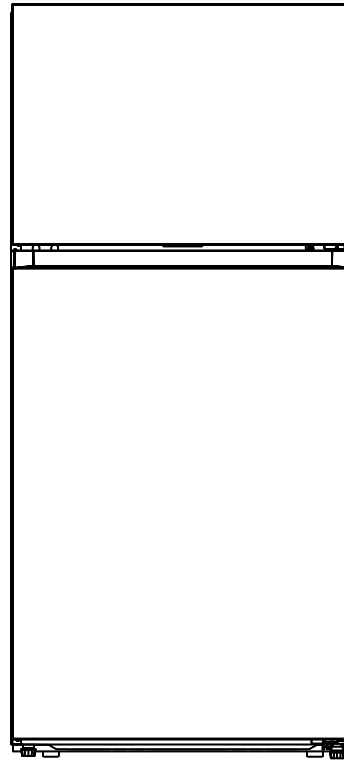
element

USER MANUAL

18.1 cu.ft. Top Freezer Refrigerator

ERT18CSEW
ERT18CSEB
ERT18CSES

Product may vary. Refer to the actual product



Before using your new product, read these instructions to prevent any damage.

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Before switching on the appliance for the first time read the following safety hints!

- This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices and other working environments; farm houses and by clients in hotels, motels and other residential type environments; bed and breakfast type environments; catering and similar non-retail applications.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Explanation of terms/symbols

	**DANGER** This symbol indicates that there are dangers to the life and health of persons due to extremely flammable gas.
	**WARNING** The signal word indicates a hazard with a medium level of risk which, if not avoided, may result in death or serious injury.
	**CAUTION** The signal word indicates a hazard with a low degree of risk which, if not avoided, may result in minor or moderate injury.
	**ATTENTION** The signal word indicates important information (e.g. damage to property), but not danger.

IMPORTANT: Pay particular attention to messages that contain the words **DANGER**, **WARNING** or **CAUTION**. These words are used to alert you to a potential hazard that can seriously injure you and others.
The instructions will tell you how to reduce the chance of injury and let you know what can happen if the instructions are not followed.

ATTENTION: These operating instructions are general. This means that certain functions apply to your refrigerator/freezer, while others do not.

IMPORTANT SAFETY INSTRUCTIONS

READ AND SAVE THESE INSTRUCTIONS!



WARNING: Risk of fire / flammable material

Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

WARNING

General Safety

- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING:** Do not damage the refrigerant circuit.
- **WARNING:** Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.
- **WARNING:** Please abandon the refrigerator according to local regulators for it uses flammable blowing gas and refrigerant.
- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use extension cords or ungrounded (two prong) adapters.
- To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.
- The refrigerator must be disconnected from the source of electrical supply before attempting the installation of accessory. Ensure that the power cable is not trapped by the refrigerator. Do not step on the power cable.
- For a freestanding appliance: this refrigerating appliance is not intended to be used as a built-in appliance.

⚠ CAUTION

Daily use

- Do not pull the power cord when pulling the power plug of the refrigerator. Please firmly grasp the plug and pull out it from the socket directly.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.
- Please use a dedicated power socket and the power socket shall not be shared with other electrical appliances.
- The power plug should be firmly contacted with the socket or else fires might be caused.
- Please ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.
- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases.
- Do not unplug the refrigerator and other electrical appliances considering that spark may cause a fire.
- Do not use electrical appliances on the top of the appliance, unless they are of the type recommended by the manufacturer.
- The gaps between refrigerator doors and between doors and refrigerator body are small, be noted not to put your hand in these areas to prevent from squeezing the finger. Please be gentle when close the refrigerator door to avoid falling articles.
- Do not pick foods or containers with wet hands in the freezing chamber when the refrigerator is running, especially metal containers in order to avoid frostbite.
- Do not allow any child to get into or climb the refrigerator; otherwise suffocation or falling injury of the child may be caused.
- Do not place heavy objects on the top of the refrigerator considering that objectives may fall when closing or opening the door, and accidental injuries might be caused.
- Do not put flammable, explosive, volatile and highly corrosive items in the refrigerator to prevent damages to the product or fire accidents.
- Do not place flammable items near the refrigerator to avoid fires.
- The refrigerator is intended for household use, such as storage of foods; it shall not be used for other purposes, such as storage of blood, drugs or biological products, etc.
- Do not store beer, beverage or other fluid contained in bottles or enclosed containers in the freezing chamber of the refrigerator; otherwise the bottles or enclosed containers may crack due to freezing to cause damages.

⚠ WARNING

- Connect to potable water supply only. (Suitable for ice cube maker) **(*)**
- To prevent children from being entrapped, the keys must be kept out of reach of children and not in the vicinity of refrigerator (or chest freezer) (suitable for products with locks).**(*)**

(*): This feature varies depending on the model purchased.

⚠ CAUTION

To avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Regularly clean surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48h; flush the water system connected to a water supply if water has not been drawn for 5 days. **(*)**

⚠ WARNING

WARNING: Fill with potable water only. **(*)**

WARNING: Connect to potable water supply only. (Suitable for ice making machine)**(*)**

(*): This feature varies depending on the model purchased.

⚠ CAUTION

This product is not recommended for use with sockets or main switch with the A/GFCI function, otherwise it may cause false tripping.

1. It does not pose a safety risk when tripped.
2. If tripping persists, it is recommended to replace the sockets or main switch without A/GFCI function.

⚠ WARNING

Risk of child entrapment. Before you throw away your old refrigerator or freezer:

> Take off the doors.

> Leave the shelves in place so that children may not easily climb inside.

ENVIRONMENTAL PROTECTION

Disposing of old electrical devices in an environmentally-friendly manner



This crossed-out wheeled bin symbol indicates that waste electrical and electronic products (WEEE) should be disposed of separately from the municipal waste stream.

Old electrical products can contain hazardous substances so correct disposal of your old appliance will help prevent potential negative consequences for the environment and human health. Your old appliance may contain reusable parts that could be used to repair other products, and other valuable materials that can be recycled to conserve limited resources.

⚠ CAUTION

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is scrapped, it shall be kept away from any fire source and be recovered by a special recovering company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

Package information



Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.

INSTALLATION INSTRUCTIONS

Before first use

Remove the exterior and interior packing, wipe the outside thoroughly with a soft, dry cloth and the inside with a wet, lukewarm cloth.

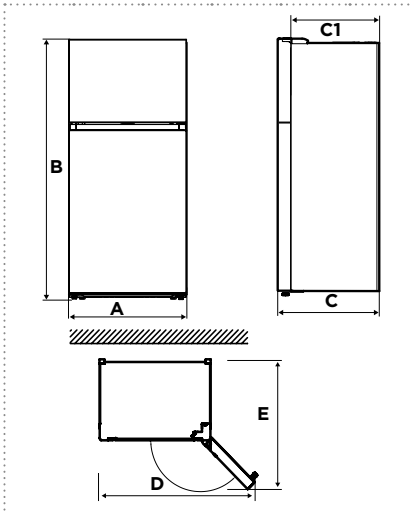
Avoid placing the cabinet in a narrow recess or near any heat source, direct sunlight, or moisture.

Keep the air circulation free around the cabinet. When installing the unit, ensure 4in of free space at both sides, 4 in at the top of the unit, and not more than 3 in at the rear of the unit.

Before connecting your refrigerator to the power supply, check that the voltage stated on the rating label of your appliance corresponds to the voltage in your home. A different voltage could damage the appliance.

The appliance must be grounded. The manufacturer is not responsible for damages that may occur as a result of usage without grounding.

Space requirement diagram



A	B	C	C1	D	E
29.7	66.6	30.7	26.8	50.2	52.8

Notice: All dimensions in inches

Providing a proper power supply

Check your local power source. This refrigerator requires a AC115 V, 60 Hz power supply.

Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which mates with a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from this refrigerator.

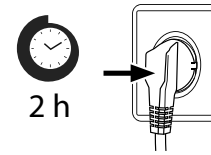
If you have any doubts regarding installation, please turn to the vendor, to our customer service or to the nearest Authorized Service Center.

⚠ CAUTION

The refrigerator should always be plugged into its own individual electrical outlet which has a voltage rating that matches the rating plate. When positioning the appliance, ensure the supply cord is not trapped ordamaged.

Connecting the appliance

After installing the product, please let it stay for more than 2 hours before turning on the power, otherwise it will lead to a decrease in cooling capacity or a damage to the product.



Allow the appliance to run empty for 24 hours so the compartment can cool to the appropriate temperature.

ATTENTION

The cooling performance and power consumption of the refrigerator may be affected by the ambient temperature, the door-opening frequency, and the location of the refrigerator. We recommend adjusting the temperature settings as appropriate.

Door reversal (optional)

Based on the location where you plan to use your refrigerator, you may find it more convenient to reverse the position of the door.

⚠ CAUTION

To avoid injury to yourself or your property, we recommend that someone assist you during the door reversal process.

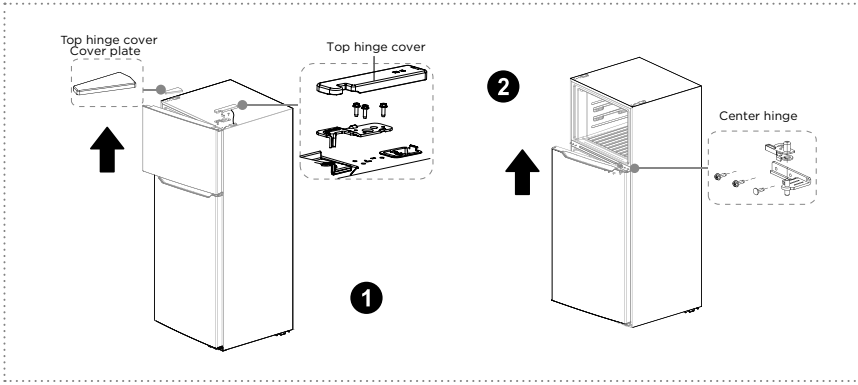
Preparing to reverse the door position

You will need: A standard screwdriver, a Phillips screwdriver, and the included Allen wrench.

- Make sure that your refrigerator is unplugged and empty.
- Have someone available to assist you in the process.
- Keep all of the parts you remove to reuse them later.

Step:

1. Unplug your refrigerator and remove all food from the door shelves.
2. Remove the left cover plate and the right top hinge cover, then unscrew screws and remove the right top hinge. Keep the screws to reuse.
3. Lift the freezer door up and away from your refrigerator.
4. Unscrew screws of middle hinge, remove the hinge, then lift the refrigerator door up and away from your refrigerator. Save the screws to reuse.

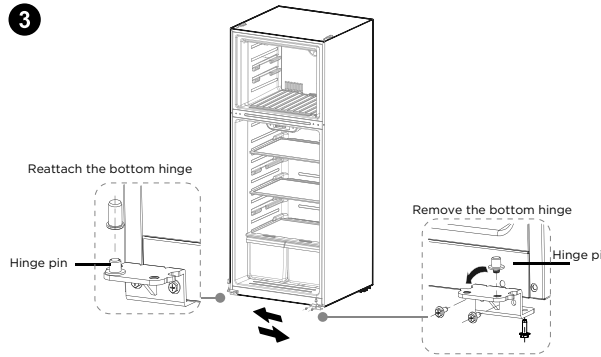


ATTENTION

Images show a refrigerator that opens on the left side. Your refrigerator may open on the right side.

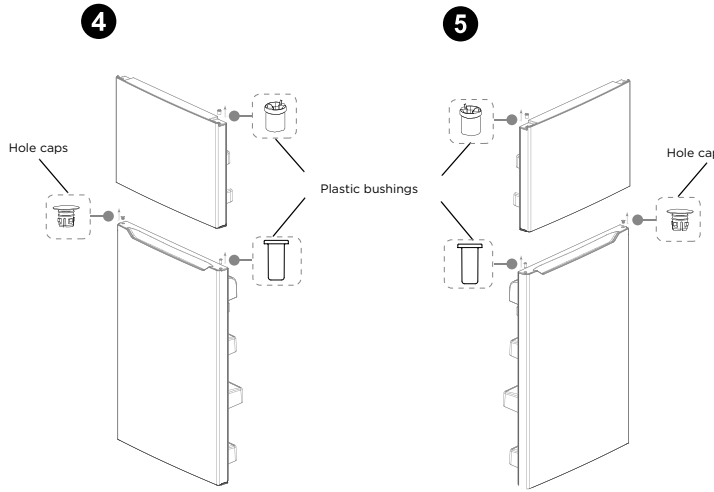
5. Unscrew screws of the bottom hinge, then remove the bottom hinge from the bottom right side of the refrigerator.

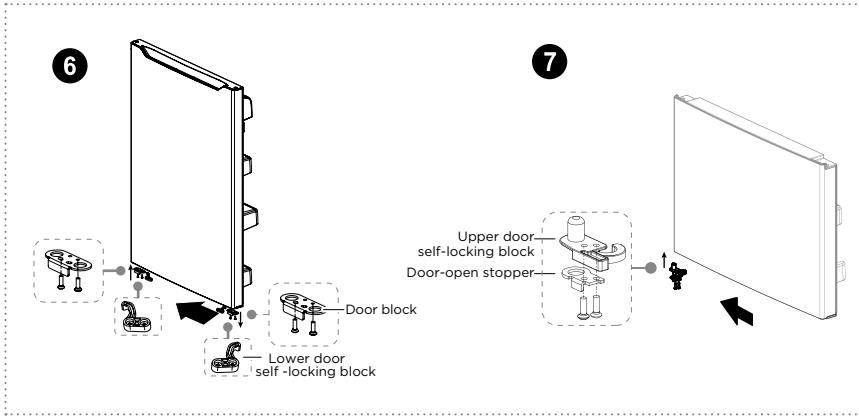
6. Unscrew the hinge shaft from the right side of the bottom hinge and move it to the left side, then secure the bottom hinge to the bottom left side of the refrigerator, using the screws you removed previously.



7. Dismantle the sleeves from the top right of doors and hole cap from top left of doors, and assemble them on the other side.

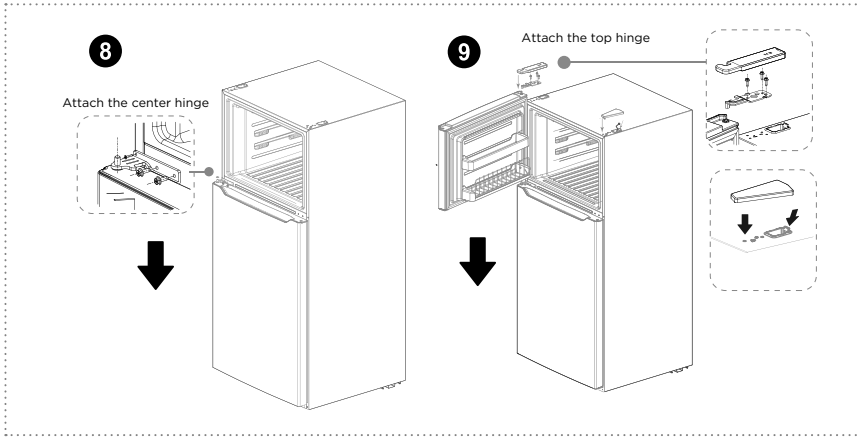
8. Remove the refrigerator door stopper and install it on the other side of the door. Remove the freezer door self-locking block and stopper. Save them to reuse. Take out the left self-locking block and stopper from the accessory bag in the refrigerator and installed on the left of door.





9. Put down the refrigerator door bottom hinge vertically, take out the middle hinge of the other side from the accessory bag then assemble the middle hinge on.

10. Put down the freezer door on the middle hinge vertically, then take out the top hinge and cover of other side from accessory bag, assemble top hinge, hinge cover and hole cover.



ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

Leveling feet

To avoid vibration, the appliance must be leveled.

If required, adjust the leveling feet to compensate for the uneven floor.

The front should be slightly higher than the rear to aid in door closing.

Leveling feet can be turned easily by tipping the cabinet slightly.

Turn the leveling feet counterclockwise to raise the unit, clockwise to lower it.

Changing the light

Any replacement or maintenance of the LED lamps is intended to be made by the manufacturer, its service agent or similar qualified person.

Moving the appliance

1. Remove all items from the appliance.
2. Pull the power plug out, insert and fix it into the power plug hook at the rear or on top of the appliance.
3. Tape parts such as shelves and the door to prevent from falling off while moving the appliance.
4. Move the appliance with more than two people carefully. When transporting the appliance over a long distance, keep the appliance upright.

Installing an optional ice maker

Ice maker type:

• This refrigerator is compatible with Element brand ice maker EAIMM19.

Ice maker installation:

• If the refrigerator can be installed with an ice maker, please refer to the ice maker installation instructions provided separately for the installation method of the ice maker. The ice maker is installed by the customer.

Tips for energy saving

Do not place the appliance near cookers, radiators or other heat sources. If the ambient temperature is high, the compressor will run more frequently and for longer, resulting in increased energy consumption.

Ensure that there is sufficient ventilation at the base of the appliance, on the sides of the appliance and at the back of the appliance.

Please also observe the spacing dimensions in the chapter “Installation”.

The arrangement of drawers, shelves and trays as shown in the product overview offers the most efficient use of energy and should be retained as far as possible.

To obtain a larger storage space (e.g. for large refrigerated/frozen goods), the middle drawers and shelves can be removed. The top and bottom drawers and shelves should be removed last if necessary.

An evenly filled refrigerator/freezer compartment contributes to optimal energy use.

Allow warm food to cool before placing it in the refrigerator/freezer compartment. Food that has already cooled down increases energy efficiency.

Allow frozen food to defrost in the refrigeration compartment. The coldness of the frozen food reduces the energy consumption in the refrigerator compartment and thus increases the energy efficiency.

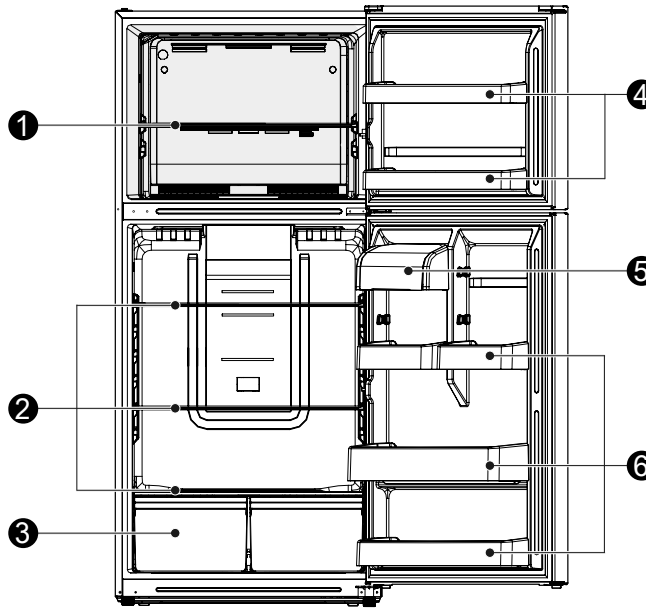
Open the door only as briefly as necessary to minimize cold loss. Opening the door briefly and closing it properly reduces energy consumption.

Setting the temperature no colder than necessary contributes to optimal energy use.

The door gaskets of your appliance must be perfectly intact so that the doors close properly and energy consumption is not increased unnecessarily.

PRODUCT OVERVIEW

Parts and functions



1	Freezer glass shelf	**4**	Freezer door trays
2	Refrigerator glass shelves	**5**	Dairy box
3	Fruits and vegetables box	**6**	Refrigerator door trays

> For the most efficient use of energy, please keep the all internal items such as trays, drawers, shelves and ice cube box on the position supplied by manufacturer.

> This refrigerating appliance needs to be installed independently and cannot be used as a built-in. Otherwise, it will cause problems such the performance and life of the appliance are reduced.

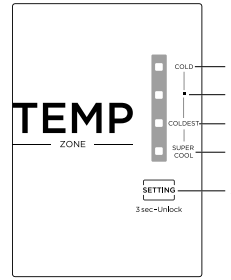
ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

OPERATION INSTRUCTIONS

Use and functions

Functions



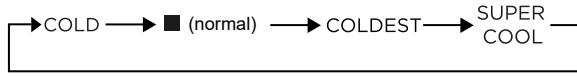
1 LED 1 (COLD)
2 LED 2 (Normal)
3 LED 3 (COLDEST)
4 LED 4 (SUPER COOL)
A Setting button

ATTENTION
The actual control panel may differ from model to model.

Display

Each time the temperature SETTING button is pressed once, the temperature setting changes one time. After the temperature setting has been completed, the refrigerator will run according to the set value after 15 seconds.

When Super Cool mode is activated, the fridge will run at its maximum capacity to faster reach the coolest setting and lasting longest for 6 hours.



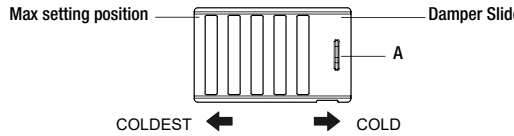
Lock/unlock

When the temperature control panel is in lock state, it needs to long press temperature setting key for 3 seconds for unlocking the panel, all LEDs will blink for 2 seconds when panel is unlocked. When the temperature control panel is in unlock state, if there is no operation on control panel within 15 seconds, it will enter into lock state automatically.

Damper adjusting slider

The temperature inside the freezer can be adjusted by changing the position of the damper slider. The initial position of the damper slider is at position A. If lower temperature inside the

freezer is required, you can adjust the damper slider from the position A to left side.



Shelf humidity control

The movement of the paddle to the middle is wet, and the movement of the paddle to both sides is dry.



Fault code

The following warnings appearing on the display indicate corresponding faults of the refrigerator. Though the refrigerator may still have refrigerator and freezing function with the following faults, the user shall contact a maintenance specialist for maintenance, so as to ensure normal use of the refrigerator.

Fault code	Fault Description
LED 3/LED 4 flashing	Refrigerator temperature sensor circuit
LED 2/LED 4 flashing	Freezer defrost sensor
LED 1/LED 4 flashing	Ambient temperature sensor

Storing food

Freezer compartment

The freezer compartment is designated for the low-temperature freezing of food, long-term storage of frozen food, and for the production of ice cubes.

Pay attention to the star classifications (4 star, 2 star and 1 star) in the freezer compartment and the resulting storage periods for frozen food.

Do not put fresh and frozen food next to each other. The frozen food may thaw.

When freezing large amounts of fresh food (such as meat, fish or chopped meat), please divide them into several small pieces before putting in, so that they can be quickly frozen and picked up easily.

Abide by the storage times recommended by food manufacturers on the packages, there is no information on the packaging, food should not be stored frozen for longer than three months from the date of purchase.

When purchasing frozen food, make sure that it was frozen at a suitable temperature and that the packaging is not damaged.

Frozen food should be kept in suitable individual packages to ensure that adjacent food cannot be contaminated. Consume thawed and defrosted foods immediately, do not refreeze them.

In case of prolonged power failure or malfunction of the appliance, remove the stored frozen food and check whether they are still edible, then store them in a sufficiently cool place or in another appliance.

To defrost food, remove it from the freezer and let it defrost at room temperature or in the refrigerator. To defrost food quickly, you can use the defrost function on your microwave, for example.

If you only want to defrost part of a pack, remove the portion you need and immediately close the rest of the pack. In this way, you will avoid “freezer burn” and will reduce ice formation on the remaining foods.

Cooling compartment

To reduce moisture and subsequent ice build-up, never put liquid into the fridge compartment in unsealed containers. Frost tends to concentrate in the coolest parts of the evaporator. Storing uncovered liquids results in a more frequent need for defrosting.

Never put warm food in the fridge compartment. These should first cool down at room temperature and then be placed so as to ensure adequate air circulation in the fridge compartment.

Food or food containers should not touch the back wall of the fridge because they could freeze to the wall. Do not regularly keep opening the door of the refrigerator.

Meat and clean fish (packed in a package or plastic foil) can be placed in the fridge compartment, which can be used in 1–2 days.

Fruit and vegetables without packaging can be placed in the part designated for fresh fruit and vegetables

ATTENTION

Storage of too much food during operation after the initial connection to power may adversely affect the freezing effect of the refrigerator.

Storage times and temperature

Note: Overlong storage or storage at inappropriate freezing temperature may cause a quality loss or spoiled foods, which causes food waste, is inedible and may cause food poisoning. The minimum temperature in most cases should be 0°F or colder. Follow the maximum recommended storage times below:

> Stew, ice cream, sausages, bread: 2-6 months.

> Fish, shrimp, lamb, meat: 4-8 months.

> Vegetables, fruits, poultry, beef: 6-12 months.

MAINTENANCE AND CLEANING

⚠ CAUTION

Disconnect the appliance from the electrical supply before undertaking any routine maintenance. Allow at least 5 minutes before restarting the appliance, as frequent starting may damage the compressor.

Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

Do not try to repair, disassemble or modify the appliance by yourself. In case of repair please contact our customer service.

Eliminate the dust on the back of the unit at least once in the year to avoid hazard by fire, as well as increased energy consumption.

Check the door gasket regularly to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.

The interior of the product should be cleaned regularly to avoid odor.

Use a soft cloth or sponge to clean the inside of the product, with two tablespoons of baking soda and a quart of warm water. Then rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.

For areas that are difficult to clean in the product (such as narrow spaces gaps or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacteria accumulates in these areas.

Wipe the outer surface of the product with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.

Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, Isoamyl acetate, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.



Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

Defrosting

Although this appliance automatically defrosts, a layer of frost may occur on the freezer compartment's interior walls if the freezer door is opened frequently or kept open too long. If the frost is too thick, choose a time when the supply of food is low and proceed as follows:

1. Remove existing food and accessories baskets, unplug the appliance from the mains power and leave the doors open. Ventilate the room thoroughly to accelerate the thawing process.
2. When defrosting is completed, clean your freezer as described above.

CAUTION! Don't use sharp objects to remove frost from the freezer. Only after the interior completely dry should the appliance be switched back on and plugged back into the mains socket.

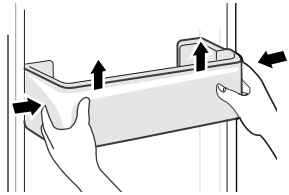
ATTENTION

The appliance shall run continuously once it is started. Generally, the operation of the appliance shall not be interrupted; otherwise the service life may be impaired

Cleaning of door bin

According to the direction arrow in the figure below, use both hands to squeeze the tray, and push it upward, then you can take it out.

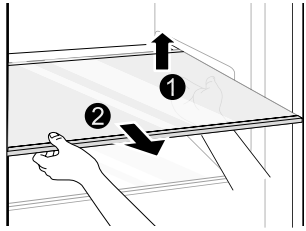
After washing the tray having been taken out, you can adjust its installation height in accordance with your requirement.



Cleaning of glass shelf

As the innermost part of the refrigerator liner where contacting the shelves has a backstop, you shall raise the shelves upward, then you can be able to take it out.

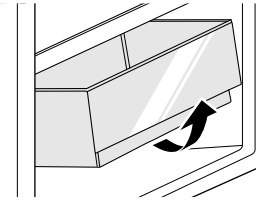
Adjust or clean the shelves according to your requirement.



Cleaning the vegetable drawer

Remove the contents of the drawer. Hold the handle of the vegetable drawer and pull it out completely until it stops.

Lift the vegetable drawer up and remove by pulling it out.



ATTENTION

Differences: Due to technical changes and different models, some of the illustrations in this manual may differ from your model.

TROUBLESHOOTING

The following simple issues can be handled by the user. Please call the after-sale service department if the issues are not solved.

Problem	Possible Causes	Solution
Not operate	• The power supply is not turned on and the plug is not firmly inserted. • Low voltage, power failure or part of the circuit tripped.	• Insert the power cord plug firmly. • Check the power supply at home.
Light not on	• The appliance is not powered on. • The light is broken.	• Unplug and re-plug the power cord. • Replace the light with a new one.
Fruits or vegetables are frozen	• Has the food been placed at the back of the fridge? The area near the back wall is where the temperatures are coldest. • Fruits or vegetables are stored in the Fresh/Chill zone.	• Not placing food which may freeze easily at the back of the fridge compartment. • The Fresh/Chill zone is only for meat/ fish.
Fridge/freezer is over-cooling	• Temperature control is not set correctly.	• Set the temperature higher.
Compressor working for a long time	• High ambient temperature causing long working time. • Putting too much food in at one time. • Food is put in before it has cooled down. • Opening the door too often. • The frost layer inside is too thick.	• This is normal. • Do not put too much food in at one time. • Wait until the food has cooled down before putting it in. • Do not open the door too often. • Need to defrost.
Door does not close properly	• Door is stuck with objects. • Too much food in the refrigerator. • Door gasket deformed.	• Do not put in too much food. • Place the appliance stably. • Heat the door gasket, then cool it for restoration (with an electrical drier or hot water for heating).
Outer wall is hot	• When the appliance is operating, heat is dissipated to the outside through the metal tubes inside the cabinet. • Higher ambient temperatures in the summer cause the temperature of the outer wall to rise.	• Higher temperature on the outer wall is normal. • Increase the heat dissipation space, or put the appliance in a ventilated and cool place.
Cross or vertical beams are hot	• There are metal tubes inside the beams, and the heat released from the tubes prevents condensation.	• This is normal.
Odors	• Spoiled food • Food with strong odors • The interior compartment is dirty.	• Clean and remove any spoiled food. • Make sure strong smelling food is wrapped airtight. • Clean the interior compartment.
The actual temperature differs from the set temperature	• When warm food is put in, the temperature will rise temporarily. • After setting a new temperature, it will take some time for the temperature in the compartment to reach the set temperature when the door is not opened. • After the temperature stability, the actual temperatures at different locations within the compartment are different, with a deviation of about ±5°F.	• This is normal. • Wait for some time before testing the actual temperature.

Problem	Possible Causes	Solution
Condensation forms on the outside	• Condensation may form when the humidity in the room is high.	• This is normal. Wipe off the condensation using a dry cloth.
Condensation forms inside the fridge and drawers	• The fridge maintains a high humidity to keep vegetables and other food items fresh. • Humidity is too high in the room and doors have been opened frequently. • The door gasket is not tight.	• Wipe off the condensation using a dry cloth. • Do not open doors as frequently or do not keep them open too long. • Check the door gasket, clean or correct position.
Frost around the vents	• Door is not closed properly. • The door gasket is not tight.	• Make sure food does not block the door. • Check the door gasket, clean or correct position.
Hard to open the door	• The difference in air pressure between the inside and outside of the compartment may sometimes make it hard to open the freezer door.	• Wait a few moments, and then try to open the door slowly.
Not making ice cubes (Only models with ice maker)	• The ice making function not turned on. • The appliance is not being supplied with water. • The water pipe has kinks in it. • The water pipe connection is installed incorrectly. • Water pressure is too low.	• Switch on the ice maker. • Check whether the water supply is on. • Straighten out the kinks. • Check the water connection. • Check the pressure of the water supply, or whether the filter is clogged.

Certain sounds can be heard during normal use of the refrigerator, which do not affect its correct operation.

Sounds, which can be easily prevented:

> Noise caused by the appliance which is not level - adjust the position with the adjustable turn-in front feet. Alternatively, place pads made of soft material under the rear rollers, especially when the appliance is placed on tiles.

> Touching the adjacent piece of furniture - move the refrigerator away.

> Creaking of the drawers or shelves - take out and put back the drawer or shelf.

> Sounds of clinking bottles - move bottles apart.

Sounds heard during normal use are mainly due to operation of the compressor (switching on) and cooling, system (thermal expansion and contraction of the radiator caused by flow of the cooling agent).

WARRANTY

Element Appliance Limited Warranty

(the "Products" or "Product" when referencing a singular product herein)

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original customer who purchases the Product from an authorized Element retailer (the "Original Customer" or "you") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product ("Warranty") as follows:

* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is required for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

1. WARRANTY SERVICE:

A. ONE-YEAR WARRANTY: Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of purchase by the Original Customer (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof, regardless of any defects in the Product or any part or component thereof.

B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION: If and only if the Original Customer registers the Product at www.elementelectronics.com within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

C. TIMING AND PROCEDURE: Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period MUST be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) any damage caused by using non-authorized parts or service facilities for repair of Products (however, for avoidance of doubt, using non-authorized parts or service facilities will not, in and

of itself, void the Warranty); (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

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Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

PLEASE DIRECT ALL CORRESPONDENCE TO:

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