GE APPLIANCES

# RANGE HOODS


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## OWNER'S MANUAL & INSTALLATION INSTRUCTIONS

JV247*–Vent & Recirculation options
JV248*–Vent & Recirculation options
JN327–Recirculation only
JN328–Recirculation only
JV338*–Vent options only
JV347*–Vent & Recirculation options
JV348*–Vent & Recirculation options
JV367*–Vent & Recirculation options
RN328–Recirculation only
AV447*–Vent & Recirculation options

AHAM VERIFIDE

Write the model and serial numbers here:

Model #_____

Serial # _____

You can find them on a label on the back wall of the hood.

**ESPAÑOL**
Para consultar una version en español de este manual de instrucciones, visite nuestro sitio de internet GEAppliances.com.

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49-80589-8 05-20 GEA

## THANK YOU FOR MAKING GE APPLIANCES A PART OF YOUR HOME.

Whether you grew up with GE Appliances, or this is your first, we're happy to have you in the family.

We take pride in the craftsmanship, innovation and design that goes into every GE Appliances product, and we think you will too. Among other things, registration of your appliance ensures that we can deliver important product information and warranty details when you need them.

Register your GE appliance now online. Helpful websites and phone numbers are available in the Consumer Support section of this Owner's Manual. You may also mail in the pre-printed registration card included in the packing material.

GE APPLIANCES

# IMPORTANT SAFETY INFORMATION
# READ ALL INSTRUCTIONS BEFORE USING



**⚠WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:**

A. Use this unit only in the manner intended by the manufacturer. If you have questions, contact the manufacturer.

B. Before servicing or cleaning unit, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

C. Do not use this unit with any solid-state speed control device.

D. This unit must be grounded.

**⚠CAUTION FOR GENERAL VENTILATING USE ONLY. DO NOT USE TO EXHAUST HAZARDOUS OR EXPLOSIVE MATERIALS AND VAPORS.**

**⚠CAUTION TO REDUCE RISK OF FIRE AND TO PROPERLY EXHAUST AIR, BE SURE TO DUCT AIR OUTSIDE. DO NOT VENT EXHAUST AIR INTO SPACES WITHIN WALLS OR CEILINGS OR INTO ATTICS, CRAWL SPACES OR GARAGES.**

**⚠WARNING TO REDUCE THE RISK OF INJURY TO PERSONS IN THE EVENT OF A RANGE TOP GREASE FIRE, OBSERVE THE FOLLOWING*:**

A. SMOTHER FLAMES with a close-fitting lid, cookie sheet or metal tray, then turn off the burner. BE CAREFUL TO PREVENT BURNS. If the flames do not go out immediately, EVACUATE AND CALL THE FIRE DEPARTMENT.

B. NEVER PICK UP A FLAMING PAN—You may be burned.

C. DO NOT USE WATER, including wet dishcloths or towels—a violent steam explosion will result.

D. Use an extinguisher ONLY if:

1. You know you have a Class ABC extinguisher, and you already know how to operate it.
2. The fire is small and contained in the area where it started.
3. The fire department is being called.
4. You can fight the fire with your back to an exit.

*Based on “Kitchen Fire Safety” published by NFPA.

## READ AND SAVE THESE INSTRUCTIONS

# IMPORTANT SAFETY INFORMATION READ ALL INSTRUCTIONS BEFORE USING

**⚠WARNING TO REDUCE THE RISK OF A RANGE TOP GREASE FIRE:**

A. Never leave surface units unattended at high settings. Boilovers cause smoking and greasy spillovers that may ignite. Heat oils slowly on medium settings.

B. Always turn hood ON when cooking at high heat or when flambéing food (i.e. Crepes Suzette, Cherries Jubilee, Peppercorn Beef Flanbé).

C. Clean ventilating fans frequently. Grease should not be allowed to accumulate on fan or filter.

D. Use proper pan size. Always use cookware appropriate for the size of the surface element.

**⚠WARNING TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK OR INJURY TO PERSONS, OBSERVE THE FOLLOWING:**

A. Installation work and electrical wiring must be done by qualified person(s) in accordance with all applicable codes and standards, including fire-rated construction.

B. Sufficient air is needed for proper combustion and exhausting of gases through the flue (chimney) of fuel burning equipment to prevent back drafting. Follow the heating equipment manufacturer's guidelines and safety standards such as those published by the National Fire Protection Association (NFPA), the American Society for Heating, Refrigeration and Air Conditioning Engineers (ASHRAE) and the local code authorities.

C. When cutting or drilling into wall or ceiling, do not damage electrical wiring and other hidden utilities.

D. Ducted fans must always be vented to the outdoors.

E. When applicable, install any makeup (replacement) air system in accordance with local building code requirements. Visit GEAppliances.com for available makeup air solutions.

F. Turn off breaker to adjacent rooms while working.

**⚠WARNING TO REDUCE THE RISK OF FIRE, USE ONLY METAL DUCTWORK.**

- Do not attempt to repair or replace any part of your hood unless it is specifically recommended in this manual. All other servicing should be referred to a qualified technician.

## How to Remove Protective Shipping Film and Packaging Tape

Carefully grasp a corner of the protective shipping film with your fingers and slowly peel it from the appliance surface. Do not use any sharp items to remove the film. Remove all of the film before using the appliance for the first time.

To assure no damage is done to the finish of the product, the safest way to remove the adhesive from packaging tape on new appliances is an application of a household liquid dishwashing detergent. Apply with a soft cloth and allow to soak.

**NOTE:** The adhesive must be removed from all parts.

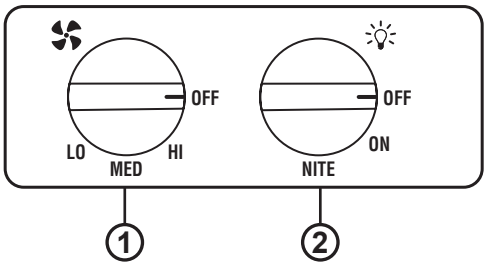
## READ AND SAVE THESE INSTRUCTIONS

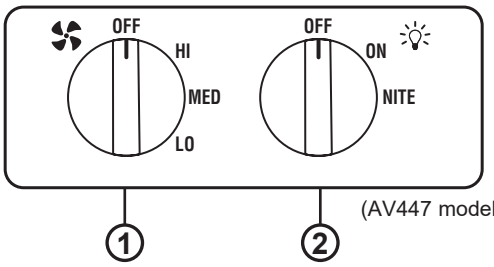
# Controls



Throughout this manual, features and appearance may vary from your model.

## Control Knobs (on some models)

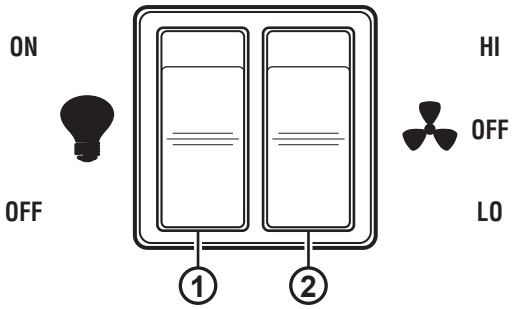



(AV447 models only)

1. **FAN Control:** Turn to **HI**, **MED** or **LO** as needed.
   Continuous use of the fan system while cooking helps keep the kitchen comfortable and less humid. It also reduces cooking odors and soiling moisture that create a frequent need for cleaning.
2. **LIGHT Control:** Turn to **ON** while cooking or to **NITE** for use as a night light.

## Switch Pad Controls (on some models)




1. **LIGHT Control:** Press the pad at the top to turn the light ON.
2. **Fan Settings Buttons:** Press the pad at the top to turn the fan on **HI** and at the bottom to turn it on **LO**. The center position is **OFF**.
   Continuous use of the fan system while cooking helps keep the kitchen comfortable and less humid. It also reduces cooking odors and soiling moisture that create a frequent need for cleaning.

# Filters

Be sure electrical power is off and all surfaces are cool before cleaning or servicing any part of the vent hood.

## Reusable Metal Grease Filter—Ducted Installations Only

The efficiency of your hood depends on a clean filter. Frequency of cleaning depends on hood use and the type of cooking you do. However, the grease filter should be cleaned at least once a month.

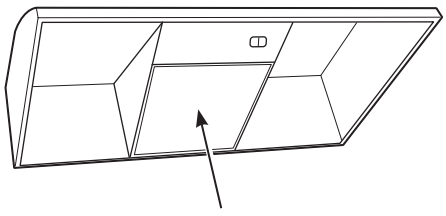
**To remove:**
Pull down on the center of the front edge of the filter. The filter will then slip out of the retaining tabs on the back.

**To replace:**
Slip the back edge of the filter into the retaining tabs and push the front edge up until it snaps into place.

**To clean:**
Soak and then agitate it in a hot water and detergent solution. Light brushing can be used to remove embedded dirt. Rinse, shake and let it dry before replacing.

**NEVER OPERATE THE HOOD WITHOUT THE FILTER IN PLACE.**

With careful handling, the metal filter will last for years. If a new replacement filter becomes necessary, order the part from your dealer. Order genuine GE Appliances part number **WB02X8391**.



Grease filter

## Charcoal Filter—Recirculating Installations Only

**The charcoal filter cannot be cleaned. It must be replaced. Order filter no. WB02X10700. Replacement filters can be ordered from your GE Appliances supplier.**

If the hood is not vented to the outside, the air will be recirculated through a disposable charcoal filter that helps remove smoke and odors.

The charcoal filter should be replaced after 6 to 12 months (depending on hood usage).

**To remove:**
Pull down on the center of the front edge of the filter. The filter will then slip out of the retaining tabs on the back.

**To replace:**
Slip the back edge of the filter into the retaining tabs and push the front edge up until it snaps into place.



Replaceable charcoal filter

**NOTE:** DO NOT rinse, or put charcoal filters in an automatic dishwasher.

# Surfaces

## Stainless Steel Surfaces (on some models)

**Do not use a steel-wool pad; it will scratch the surface.**

To clean the stainless steel surface, use warm sudsy water or a stainless steel cleaner or polish. Always wipe the surface in the direction of the grain. Follow the cleaner instructions for cleaning the stainless steel surface.

To inquire about purchasing stainless steel appliance cleaner or polish, or to find the location of a dealer nearest you, please call our toll-free number:

**National Parts Center**
**800.626.2002**
**GEApplianceParts.com**

## Painted Surfaces (on some models)

**Do not use steel-wool pads or other abrasive cleaners. They will scratch the surface.**

Clean grease-laden surfaces of the hood frequently. To clean the hood surface, use a hot, damp cloth with a mild detergent suitable for painted surfaces. About one tablespoon of ammonia may be added to the water. Use a clean, hot, damp cloth to remove soap. Dry with a dry, clean cloth.

**NOTE:** When cleaning, take care not to come in contact with filters and other non-enameled surfaces.

**⚠CAUTION** When cleaning the hood surfaces, be certain that you do not touch the light bulb with moist hands or cloth. A warm or hot light bulb may break if touched with a moist surface. Always let the light bulb cool completely before cleaning around it.

# Light

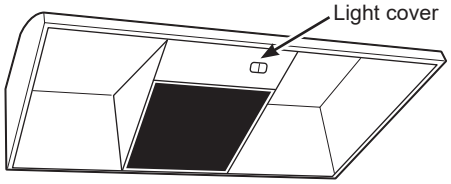
**⚠CAUTION** Let the light bulb cool completely before removing. A warm or hot bulb may break if touched with a moist cloth or hand.

Remove the bulb and replace it with a type A15 incandescent light bulb with an ordinary screw base, not more than 60 Watts, or a type A17 or T2 Compact Fluorescent (CFL) light bulb with an ordinary screw base, not more than 13 Watts. **NOTE:** Use only incandescent bulbs in models RN328, JN327, JN328 and JV338.

IMPORTANT: For installation, handling and disposal precautions, refer to the fluorescent bulb packaging literature.

**To remove the light cover (on some models):**

- Press the sides with two fingers until the side prongs are released.
- Lift the light cover and slide it toward you in one motion.




**To replace the light cover:**

- Insert the prong located at the end of the cover into the top opening.
- Gently push the cover up and press the sides to fit the side prongs into the side openings.
- Release and the cover will lock in position.

When using an energy saving bulb in your GE Appliances hood make sure you use either:



GE Long Life Energy Smart™ Spiral® T2
Product Code: 85383
Description: FLE13HT2/2/SW/CD

or



GE Long Life Energy Smart™ A17
Product Code: 47486
Description: FLE11/2/A17XL/CD

Available at **gelighting.com**

# Installation Instructions | Range Hood

**"If you have questions, call GE Appliances at 800.GE.CARES (800.432.2737) or visit our website at: GEAppliances.com"**

## BEFORE YOU BEGIN

**Read these instructions completely and carefully.**

- **IMPORTANT —** Save these instructions for local inspector's use.
- **IMPORTANT —** Observe all governing codes and ordinances.
- **Note to Installer** – Be sure to leave these instructions with the Consumer.
- **Note to Consumer** – Keep these instructions for future reference.
- **Skill level** – Installation of this vent hood requires basic mechanical and electrical skills.
- Proper installation is the responsibility of the installer.
- Product failure due to improper installation is not covered under the Warranty.

## FOR YOUR SAFETY:

**⚠WARNING** Before beginning the installation, switch power off at service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.

## OPTIONAL POWER CORD KIT JXHC1

An optional Power Cord Connection Kit, model JXHC1, is available at extra cost from your GE Appliances supplier for installation using a standard 3-prong, grounded wall outlet. Follow the Installation Instructions packed with the kit to connect the power cord to the range hood.

## DUCTWORK REQUIREMENTS

**NOTE:** Read the ductwork sections only if you do not have existing ductwork. If you have existing ductwork, skip to the "Damage" section and proceed.

**⚠WARNING TO REDUCE THE RISK OF FIRE AND TO PROPERLY EXHAUST AIR, BE SURE TO DUCT AIR OUTSIDE—DO NOT VENT EXHAUST AIR INTO SPACES WITHIN WALLS OR CEILINGS OR INTO ATTICS, CRAWL SPACES OR GARAGES.**

The venting system must exhaust to the outside.

This hood can be vented vertically through upper cabinets or horizontally through an outside wall. Ductwork is not included.

**Exhaust connection:**

The hood exhaust has been designed to mate with standard 3¼″ x 10″ rectangular ducting or 7″ diameter round ducting.

If a 6″ round duct is required, a rectangular-to-round transition adaptor must be used*. Do not use less than a 6″ diameter duct.

**Duct length:**

It is important that ducting be installed using the most direct route and with as few elbows as possible. This ensures clear venting of exhaust and helps prevent blockages. Also, make sure dampers swing freely and nothing is blocking the ducts. When applicable, install any makeup (replacement) air system in accordance with local building code requirements. Visit GEAppliances.com for available makeup air solutions.

- Plan the route for venting exhaust to the outdoors. To maximize the ventilation performance of the vent system:
  1. Minimize the duct run length and number of transitions and elbows.
  2. Maintain a constant duct size.
  3. Seal all joints with duct tape to prevent any leaks.
  4. Do not use any type of flexible ducting.
- Install a wall cap or roof cap with damper at the exterior opening. Purchase the wall or roof cap and any transition and length of duct needed in advance.

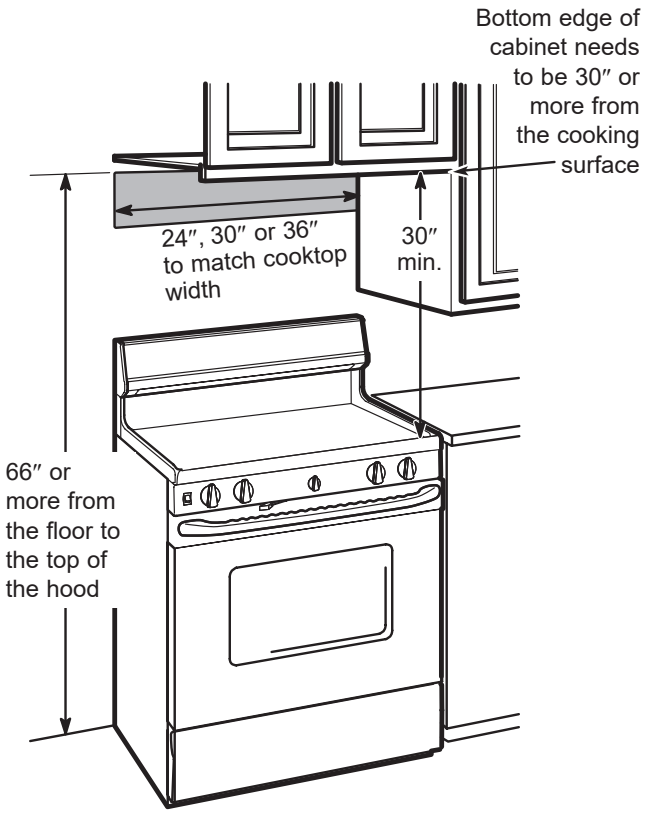


* **IMPORTANT:** If a rectangular-to-round transition adaptor is used, the bottom corners of the damper will have to be cut to fit, using the tin snips, in order to allow free movement of the damper. Equivalent lengths of duct pieces are based on actual tests and reflect requirements for good venting performance with any hood.

## DAMAGE – SHIPMENT/ INSTALLATION

- **If the unit is damaged in shipment**, return the unit to the store in which it was bought for repair or replacement.
- **If the unit is damaged by the customer**, repair or replacement is the responsibility of the customer.
- **If the unit is damaged by the installer** (if other than the customer), repair or replacement must be made by arrangement between customer and installer.

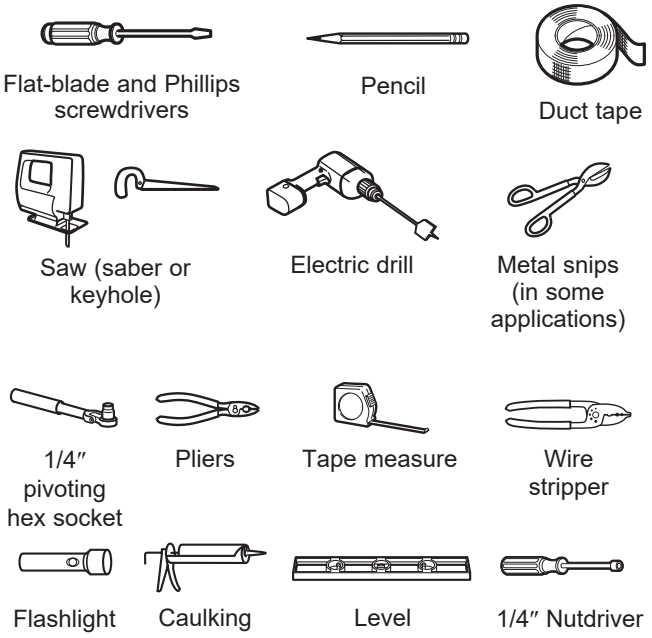
## MOUNTING SPACE



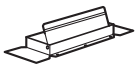

**NOTES:**

- Hood width may be greater than the width of the range or cooktop, but it may not be smaller.
- Ensure the range or cooktop is installed per manufacturer's installation instructions.
- If you are going to vent your range hood to the outside, see the "Ducting Requirements" section for exhaust duct preparation.
- The hoods are designed to fit 12" deep cabinets. When installed onto 15" deep cabinets, a filler panel accessory is available: Order **JXS50SS** for 30" wide hoods or **JXS56SS** for 36" wide hoods.

## TOOLS YOU WILL NEED




## PARTS INCLUDED

| PART | | QUANTITY |
|---|---|---|
|  | Grease Filter only (JV338) | 1 |
| | Charcoal Filter only (JN327, JN328 and RN328) | 1 |
| | Grease Filter and Charcoal Filter (JV24X, JV347, JV348, JV367 and AV447) | 2 |
|  | Mounting Screws (8 - 18" x 3/4" Phillips pan head) | 4 |
|  | Exhaust Adaptor (for 3 1/4" x 10" rect. venting) | 1 |
|  | Exhaust Adaptor Screw (8 - 18" x 3/8" Phillips pan head or hex head) | 1 |

# Installation Instructions

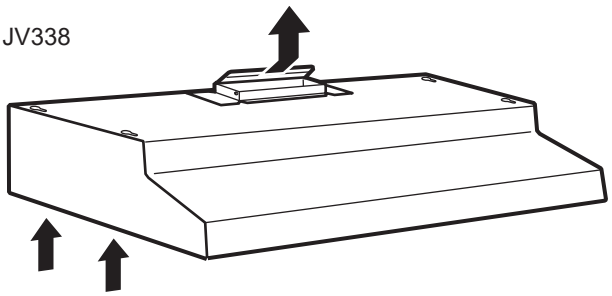
## 1 CHOOSE VENT OPTION

Determine the vent option that your installation will require and that is available for your model from the below choices.

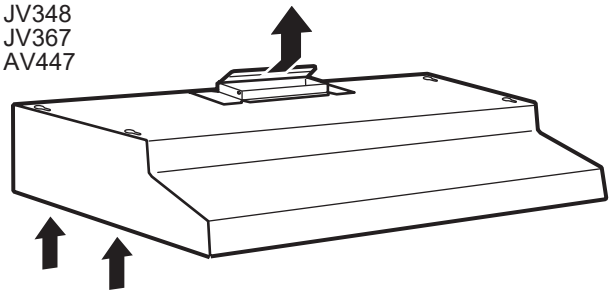
**IMPORTANT: If the hood is to be installed in a recirculating, non-vented, ductless manner, do not knock out any vent openings in the hood. Only an electrical access hole will be knocked out of the hood.**

### A Outside top exhaust (Vertical duct–3-1/4" x 10" Rectangular)

JV338

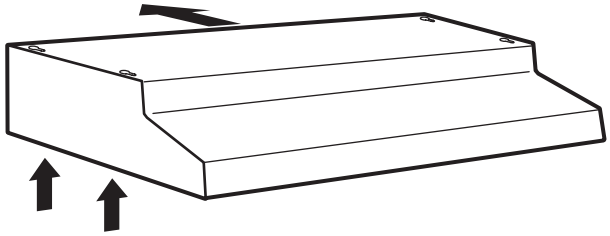


JV247
JV248
JV347
JV348
JV367
AV447

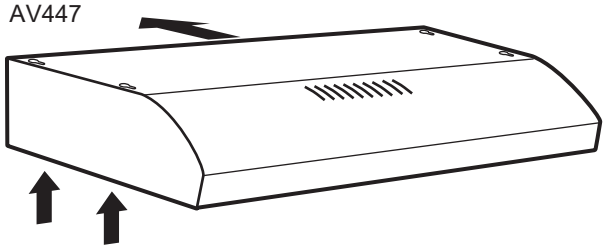


### C Outside rear exhaust (Horizontal duct–3-1/4" x 10" Rectangular)

JV338

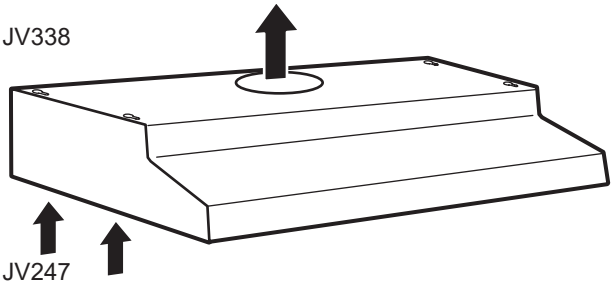


JV247
JV248
JV347
JV348
JV367
AV447

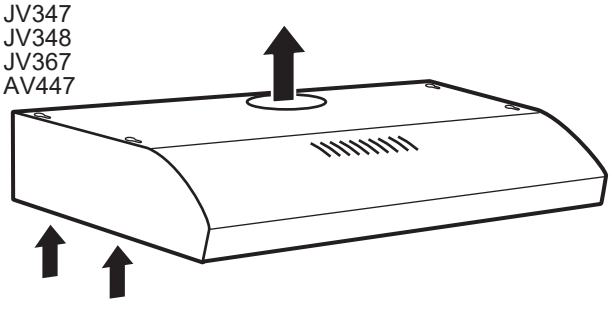


### B Outside top exhaust (Vertical duct–7" Round)

JV338

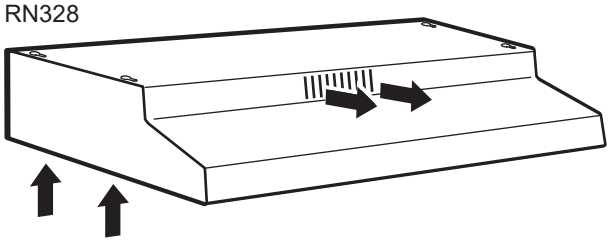


JV247
JV248
JV347
JV348
JV367
AV447

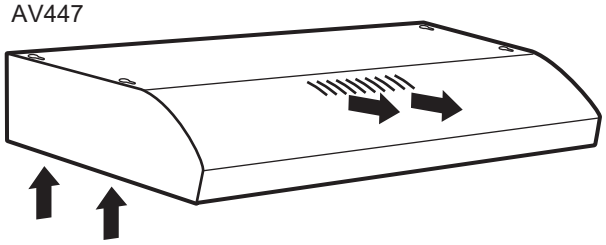


### D Recirculating (non-vented/ductless)

JN327
JN328
RN328



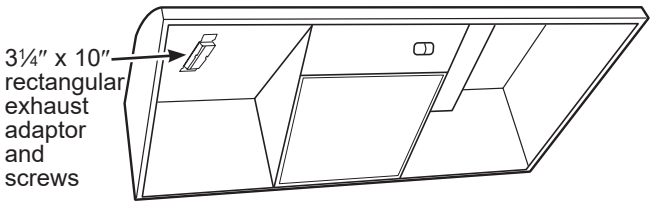
JV247
JV248
JV347
JV348
JV367
AV447



## 2 REMOVE EXHAUST ADAPTOR

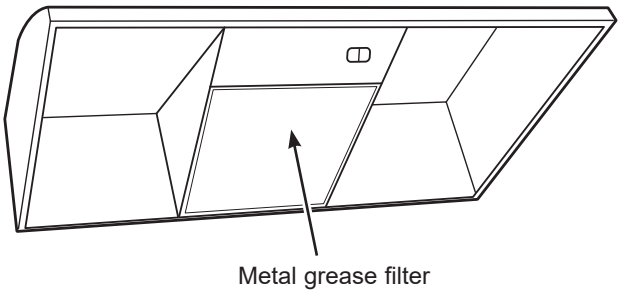
**If exhausting/venting using the 31/4″ x 10″ rectangular duct—optional for JV247, JV248, JV338, JV347, JV348, JV367 and AV447 models only:**

Remove the exhaust adaptor from the inside of the hood. Set it aside along with its mounting screws.



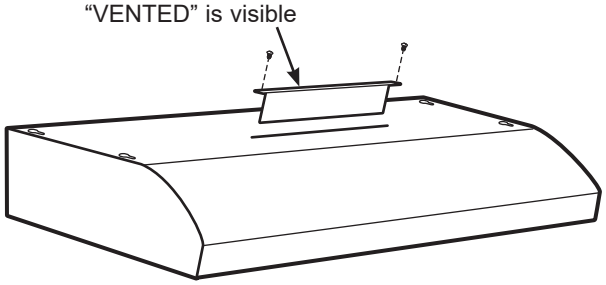

## 3 REMOVE FILTER

Remove the shipping tape holding the **metal grease filter** in place. Pull down on the center of the front edge of the filter. The filter will then slip out of the retaining tabs on the back.



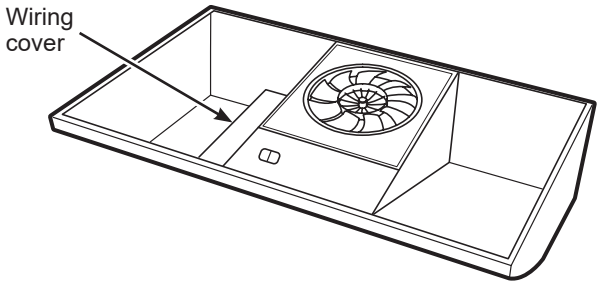

## 4 REVERSE THE BAFFLE FOR DUCTED INSTALLATIONS ONLY (JV247, JV248, JV347, JV348, JV367 and AV447 models)

If the hood is to be recirculated, skip to the next step. Remove the baffle from the top of the hood. Reinstall the baffle so the short side marked “VENTED” is visible. The long side of the baffle should be inside the hood.



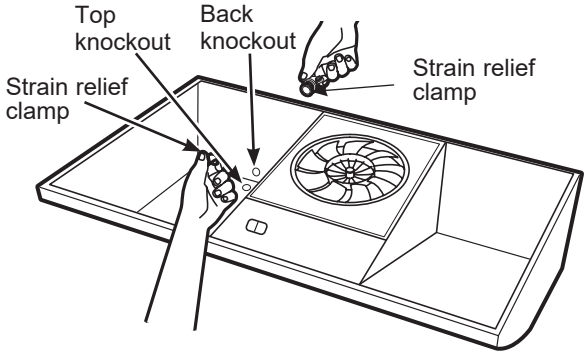

## 5 REMOVE WIRING COVER

Remove the **wiring cover** from inside the hood. Set the cover and its mounting screws aside.



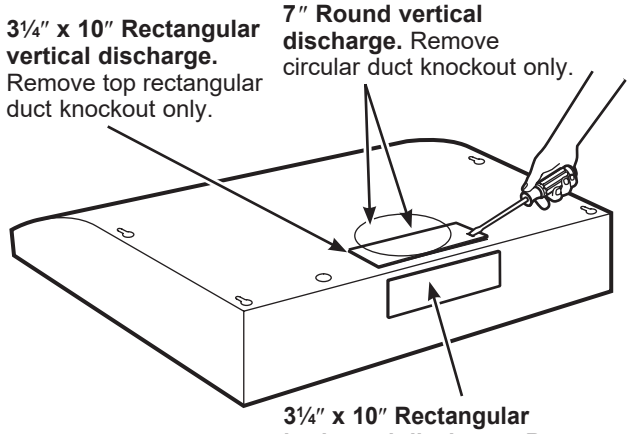

## 6 REMOVE WIRING KNOCKOUT

Remove either the top or the back wiring knockout as needed and install an approved **strain relief clamp**.




## 7 REMOVE DUCT KNOCKOUT

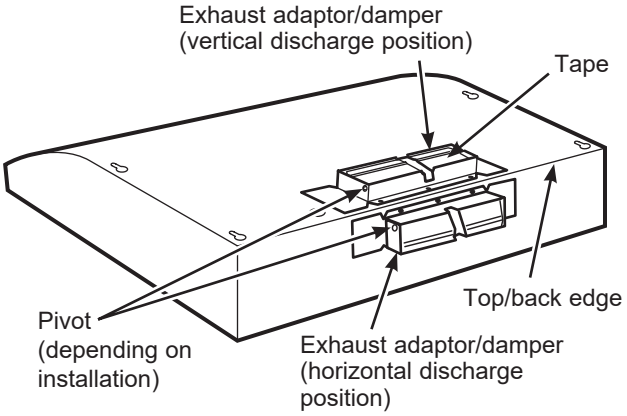
If **recirculating**, non-vented ductless (JN327, JN328 and RN328, and optional for JV247, JV248, JV347, JV348, JV367 and AV447 models only), **skip to Step 11 D and proceed.** Using a flat-blade screwdriver, remove the appropriate **duct knockout** from the top or back of the hood.



# Installation Instructions

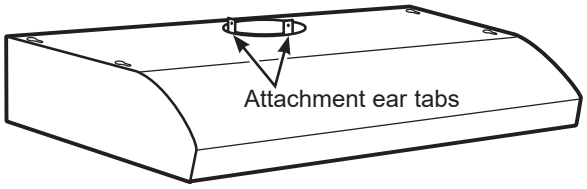
## 8 FOR 3-1-4" X 10" RECTANGULAR DUCTED DISCHARGE INSTALLATIONS ONLY:

Attach **exhaust adaptor/damper** over the appropriate knockout opening (for vertical or horizontal, depending on installation) with two exhaust adaptor screws. Make sure damper **pivot** is nearest to **top/back edge** of hood. Remove **tape** from damper flap.

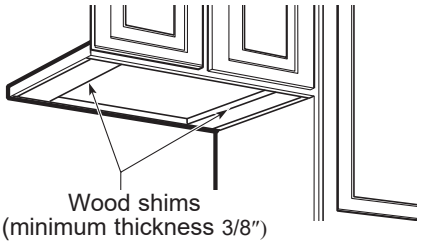



## 9 FOR 7" ROUND VERTICAL DUCTED DISCHARGE INSTALLATIONS ONLY:

Bend up the duct alignment ears in preparation for later attachment of the 7″ duct.




## 10 FOR RECESSED-BOTTOM CABINETS ONLY



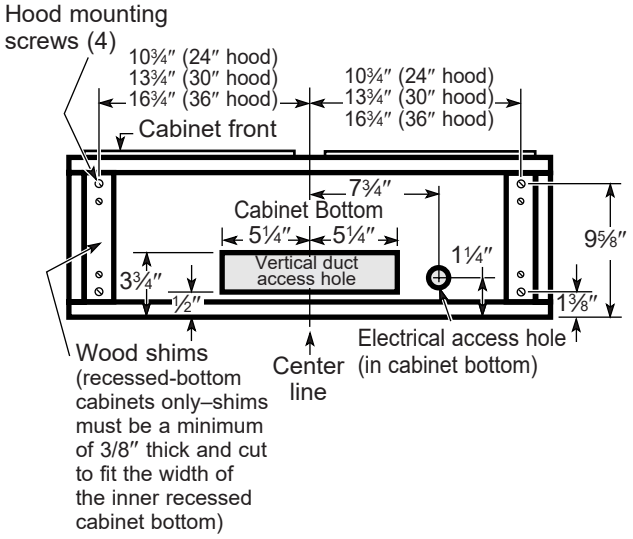

If the cabinets have front, side or back trim, make 2 wood shims a minimum of 3/8″ thick and cut to fit the width of the inner recessed cabinet bottom. Attach them to the cabinet bottom recess on both sides. See Step 11 for marking locations.

## 11 MARK HOLES

Select the vent option that your installation will require and proceed to that section:

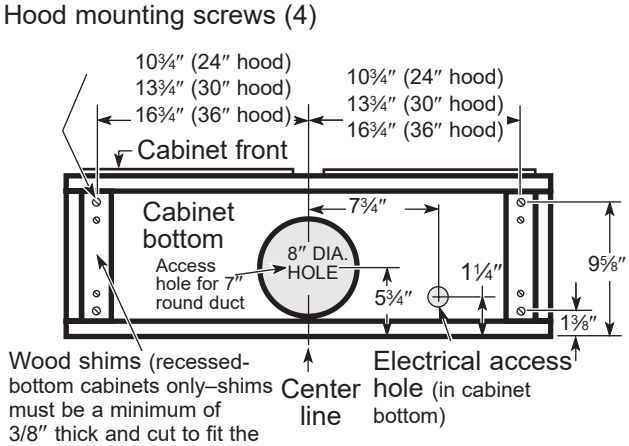
### A Outside top exhaust (Vertical duct–3-1/4" x 10" Rectangular)

Use the diagram or the hood as a template and mark the locations on the cabinet for ductwork, electrical wiring and keyhole screw slots.




### B Outside top exhaust (Vertical duct–7" Round)

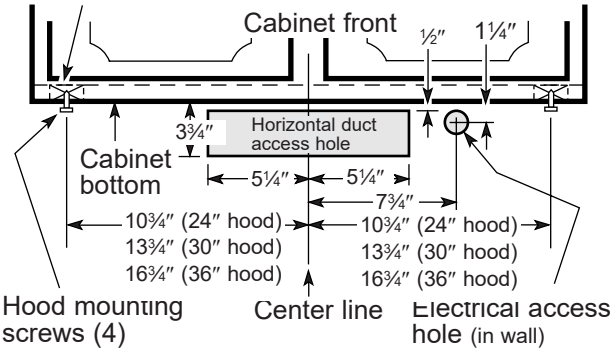
Use the diagram or the hood as a template and mark the locations on the cabinet for ductwork, electrical wiring and keyhole screw slots.




### C Outside rear exhaust (Horizontal duct–3-1/4" x 10" Rectangular)

Use the diagram or the hood as a template and mark the locations on the cabinet for ductwork, electrical wiring and keyhole screw slots.

Wood shims (recessed-bottom cabinets only–shims must be a minimum of 3/8″ thick and cut to fit the width of the inner recessed cabinet bottom)

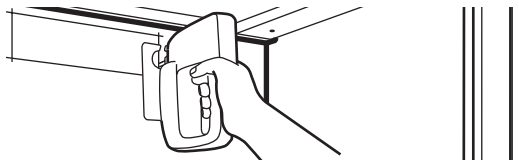



### D Recirculating (non-vented ductless–JN327, JN328 and RN328, and optional on JV247, JV248, JV347, JV348, JV367 and AV447 models only)

- Use the hood as a template and mark the locations on the cabinet for the electrical wiring and keyhole screw slots.
- Since the hood is to be recirculated (not to be vented outside), do not cut out any vent openings in the wall or cabinet bottom.

## 12 CUT HOLES

Cut holes at marked locations for duct and electrical wiring. For the vertical duct, cut out 3/4″ extra toward the front of the cabinet so you can move the duct freely when installing the hood. It may also ease installation by cutting the hole 10½″ instead of 10″.



## 13 RUN WIRES

Run the electrical wires through the wall or cabinet according to National Electrical Code and applicable local codes.

**NOTE:** DO NOT turn the power on until installation is complete.

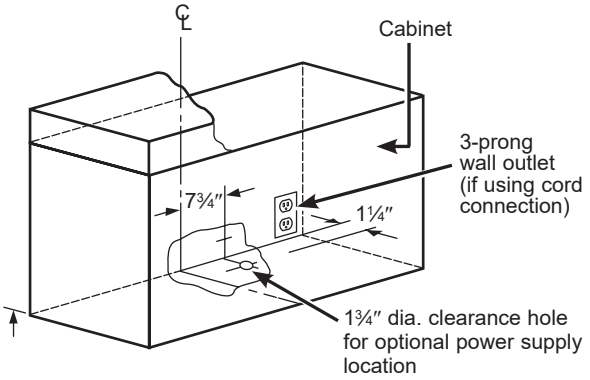
# Installation Instructions

## 14 SCREW IN PART WAY

Drive a mounting screw (from the hardware packet) part way into each center of the narrow neck of the keyhole slots marked on the cabinet bottom.

## 15 OPTIONAL POWER CORD KIT JXHC1

An optional Power Cord Connection Kit, model JXHC1, is available at extra cost from your GE Appliances supplier for installation using a standard 3-prong, grounded wall outlet. Follow the Installation Instructions packed with the kit to connect the power cord to the range hood.



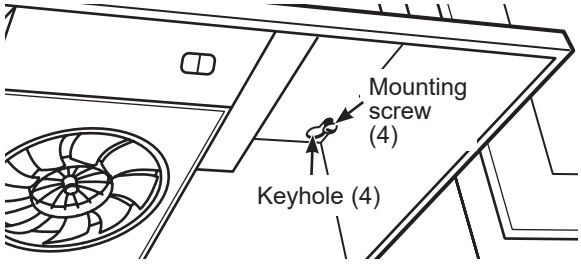

**NOTE:** If using optional Power Cord Kit JXHC1, feed the power cord through the hole in the top cabinet while raising the hood. Loop any excess length of cord and tie away with a suitable tape or tie.

## 16 FEED IN WIRES

Lift the hood into position and feed the house wiring through the wiring knockout.

## 17 SECURE HOOD

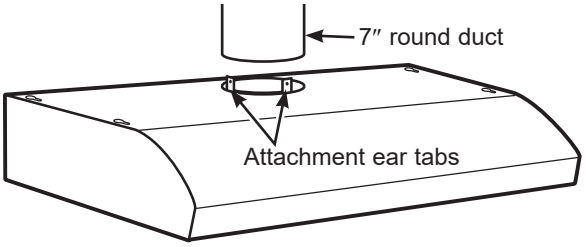
Slide the hood back against the wall. Tighten the mounting screws. Be sure the screw heads are in the narrow neck of the keyhole slot.



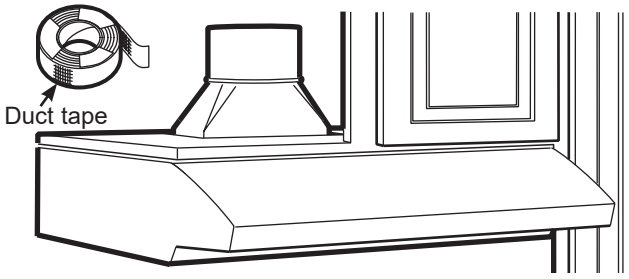

**NOTE:** DO NOT PUSH ON THE FAN BLADE. Pushing on the blade may cause it to interfere with other hood parts.

## 18 CONNECT DUCTWORK TO HOOD (Ducted installations only)

On 7″ round installations, attach the 7″ duct with sheet metal screws through the holes in the alignment ears.



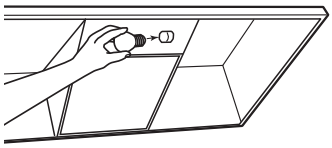

Use duct tape to make joints secure and airtight.



## 19 INSTALL LIGHT BULB

**NOTE:** A light bulb is not shipped with the hood. Obtain one locally. Purchase and install a type **A15** incandescent light bulb with an ordinary screw base, not more than 60 Watts, or a type **A17** or **T2** Compact Fluorescent (CFL) light bulb with an ordinary screw base, **not more than 13 Watts**. **NOTE:** Use only incandescent bulbs in models RN328, JN327, JN328 and JV338.

**IMPORTANT:** For installation, handling and disposal precautions, refer to the fluorescent bulb packaging literature.



When using an energy saving bulb in your GE Appliances hood, make sure you use either:



GE Long Life Energy Smart™ Spiral® T2
Product Code: 85383
Description: FLE13HT2/2/SW/CD

or



GE Long Life Energy Smart™ A17
Product Code: 47486
Description: FLE11/2/A17XL/CD

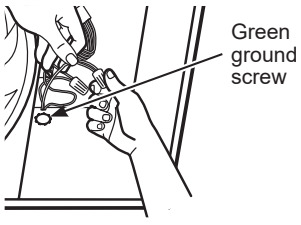
Available at **gelighting.com**

## 20 FOLLOW ELECTRICAL CODE

Complete the electrical wiring according to National Electrical Code and local codes. **NOTE:** This hood must be permanently grounded. Connect house wiring (120 VAC) to hood wiring.

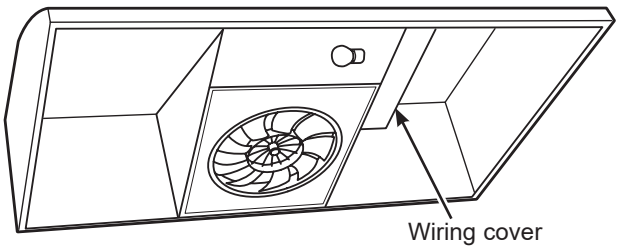
## 21 CONNECT WIRING

Connect house black to hood black wire, house white to hood white wire and house ground under green ground screw. Securely tighten the strain relief clamp onto the house wiring.



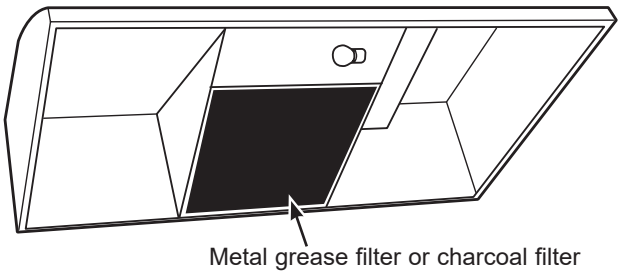

**⚠ WARNING** IMPROPER CONNECTION OF ALUMINUM HOUSE WIRING TO THESE COPPER LEADS CAN RESULT IN A SERIOUS PROBLEM. USE ONLY CONNECTORS DESIGNED FOR JOINING COPPER TO ALUMINUM AND FOLLOW THE MANUFACTURER'S RECOMMENDED PROCEDURE CLOSELY.

## 22 REPLACE WIRING COVER




## 23 REPLACE FILTER

Make sure fan blade turns freely and replace the filter. **NOTE:** Install the metal grease filter if ducted or the charcoal filter if recirculated.




The installation is complete. Turn on power at service panel, and test for proper operation.

## TROUBLESHOOTING CHECKLIST

If the hood seems to be operating at high speed when the control is not set on high, or if ventilation seems inadequate, check the following:

- Knockouts not removed from hood.
- Damper blade not opening.
- Reduced airflow because the duct is too small or the duct length is too long.
- The duct is blocked.
- Undersized or restrictive wall or roof cap.

**If the hood seems to make excessive noise:**

- Fan may be hitting the filter. Turn off the fan and remove the filter. Bend the filter down slightly in the center (into a dome shape) to allow fan clearance. Reinstall and adjust as needed.

**The fan does not work but the lights do:**

- Switch power off at the service panel and lock the service disconnecting means to prevent power from being switched on accidentally. When the service disconnecting means cannot be locked, securely fasten a prominent warning device, such as a tag, to the service panel.
- Check the wiring connections. See the CONNECT WIRING section in these Installation Instructions.

# **Troubleshooting tips ...** Before you call for service

Save time and money! Review the charts on the following pages first and you may not need to call for service.

| Problem | Possible Cause | What To Do |
|---|---|---|
| **Fan/Light does not operate** | **A house fuse may be blown or a circuit breaker tripped.** | Replace fuse or reset circuit breaker. |
| **Loud or abnormal airflow noise** | **Wrong duct size used in installation.** | Using smaller duct pipe will cause reduced venting. Minimize the duct run length and number of transitions and elbows. GE Appliances service technicians cannot correct this issue if installed improperly. |
| **Fan fails to circulate air or moves air slower than normal and/or fan is making loud or abnormal airflow noise** | **Obstructions in duct work.** | Make sure nothing is blocking the vent. Make sure your wall or roof cap has a blade or door. |
| | **Damper blade on wall or roof cap may not be open.** | Make sure damper swings freely. Damper blades may flip over and will not fully open when this happens. Adjust to original position. |
| | **Metal grease filter and charcoal filter (if present) may be dirty.** | Clean the metal grease filter and replace charcoal filter (if present). See Care and Cleaning of the Vent Hood. |
| | **Insufficient makeup (replacement) air** | Sufficient makeup (replacement) air is required for exhausting appliances to operate to rating. Check with local building codes, which may require or strongly advise the use of makeup air. Visit GEAppliances.com for available makeup air solutions. |
| **Early light failure** | **Light wattage is too high.** | Replace with correct wattage. |

# Notes

LIMITED WARRANTY

# GE Appliances Vented Range Hood Warranty

## GEAppliances.com

All warranty service is provided by our Factory Service Centers, or an authorized Customer Care® technician. To schedule service online, visit us at **geappliances.com/service**, or call GE Appliances at 800.GE.CARES (800.432.2737). Please have your serial number and your model number available when calling for service.

Servicing your appliance may require the use of the onboard data port for diagnostics. This gives a GE Appliances factory service technician the ability to quickly diagnose any issues with your appliance and helps GE Appliances improve its products by providing GE Appliances with information on your appliance. If you do not want your appliance data to be sent to GE Appliances, please advise your technician not to submit the data to GE Appliances at the time of service.

| For the period of | GE Appliances will replace |
|---|---|
| **One year**<br>From the date of the original purchase | **Any part** of the cooking product which fails due to a defect in materials or workmanship. During this **limited one-year warranty**, GE Appliances will provide, **free of charge**, all labor and related service costs to replace the defective part. |

## What GE Appliances will not cover:

- Service trips to your home to teach you how to use the product.
- Improper installation, delivery, or maintenance.
- Failure of the product if it is abused, misused, modified, or used for other than the intended purpose or used commercially.
- Replacement of house fuses or resetting of circuit breakers.
- Damage to the product caused by accident, fire, floods, or acts of God.
- Damage to finish, such as surface rust, tarnish, or small blemishes not reported within 48 hours of delivery.
- Incidental or consequential damage caused by possible defects with this appliance.
- Damage caused after delivery.
- Product not accessible to provide required service.
- Service to repair or replace light bulbs, except for LED lamps.

## EXCLUSION OF IMPLIED WARRANTIES

Your sole and exclusive remedy is product repair as provided in this Limited Warranty. Any implied warranties, including the implied warranties of merchantability or fitness for a particular purpose, are limited to one year or the shortest period allowed by law.

This limited warranty is extended to the original purchaser and any succeeding owner for products purchased for home use within the USA. If the product is located in an area where service by a GE Appliances Authorized Servicer is not available, you may be responsible for a trip charge or you may be required to bring the product to an Authorized GE Appliances Service location for service. In Alaska, the limited warranty excludes the cost of shipping or service calls to your home.

Some states do not allow the exclusion or limitation of incidental or consequential damages. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state. To know what your legal rights are, consult your local or state consumer affairs office or your state's Attorney General.

**Warrantor: GE Appliances, *a* Haier *company***
**Louisville, KY 40225**

**Extended Warranties:** Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it online anytime at

**GEAppliances.com/extended-warranty**

or call 800.626.2224 during normal business hours. GE Appliances Service will still be there after your warranty expires.

Staple your receipt here. Proof of the original purchase date is needed to obtain service under the warranty.



49-80589-8

# Accessories



## Looking For Something More?

**GE Appliances offers a variety of accessories to improve your cooking and maintenance experiences!**

Refer to the Consumer Support page for phone numbers and website information.

The following products and more are available:

### Parts

- Charcoal Filter

### Cleaning Supplies

- CitruShine™ Stainless Steel Wipes
- Stainless Steel Appliance Cleaner
- Bar Keepers Friend Soft Cleanser™

# Consumer Support

## GE Appliances Website

Have a question or need assistance with your appliance? Try the GE Appliances Website 24 hours a day, any day of the year! You can also shop for more great GE Appliances products and take advantage of all our on-line support services designed for your convenience. In the US: **GEAppliances.com**

## Register Your Appliance

Register your new appliance on-line at your convenience! Timely product registration will allow for enhanced communication and prompt service under the terms of your warranty, should the need arise. You may also mail in the pre-printed registration card included in the packing material. In the US: **GEAppliances.com/register**

## Schedule Service

Expert GE Appliances repair service is only one step away from your door. Get on-line and schedule your service at your convenience any day of the year. In the US: **GEAppliances.com/service** or call 800.432.2737 during normal business hours.

## Extended Warranties

Purchase a GE Appliances extended warranty and learn about special discounts that are available while your warranty is still in effect. You can purchase it on-line anytime. GE Appliances Services will still be there after your warranty expires. In the US: **GEAppliances.com/extended-warranty** or call 800.626.2224 during normal business hours.

## Remote Connectivity

For assistance with wireless network connectivity (for models with remote enable), visit our website at **GEAppliances.com/connect** or call 800.220.6899 in the US.

## Parts and Accessories

Individuals qualified to service their own appliances can have parts or accessories sent directly to their homes (VISA, MasterCard and Discover cards are accepted). Order on-line today 24 hours every day.
In the US: **GEApplianceparts.com** or by phone at 877.959.8688 during normal business hours.

**Instructions contained in this manual cover procedures to be performed by any user. Other servicing generally should be referred to qualified service personnel. Caution must be exercised, since improper servicing may cause unsafe operation.**

## Contact Us

If you are not satisfied with the service you receive from GE Appliances, contact us on our Website with all the details including your phone number, or write to:

In the US: General Manager, Customer Relations | GE Appliances, Appliance Park | Louisville, KY 40225
**GEAppliances.com/contact**

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