipe dry with a clean cloth.
- When cleaning the oil tunnel and stainless steel baffle filters, it's important to drain excess oil and grease to avoid oil and residue overflow.
- Stainless steel baffle filters are intended to filter out residue and grease from cooking. They do not need to be replaced on a regular basis but are required to be kept clean.
- Filters should be cleaned after every 30 hours of use. Remove and clean by hand, or you can clean in a dishwasher, as the baffle filters are dishwasher-safe.
- Use an appropriate degreasing detergent for stainless steel and leave the filters to soak for an extended period if they are heavily soiled. Use a dry cloth to completely dry the filters before re-installing them on the hood.

CLEANING AND MAINTENANCE

REPLACING LIGHT BULBS



Never replace light bulbs while the power is on. Always unplug the unit or switch the electrical breaker to the off position. This range hood uses 3-watt, 12-volt LED bulbs. Do not handle LED bulbs with bare fingers, as this may shorten the life of the bulb.

- Remove the baffle filters, then reach in the hood and feel for the back of lights' prongs.
- Press the two prongs and gently push forward on the light for it to come out.
- Wear a cotton glove or use a cloth to handle replacement bulbs. **NOTE:** DO NOT push the bulb in too hard, as the light's "legs" may break off.
- Once the light is replaced, turn on breaker and range hood to test for operation.

TROUBLESHOOTING

ISSUE	SOLUTION
If the range hood fans or lights do not function after installation:	Check if the range hood has been plugged in, make sure that all power has been turned back on, fuses are not blown and all electrical wiring is properly connected.
	Swap out light assembly to working ones to determine whether it is caused by defective bulbs. See "Replacing Light Bulbs" on page 24.
The range hood vibrates when the blower is on.	The hood might not have been secured properly to the ceiling or wall. Re-check all screws and brackets.
The blower or fan seems weak.	Check that the duct sized used is at least 7" (178 mm) or 3 1/4" x 10" (83 mm x 254 mm). Range hoods will not function efficiently with insufficient duct size. For example: a 8" (203 mm) duct over a 7" (178 mm) hole that's loosely secured.
	Check if ducting is clogged.
The lights work but the blower is not spinning at all, is stuck or is rattling.	The blower might be jammed or scraping the bottom due to shipping damage. Contact ZLINE Customer Service.
The hood is not venting out properly.	Make sure the distance between the stove top and hood bottom is within 30" and 36" (762 mm and 914 mm).
	Reduce the number of elbows and length of duct work. Check if all joints are properly connected, sealed, and taped. Use a maximum of 40' (12192 mm) of ductwork
	Make sure the power is on high speed for heavy cooking.

WARNING **If a problem cannot be resolved after following the instructions in this manual, please contact ZLINE Customer Service at 1-614-777-5004. Never attempt to repair or disassemble a faulty range hood. Always consult a professional.**

WARRANTY

COVERAGE

ZLINE Kitchen and Bath ("ZLINE") range hood parts will be warrantied for three years from the original date of product delivery for the original purchaser of the product.

ZLINE warranty periods begin from the original date of product delivery and solely cover the original purchaser of the product, delivered new and in its original carton. ZLINE will provide free-of-charge, non-consumable replacement parts for the components that failed due to manufacturing defects.

Additionally, range hoods purchased on or after January 2017 carry a lifetime warranty on the motor. It is the responsibility of the customer to install all replacement parts and motors, as ZLINE does not perform service repairs on its range hood products.

ZLINE's liability is limited to the original purchase price of the product. Additional injuries, losses, damages, or other inconveniences caused by product malfunction or defects in materials are not covered under the terms of this warranty.

TERMS

ZLINE warranties apply only to the original purchaser of a ZLINE product installed for normal residential use. This is defined as a single-family, residential dwelling in a non-commercial setting. Any warranty claim stemming from installation, operation, or any other use within a commercial setting is not covered under this limited warranty. Commercial settings include, but are not limited to: schools, churches, hotels, restaurants, vacation rentals such as Airbnb, daycare centers, private clubs, fire stations, common areas in multi-family dwellings, nursing homes, food service locations, and institutional food service locations such as hospitals or correctional facilities.

This warranty is non-transferable and will not under any circumstance be extended based on the date of installation — the warranty period takes effect from the date of delivery and only covers the original purchaser. The warranty applies only to products installed in the contiguous United States and the District of Columbia.

WARRANTY

Out-of-pocket payments will not be reimbursed for replacement parts unless prior approval is received from ZLINE. Unapproved out-of-pocket payments for parts will not be reimbursed. Out-of-pockets for any type of service will not be reimbursed, as ZLINE does not perform service repairs on its range hood products. All warranty procedures must be followed to maintain warranty coverage.

If ZLINE is unable to replace the defective part after a reasonable number of attempts, ZLINE reserves the right to offer to replace the product or provide the original purchaser a full refund of the purchase price of the product (not including installation, removal, or other charges that were not included in the original purchase price).

The original purchaser of the product must provide the original proof of purchase, including the purchase date, when filing a claim to obtain replacement parts or refunds. Additionally, the original purchaser of the product must provide the serial number of the product when filing a claim to obtain replacement parts or refunds.

This warranty shall not apply to any ZLINE product in which the original factory serial number has been removed, altered, or cannot be readily determined for any reason. Further, ZLINE is not responsible for damage resulting from, but not limited to: shipment, delivery, or improper installation; negligence or improper maintenance, misuse, or abuse of the product; unauthorized alteration, modification, or tampering with the product; accident, fire, floods, pest infestations, pandemics, natural disasters, or any other unpreventable or unexplained acts of nature, commonly referred to as “acts of God”; flare-up fires or damages caused by improper electric supply, electrical line current, voltage, or power surges; and service to correct installation not in accordance with the instructions contained in ZLINE’s product manuals and/or with local government codes.

WARRANTY

Additionally, this range hood warranty does not apply to aesthetic damage, scratches, or natural wear caused by normal use; second-hand, open box products, or products purchased from an unauthorized retailer; consumable parts including, but not limited to, metal and charcoal filters; and damages, problems, or any type of performance-related issues stemming from alteration or tampering with the range hood, including, but not limited to, painting stainless steel, black stainless, Satin Stainless Steel, or designer- or wood-finished range hoods, and manipulating the electrical wiring beyond what is described in this manual.

Information contained within ZLINE's installation and user manuals, in addition to product information included on ZLINE's website and all related digital listings, do not cover every possible condition and situation that may occur during the installation or operation of ZLINE products.

ZLINE reserves the right to make changes at any time to its products when considered safe, necessary, and useful. Always check the ZLINE website for the most up-to-date version of its product manuals: www.zlinekitchen.com/pages/manuals.

Do not install or operate any ZLINE product if it has missing or broken parts or if it arrives damaged due to shipping. If ZLINE products arrive damaged, contact ZLINE Customer Experience at 1-614-777-5004 for help. Failure to report a damaged appliance prior to installation or operation may void the warranty. ZLINE does not perform service repairs on its range hood products.

ZLINE disclaims responsibility for damage or injury caused by improper installation or use of any of its products. ZLINE is under no obligation, by law or otherwise, to provide concessions, including repairs, prorates, rebates, discounts, or replacements, once the warranty has expired.

WARRANTY

SERIAL NUMBER LOCATION



The rating tag shows the model and serial number of your range hood. Please write down the model number and serial number of your appliance. The rating label is located behind the baffle filters on the motor. Both are needed to obtain warranty service. Do not remove permanently affixed labels, warnings, or plates from the product. This will void the warranty. You may also consider attaching your receipt or proof of purchase to this manual.

WARRANTY

CUSTOMER SERVICE AND PARTS INFORMATION

Please contact ZLINE Customer Service for questions and troubleshooting help at 1-614-777-5004 or visit www.zlinekitchen.com/contact to utilize our online Customer Experience Portal.

Scan the QR code to view the most up-to-date version of ZLINE's range hood Installation and User Manuals.

Need to purchase a part or accessory for your ZLINE product? Visit www.zlineparts.com, ZLINE's official parts distribution partner.

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zlinekitchen.com

1-614-777-5004

contact@zlinekitchen.com

ZLINE

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