

Major Appliance Limited Warranty

ATTACH YOUR RECEIPT HERE. PROOF OF PURCHASE IS REQUIRED TO OBTAIN WARRANTY SERVICE.

Please have the following information available when you call the Customer eXperience Center:

- Name, address and telephone number
- Model number and serial number
- A clear, detailed description of the problem
- Proof of purchase including dealer or retailer name and address

Major Appliance Limited Warranty

Before contacting us to arrange service, some questions can be addressed without service. Please visit the "Troubleshooting" section at **https://www.whirlpool.com/owners** for Troubleshooting help. In Canada, visit **https://www.whirlpool.ca/owners**.

HOW TO MAKE A CLAIM

All warranty service is provided exclusively by our authorized Whirlpool Service Providers. For service, contact the Whirlpool Customer eXperience Center. In the U.S.A., call **1-866-698-2538**. In Canada, call **1-800-807-6777**. If outside the 50 United States or Canada, contact your authorized Whirlpool dealer to determine whether another warranty applies.

WHAT IS COVERED

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE PRODUCT REPAIR AS PROVIDED HEREIN. This limited warranty is valid only in the United States or Canada and applies only when the major appliance is used in the country in which it was purchased:

ONE (1) YEAR FROM THE DATE OF DELIVERY OF THE ORIGINAL PURCHASE (PARTS AND LABOR INCLUDED): Whirlpool brand of Whirlpool Corporation or Whirlpool Canada, LP (hereafter "Whirlpool") will pay for factory-specified replacement parts and labor to correct defects in materials or workmanship that existed when this major appliance was purchased, or at its sole discretion, replace the product. In the event of product replacement, your appliance will be warranted for remaining term of the original unit's warranty period.

YEARS TWO (2) THROUGH FIVE (5) FROM THE DATE OF DELIVERY OF THE ORIGINAL PURCHASE (CERTAIN COMPONENT PARTS AND LABOR INCLUDED): Whirlpool will pay for factory-specified replacement parts and labor for the component parts listed below to correct non-cosmetic defects in materials or workmanship in these parts that prevent function of this major appliance and that existed when this major appliance was purchased:

French Door Bottom Mount Refrigerator	Side by Side Refrigerator
Sealed Refrigeration system (includes compressor, evaporator, condenser, dryer, and connecting tubing)	

See next page for What is Not Covered by this Limited Warranty.

WHAT IS NOT COVERED

1. Commercial, non-residential or multiple family use or use inconsistent with the product instructions and manuals.
2. In-home instruction on how to use your product.
3. Repair to correct improper maintenance, installation not in accordance with installation instructions or electrical or plumbing codes, or repair of household electrical or plumbing systems.
4. Consumable parts (e.g., light bulbs, batteries, air or water filters, preservation solutions, etc).
5. Defects or damage resulting from accident, misuse, abuse, alteration, fire, floods, acts of God or improper installation.
6. Damages, defects, or repairs caused by unauthorized servicers or use of non-genuine or third-party parts; however, use of unauthorized service providers or non-genuine or third-party parts will not void this warranty.
7. Cosmetic damage (e.g., scratches, dents, chips, and other damage to appliance finishes), unless such damage results from defects in materials and workmanship and is reported to Whirlpool within 30 days from date of purchase.
8. Discoloration, rust or oxidation of surfaces resulting from caustic or corrosive environments (e.g., high salt concentrations, high moisture or humidity or exposure to chemicals).
9. Product pick-up or delivery. This product is intended for in-home repair (excludes countertop microwaves which must be packaged and shipped to a Whirlpool designated service company, at consumer's expense).
10. Travel or transportation expenses for service in remote locations where an authorized Whirlpool servicer is not available.
11. Repair, removal or reinstallation of inaccessible appliances or built-in fixtures (e. g., trim, decorative panels, flooring, cabinetry, islands, countertops, drywall) that interfere with servicing, removal or replacement of the product.
12. Appliances with original, factory installed model/serial numbers removed, altered or not easily determined.
13. Conversion of your product from natural gas or propane gas or reversal of appliance doors.
14. Incidental or consequential damages (e.g., loss of food or medicine) resulting from appliance breakdown.

DISCLAIMER OF IMPLIED WARRANTIES

Implied warranties, including any implied warranty of merchantability or implied warranty of fitness for a particular purpose, are limited to ten years or the shortest period allowed by law. Some states and provinces do not allow limitations on the duration of implied warranties of merchantability or fitness, so this limitation may not apply to you.

HOW STATE LAW APPLIES

This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province. Some states and provinces, such as California, do not allow for limitations on the date your warranty coverage begins, so this limitation may not apply to you.

®/™ ©2023 Whirlpool. All rights reserved. Used under license in Canada.