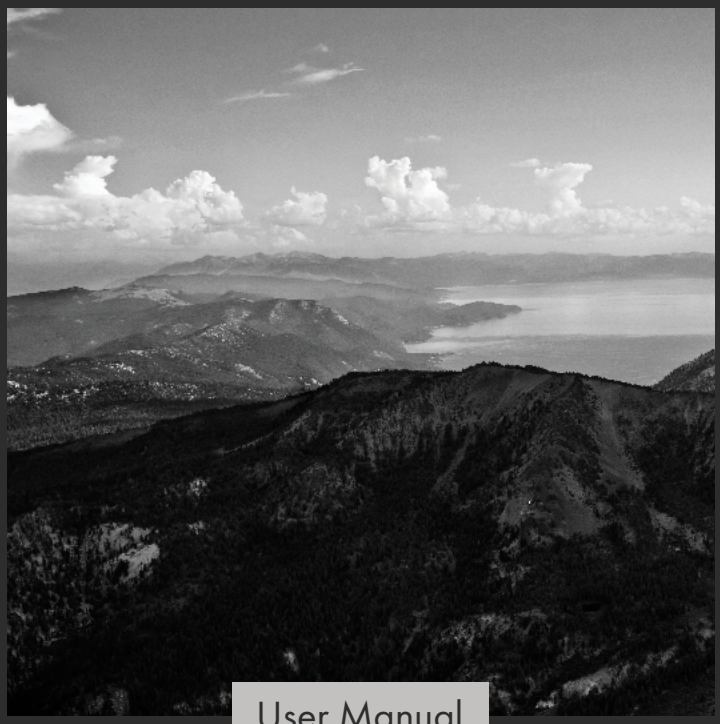
# ZLINE

ATTAINABLE **LUXURY®**



User Manual

# MONUMENT WINE & BEVERAGE COOLERS

## RBV & RWV MODELS

www.zlinekitchen.com



ZLINE Kitchen and Bath provides Attainable Luxury, where the kitchen and bath of your dreams is never out of reach. Through our unique designs and unparalleled quality, we're dedicated to providing you an elevated experience in the heart of your home. With an endless selection of features and finishes, our inspiration is your reality.

**ZLINE**
ATTAINABLE **LUXURY®**



ZLINE is fueled by a passion for innovation; A relentless pursuit of bringing the highest end luxury designs and professional features into everyone's homes.

Because we continually strive to improve our products, we may change specifications and designs without prior notice.

**Scan the QR code to view the most up-to-date version of the Installation Manual and User Manual.**

⚠ WARNING: This product can expose you to chemicals including nickel, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

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# IMPORTANT SAFETY INSTRUCTIONS




**If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury, or death.**

- Before beginning installation, please read and follow these important instructions for the safety of your home and the people living in it. Always read and obey all safety measures.
- It is recommended that installation and service be performed by a qualified installer. The appliance should not be adjusted or repaired by anyone except properly qualified service personnel.
- IMPORTANT: The installer should leave these instructions with the consumer who should retain for local inspectors' use and for future reference.
- The manufacturer will not be responsible for any damage to property or to persons caused by incorrect installation, improper use of the appliance, or failure to heed the warnings listed, and the warranty will be voided.
- The manufacturer reserves the right to make changes to its products when considered necessary and useful, without affecting the essential safety and operating characteristics.
- This appliance has been designed for non-commercial, domestic use only.
- Please observe all local, state, and national codes and ordinances. Please ensure the appliance is properly grounded. The plug should always be accessible.
- Use this appliance only as described in this manual. Other uses not recommended may cause fire, electric shock, or personal injury.
- This appliance is not intended for use by children unless they are adequately supervised by a responsible person to ensure that they can use the appliance safely.
- Young children should be supervised to ensure that they never play with the appliance.
- To protect against the risk of electric shock, never immerse the unit, cord, or plug in water or spray with any cleaning product or other liquid.
- Unplug the appliance from the electrical outlet when not in use, when moving from one location to another, and before cleaning.
- To disconnect the appliance from power, grip the plug and pull it from the electrical outlet. Never pull by the cord.
- Never operate the unit in the presence of explosive and/or flammable liquids or fumes; doing so may create a fire hazard or explosion.
- Never install the unit or any of its parts near an open-flame, cooking, microwave, or any other heating appliance.

# IMPORTANT SAFETY INSTRUCTIONS

- Never operate the unit with a damaged electrical cord or plug, if the product malfunctions beyond simple troubleshooting measures, or if it is dropped or damaged in any manner.
- The use of attachments not recommended by the manufacturer may be hazardous to your safety.
- Never operate the unit if the door or cooling system is removed or damaged.
- A loose fit between the electrical wall outlet and plug may cause overheating and/or a distortion of the plug. Contact a qualified electrician to replace loose or worn electrical outlets.
- This appliance is CFC- and HFC-free and contains small quantities of isobutane (R600a), an environmentally friendly coolant.
- You must ensure that the sealed cooling system is undamaged when installing the appliance. If damaged, keep the product away from potential fire sources that may cause it to catch fire and ventilate the room where the product is placed.
- Never use an appliance with a damaged cooling system. If system is damaged upon arrival, contact ZLINE at 1-614-777-5004
- Ensure that the ventilation openings to and from a built-in wine cooler or beverage fridge are never blocked or covered.
- No liability will be accepted for any damage caused by misuse of the appliance, or as a result of repairs carried out by unqualified people. In this case, neither the warranty nor any other liability claims will apply.

# IMPORTANT SAFETY INSTRUCTIONS




**Never operate any other electrical appliance inside this unit.**

- Never attempt to repair or replace any part of your appliance unless it is specifically recommended in this manual. All other servicing should be referred to a qualified electrician, technician, or service provider.
- Ensure all access panels are appropriately installed before operating.
- It's recommended to use two or more people to move and install the unit due to its weight.
- Never clean the unit or its parts with flammable liquids. These fumes can create a fire hazard or explosion.
- Never connect or disconnect the electric plug with wet hands.
- It's recommended that a dedicated electrical circuit suitable for a NEMA 5-15 outlet serving only your appliance be used; please ensure the outlet is easily accessible.




**To reduce the risk of fire, electric shock or personal injury, unplug or disconnect the appliance from the power supply before servicing.**

# IMPORTANT SAFETY INSTRUCTIONS

## SAVE THESE INSTRUCTIONS

This manual contains important information regarding the proper installation, use, and maintenance of your beverage fridge and wine cooler. Following this manual will ensure that your product will work at its peak performance and efficiency.

If you are experiencing problems, check "Troubleshooting" on page 13.

## DISPOSAL OF REFRIGERATION APPLIANCES

Dispose of your appliance packaging properly. Refrigeration equipment must be properly disposed of in an environmentally-friendly manner. This applies to any old appliances and to your new unit once it reaches the end of its service life.




**Please ensure that old or worn appliances are rendered unusable before disposal by removing the plug, cutting the power cable, and removing or destroying any snap fastenings or bolts. This will prevent children from locking themselves in the appliance (risk of suffocation) and endangering their lives in any other way.**




**Risk of child entrapment. To avoid safety and suffocation risks for children or pets, before you dispose of the appliance, take off the doors and drawers and leave the shelves in place so children or pets may not climb inside.**

- The cooling system, particularly the heat exchange located at the back/bottom of the unit, must not be damaged during installation or when using the appliance.
- This product is not to be handled as normal household waste — it should be taken to a recycling collection point for electrical and electronic goods.
- By correctly disposing of this product you are contributing to the protection of the environment. Improper disposal endangers health and the environment.
- Further information about the proper recycling of the product may be obtained from your local government agency or waste collection department.

# IMPORTANT SAFETY INSTRUCTIONS

## BEFORE USING YOUR APPLIANCE

- Remove all exterior and interior packing materials.
- Before connecting the appliance to the electrical source, let it sit upright for approximately 2 hours. This will reduce the possibility of malfunctions in the cooling system caused by handling during shipping.
- Prior to use, clean the interior surface with warm water using a soft cloth.
- The door on this appliance is designed so it may be opened from either the left or the right side. The unit is delivered with the door opening on the left side and swinging out to the right. Should you wish to open the door from the right, see installation instructions on page 14 of the Installation Manual.

# IMPORTANT SAFETY INSTRUCTIONS

## INSTALLATION OF YOUR APPLIANCE



WARNING

**Do not store or install the appliance outdoors.**

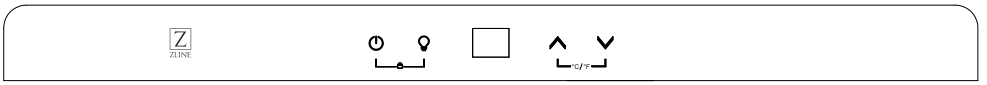
- Wine coolers and beverage fridges are designed for either built-in or free-standing installation.
- Place your unit on a floor that is strong enough to support it when it is fully loaded. Please note the units weigh roughly 136 to 144 pounds (62 to 65 kilograms) when empty, so adjust accordingly.
- To level your appliance, adjust the 4 legs by twisting clockwise or counter-clockwise as needed until level.
- Install the appliance indoors and away from direct sunlight and sources of heat (stove, heater, radiator, etc.). Sunlight may affect the acrylic coating, and heat sources may increase electrical consumption. Extreme cold ambient temperatures may also cause the unit not to perform properly.
- Never install the unit in damp or overly humid areas.
- Any questions concerning power and/or electrical connection should be directed toward a qualified electrician, technician, or service provider.
- The air vent located at the bottom front of the appliance must never be covered or blocked in any way.
- The unit must be appropriately installed to all electrical connections in accordance with state and local government codes.
- Please note that the cooler may experience decreased cooling efficiency if air flow is restricted due to a fully loaded cabinet.
- Install the wine cooler or beverage fridge in a well-ventilated area where the ambient temperature is above 50 °F and below 90 °F (above 10 °C and below 32 °C).

## ATTENTION

- Never overload the unit's cabinet.
- Do not open the door unless necessary.
- Never cover shelves with aluminum foil or any other material that may prevent air circulation.
- It's recommended to unplug the appliance if it sits empty for long periods. After cleaning, leave the door ajar to allow air to circulate to avoid condensation, mold, or odors from forming.

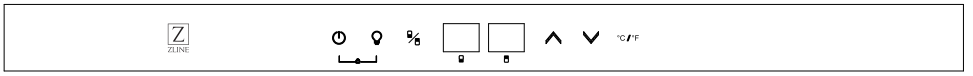
# OPERATION

## USING THE TOUCH CONTROL PANEL



**Monument Beverage Fridge (RBV-US-24)**

This beverage fridge has a temperature range from 34 °F–50 °F (1 °C–10 °C).



**Monument Wine Cooler (RWV-UD-24)**

The temperature range of the upper zone is 39 °F–50 °F (4 °C–10 °C).

The temperature range of the lower zone is 50 °F–68 °F (10 °C–20 °C).

**Power Button**

Touch and hold this button for 3 seconds to power unit on or off.

**Increase Temperature**

Touch this button to increase the temperature by 1-degree increments.

**Decrease Temperature**

Touch this button to decrease the temperature by 1-degree increments.

**Interior Light**

After powering on the unit, touch the LED light button to turn on and off. The light will take 2 seconds to turn on.

**Temperature Zone Switch**

Switch the temperature of the upper or lower zone by touching this button. When the system is powered on for the first time, the system default setting is upper temperature zone. Before temperature adjustment, you must first touch the temperature zone switch key to select the zone to be set.

**°F/°C Selector**

Hold the Increase and Decrease Temperature buttons at the same time to switch the display temperature.

**Child Lock**

Press the power button and light button at the same time for 3 seconds to lock and unlock.

# OPERATION

If the unit is unplugged, loses power, or turned off, you must wait 3 to 5 minutes before restarting. If you attempt to restart before this time delay, the appliance may not start and will not keep the last set temperature.

> NOTE: Beverage fridges and wine coolers are equipped with a temperature memory function. If power is lost, the previous set temperature will be saved and the appliance will return to this setting once power is restored.

The unit is designed with an automatic defrost system. However, on colder settings, some frost may build up. Additionally, the more humid the ambient conditions, more frost may build up depending on surrounding humidity. Keep the door closed and avoid opening the door unnecessarily to minimize frost build-up.

If frost is preventing the door from closing properly, you may need to power the unit off until the frost melts (possibly up to 24 hours). Use a soft absorbent towel to dry the unit.




**Never attempt to remove frost with a sharp object.**

## NORMAL SOUNDS

Refrigeration appliances may make unfamiliar sounds. This is common. Hard surfaces like floors or walls can make sounds seem louder than they actually are. These sounds may be caused by the following:

- Rattling noises may come from the flow of the refrigerant or the water line.
- Items stored on top of the beverage fridge may make noises. We do not recommend storing anything on top of the appliance.
- The high-efficiency compressor located in the sealed cooling system may make a pulsating or high-pitched sound.
- Water running from the cooling system's evaporator to the water bin may make a splashing sound.
- As each cycle ends, you may hear a gurgling sound due to refrigerant flowing in the cooling system.
- You may hear air being forced over the cooling system's condenser by the condenser fan.

# CARE AND MAINTENANCE




**Make sure the appliance is fully disconnected from power before performing any cleaning or maintenance to avoid risk of electric shock or injury.**

## CLEANING THE UNIT

Periodic cleaning and proper maintenance will ensure efficiency, top performance, and long life of the unit.

## INTERIOR CLEANING

1. Disconnect power to the unit.
2. Open the door and remove contents and shelves.
3. With a clean cloth, wipe down the interior of the unit.
4. Reinsert shelves and beverages.
5. Reconnect power to the unit.

## EXTERIOR CLEANING

The door and cabinet may be cleaned with a mild kitchen-safe cleaner and lukewarm water solution such as 2 tablespoons of baking soda to 1 quart of water. Do not use solvent-based or abrasive cleaners. Use a soft sponge and rinse with clean water. Wipe with a soft clean towel to prevent water spotting. Please note that stainless steel door panels can discolor when exposed to chlorine gas and moisture. Clean stainless steel with a cloth dampened with a mild kitchen-safe cleaner and warm water solution. Never use an abrasive or caustic cleaning agent.

# CARE AND MAINTENANCE

## POWER FAILURE

Most power failures are corrected within a few hours and should not affect the internal temperature of your appliance if you minimize how often the door is opened. For longer power outages, you need to take the proper steps to protect your contents.

## MOVING YOUR BEVERAGE FRIDGE OR WINE COOLER

- Remove all items.
- Securely tape down all loose items (shelves) inside your appliance.
- Turn the adjustable legs all the way up (clockwise) to the base to avoid damage.
- Tape the door shut.
- Be sure the appliance stays secure in the upright position during transportation. Also protect outside of appliance with a blanket or similar item.

## ENERGY SAVING TIPS

- The appliance should be located in the coolest area of the room, away from heat-producing appliances, and out of direct sunlight.
- Ensure that the unit is adequately ventilated. Never cover air vents.
- Only open the door for as long as necessary.

# TROUBLESHOOTING

| ERROR CODE | ERROR DESCRIPTION |
|---|---|
| E1 | Compartment air sensor error |
| E2 | Lower compartment air sensor error |
| E3 | Defrost sensor error |
| E8 | Communication failure |
| 1E | Evaporation fan failure |
| E9 | Opening the door for more than 2 minutes |
| F1 | High temperature alarm (single temperature zone) |
| F2 | Low temperature alarm (single temperature zone) |
| F1 | Low temperature alarm (dual temperature zone) |
| F2 | High temperature alarm (dual temperature zone) |

# TROUBLESHOOTING

| POSSIBLE PROBLEM | POSSIBLE CAUSE | SOLUTIONS |
|---|---|---|
| The appliance does not operate. | Not plugged in. | Ensure the appliance is plugged in and the power outlet has power. |
| | The appliance is turned off. | Turn on the appliance. |
| | The circuit breaker tripped or has a blown fuse. | Replace the broken fuse or reset the breaker. |
| The appliance is not cold enough. | Temperature control setting is too high. | Adjust the set temperature. |
| | External environment may be too warm or humid. | Keep the appliance away from sunshine or other heat sources. |
| | The door is opened too frequently or for long periods of time. | Close the door tightly and do not open the door too frequently or for a long period of time. |
| | The door gasket is not sealed properly. | Ensure the door gasket is not loose. |
| | The cooler does not have sufficient ventilation. | Read and follow the "Installation Clearance Requirements" in the Installation Manual. |
| | The cooler has restricted air flow due to too much storage. | Open space in the cabinet to allow air flow. |
| The appliance turns on and off frequently. | The room temperature is hotter than normal. | Keep the appliance away from sunshine or other heat sources. |
| | The door gasket is not sealed properly. | Ensure the door gasket is not loose. |
| | The door is opened too frequently or for long periods of time. | Close the door tightly and do not open the door too frequently or for a long period of time. |
| | The cooler does not have sufficient ventilation. | Read and follow the "Installation Clearance Requirements" in the installation Manual. |
| | The door is not closed completely | Make sure the door is completely closed. |

# TROUBLESHOOTING

| POSSIBLE PROBLEM | POSSIBLE CAUSE | SOLUTIONS |
|---|---|---|
| The body of the appliance is electrified. | The unit is not properly grounded. | Contact your local electrician to test your electrical grounding system. |
| Frost is forming in the appliance. | The environment is too humid. | The unit uses an 'auto-defrost' system; under certain conditions, manual defrosting may be required. If frost builds up, try running the refrigerator on a warmer temperature setting, minimizing the number of times you open the door, or unplugging the unit to allow the frost to melt. |
| | The ambient temperature is too low. | |
| | The door is being opened too frequently. | |
| The appliance makes too much noise. | The rattling noise may come from the flow of the refrigerant, which is normal. As each cycle ends, you may hear gurgling sounds caused by the flow of refrigerant in the appliance. | This is a normal occurrence. The high-efficiency compressor may make a pulsating or high pitched sound. |
| | Contraction and expansion of the inside walls may cause popping and cracking noises. | Some popping or cracking noises are normal. They are caused by expansion and contraction of the inside walls due to temperature changes. |
| | The unit is not level or is touching another appliance. | Check the legs to ensure the unit is level and that it is not in contact with another appliance or furniture. |
| The door will not close properly. | The appliance is not level. | Make sure the appliance is on a level surface. |
| | The door gasket is not installed correctly. | Make sure the door gasket is properly installed. |
| | The gasket is dirty. | Clean the door gasket. |
| | The shelves are out of position. | Install the shelves correctly. |

# WARRANTY

## COVERAGE

ZLINE Kitchen and Bath ("ZLINE") wine coolers and beverage refrigerators have a two year parts and service warranty and a five year parts warranty on the unit's sealed cooling system.

ZLINE warranty periods begin from the original date of product delivery and solely cover the original purchaser of the product, delivered new and in its original carton. The limited warranty covers all parts and labor for necessary repairs if any part of the product, or the product itself, proves to be defective in materials or workmanship.

The product must be deemed serviceable via troubleshooting with the ZLINE Customer Experience team. All service on ZLINE products under warranty must be performed by ZLINE-approved and ZLINE-certified service providers unless otherwise specified by ZLINE. Service will be provided during normal business hours.

Products must be unobstructed and accessible to the service provider at the time of service. ZLINE's liability is limited to the original purchase price of the product. Additional injuries, losses, damages, or other inconveniences caused by product malfunction or defects in materials are not covered under the terms of this warranty.

## TERMS

ZLINE warranties apply only to the original purchaser of a ZLINE product installed for normal residential use. This is defined as a single-family, residential dwelling in a non-commercial setting. Any warranty claim stemming from installation, operation, or any other use within a commercial setting is not covered under this limited warranty. Commercial settings include, but are not limited to: schools, churches, hotels, restaurants, vacation rentals such as Airbnb, daycare centers, private clubs, fire stations, common areas in multi-family dwellings, nursing homes, food service locations, and institutional food service locations such as hospitals or correctional facilities.

This warranty is non-transferable and will not under any circumstance be extended based on the date of installation — the warranty period takes effect from the date of delivery and only covers the original purchaser. The warranty applies only to products installed in the contiguous United States and the District of Columbia.

# WARRANTY

Failure to secure certified warranty service per these terms will result in a forfeiture of the remaining warranty. Out-of-pocket payments will not be reimbursed unless prior approval is received from ZLINE and/or ZLINE-certified service contract partners. Unapproved out-of-pocket payments for service will not be reimbursed. All warranty procedures must be followed to maintain warranty coverage.

If a product qualifies within the service window provided under these warranty terms, and ZLINE is unable to repair the product or a defective part of the product after a reasonable number of attempts, ZLINE reserves the right to offer to replace the defective part or the product or provide the original purchaser a full refund of the purchase price of the product (not including installation, removal, or other charges that were not included in the original purchase price).

The original purchaser of the product must provide the original proof of purchase, including the purchase date, when filing a claim to obtain replacement parts, service, or refunds. Additionally, the original purchaser of the product must provide the serial number of the product when filing a claim to obtain replacement parts, service, or refunds.

This warranty shall not apply to any ZLINE product in which the original factory serial number has been removed, altered, or cannot be readily determined for any reason. Further, ZLINE is not responsible for damage resulting from, but not limited to: shipment, delivery, or improper installation; negligence or improper maintenance, misuse, or abuse of the product; unauthorized alteration, modification, or tampering with the product; accident, fire, floods, pest infestations, pandemics, natural disasters, or any other unpreventable or unexplained acts of nature, commonly referred to as “acts of God”; flare-up fires or damages caused by improper electric supply, electrical line current, voltage, or power surges; and service to correct installation not in accordance with the instructions contained in ZLINE’s product manuals and/or with local government codes.

In the event service is dispatched, and it is discovered that the reported issue is not covered under warranty based on the disclaimers above, the customer will be responsible for all service fees. Failure to pay these fees will result in the forfeiture of remaining warranty coverage.

# WARRANTY

Information contained within ZLINE's installation and user manuals, in addition to product information included on ZLINE's website and all related digital listings, do not cover every possible condition and situation that may occur during the installation or operation of ZLINE products.

ZLINE reserves the right to make changes at any time to its products when considered safe, necessary, and useful. Always check the ZLINE website for the most up-to-date version of its product manuals: www.zlinekitchen.com/pages/manuals.

Do not install or operate any ZLINE product if it has missing or broken parts or if it arrives damaged due to shipping. If ZLINE products arrive damaged, contact ZLINE Customer Experience at 1-614-777-5004 for help. Failure to report a damaged appliance prior to installation or operation may void the warranty.

ZLINE disclaims responsibility for damage or injury caused by improper installation or use of any of its products. ZLINE is under no obligation, by law or otherwise, to provide concessions, including repairs, prorates, rebates, discounts, or replacements, once the warranty has expired.

## SERIAL NUMBER LOCATION




Please write down the model number and serial number of your appliance. The model number is located on the rating label on the back of your unit. The serial number is located on the top center of the interior on your appliance. Both are needed to obtain warranty service. Do not remove permanently affixed labels, warnings, or plates from the product. This will void the warranty. You may also consider attaching your receipt or proof of purchase to this manual.

# WARRANTY

SERVICE

For warranty service, please contact our Customer Service team at 1-614-777-5004 or visit www.zlinekitchen.com/contact to utilize our online Customer Experience Portal.

Scan the QR code to view the most up-to-date version of our Installation Manual and User Manual.

Need to purchase a part or accessory for your ZLINE product? Visit www.zlineparts.com, ZLINE's official parts distribution partner.

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1-614-777-5004

www.zlinekitchen.com

contact@zlinekitchen.com

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