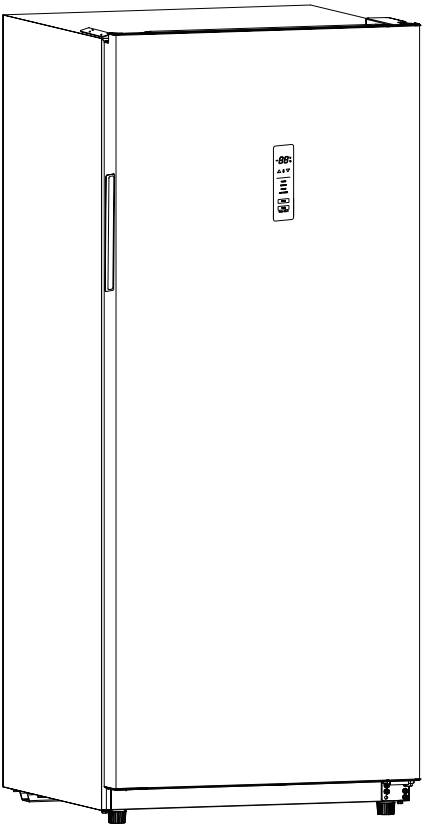
element

USER MANUAL

14.0 cu.ft.
Upright Convertible Freezer/Refrigerator
EXUF14CEEW
EXUF14CEES
Product may vary. Please refer to the actual product.



Please Read all the instructions carefully before using this product and keep the manual for future reference.

Important Safety Information
READ AND FOLLOW ALL SAFETY INSTRUCTIONS

SAFETY REQUIREMENTS

DANGER: Risk of fire or explosion. Flammable refrigerant used. Do not puncture refrigerant tubing.

- Do not use mechanical devices to defrost refrigerator.
- Ensure that servicing is done by factory authorized service personnel, to minimize product damage or safety issues.

WARNING: Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

WARNING: Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.

WARNING: Do not damage the refrigerant circuit.

WARNING: Do not use electrical appliances inside the food storage compartments of the appliance, unless they are of the type recommended by the manufacturer.

CAUTION: Risk of fire or explosion. Flammable refrigerant used.

- Consult repair manual or owner's guide before attempting to service this product. All safety precautions must be followed.
- Dispose of properly in accordance with federal or local regulations.
- Follow handling instructions carefully.

CAUTION: Children should be supervised to ensure that they do not play with the appliance.

DANGER: Risk of child entrapment. Before throwing away an old appliance:

- Remove the door or lid.
- Leave shelves in place so that children may not easily climb inside.

SAFETY REQUIREMENTS

This appliance is not intended for use by persons (including children) whose physical, sensory or mental capabilities may be different or reduced, or who lack experience or knowledge, unless such persons receive supervision or training to operate the appliance by a person responsible for their safety.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance

This appliance is intended to be used in household and similar applications such as

- staff kitchen areas in shops, offices and other working environments;
- farm houses and by clients in hotels, motels and other residential type environments;
- bed and breakfast type environments;
- catering and similar non-retail applications.

NOTE If the manufacturer wants to limit the use of the appliance to less than the above, this has to be clearly stated in the instructions.

GROUNDING INSTRUCTIONS

This appliance must be grounded. Grounding reduces the risk of electrical shock by providing an escape wire for the electrical current.

This appliance has a cord that has a grounding wire with a 3-prong plug. The power cord must be plugged into an outlet that is properly grounded. If the outlet is a 2-prong wall outlet, it must be replaced with a properly grounded 3-prong wall outlet. The serial rating plate indicates the voltage and frequency the appliance is designed for.

WARNING - Improper use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or service agent if the grounding instructions are not completely understood, or if doubt exists as to whether the appliance is properly grounded.

Do not connect your appliance to extension cords or together with another appliance in the same wall outlet. Do not splice the power cord. Do not under any circumstances cut or remove the third ground prong from the power cord. Do not use extension cords or ungrounded (two prongs) adapters.

If the power supply cord is damaged, it must be replaced by the manufacturer, its service agent or similar qualified person in order to avoid hazard.

SAVE THESE INSTRUCTIONS!

INSTALLATION INSTRUCTIONS

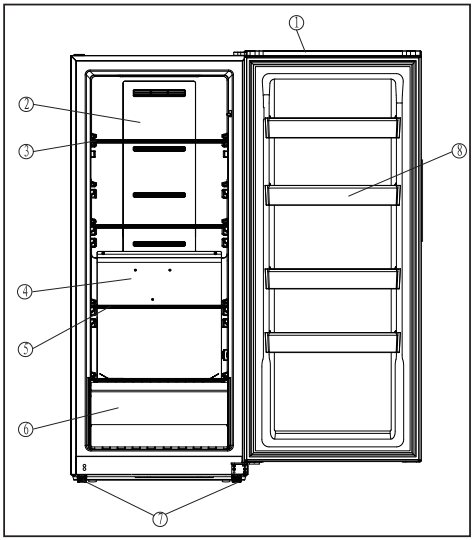
LOCATION

- Two people should be used when moving the appliance.
- Remove interior and exterior packaging prior to installation. Wipe the outside of the appliance with a soft, dry cloth and the inside with a lukewarm wet cloth.
- Place the appliance on a floor that is strong enough to support it when it is fully loaded.
- Do not place the appliance in direct sunlight or near sources of heat, such as a stove or heater, as this can increase electrical consumption. Extreme cold ambient temperatures may also cause the appliance to perform improperly.
- Do not use the appliance near water, for example in a wet basement or near a sink.
- This appliance is intended for household use only. It is not designed for outside installation, including anywhere that is not temperature controlled (garages, porches, vehicles, etc.).
- Before connecting the appliance to a power source, let it stand upright for approximately 6 hours. This will reduce the possibility of a malfunction in the cooling system from handling during transportation.
- This appliance is 27.95 inches (71.0 cm) wide by 68.03 inches (172.8 cm) high by 27.89 inches (70.85 cm) deep. Make sure that you leave the minimum amount of space between the appliance and all surrounding walls and vents. Do not cover any of the ventilation openings with any material as the appliance needs adequate space to breathe.
- Allow 5 inches (12.7 cm) of space between the back, sides and top of the appliance and all adjacent walls.
- This appliance is intended for free-standing installation only and is not intended to be built into a cabinet or counter. Building in this appliance can cause it to malfunction.

OPERATING INSTRUCTIONS

FEATURES

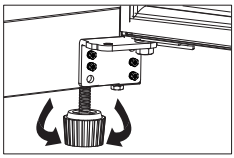
1. **Display panel (FRONT)**
2. **Windward**
3. **Glass shelf1**
4. **Downwind**
5. **Glass shelf2**
6. **Lower drawer**
7. **Adjustable Feet**
8. **Door shelf**



LEVELING INSTRUCTIONS

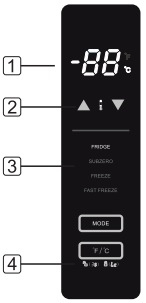
There are two adjustable legs on the bottom of the appliance that can be turned up or down to ensure that the appliance is level.

1. Turn the leveling leg counter-clockwise as far as it will go, until the top of the foot is touching the bottom of the chassis.
2. Slowly turn the leveling leg clockwise until the appliance is level.



OPERATING INSTRUCTIONS

CONTROL PANEL



1. Temperature display
2. Up and Down arrows to select temperature
3. Temperature Mode
4. Selection button for °F or °C (press and hold for 3 seconds to activate the control panel)

LOCK ICON

The control panel default mode is unlocked. Press and hold the °F/ °C button for 3 seconds to lock or unlock the control panel manually.

TEMPERATURE SETTING

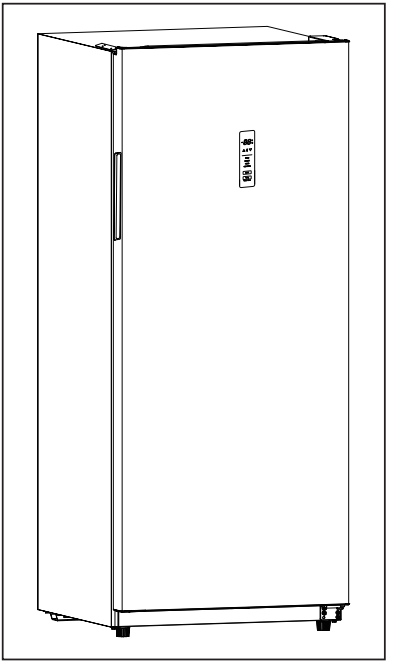
This appliance can be used as either a refrigerator or a freezer. The table below shows the MODE and temperature ranges. Select the MODE. Then set the desired temperature by pressing the Up and Down arrows on the Control Panel. The temperature increases or decreases in one degree increments. The display window will show the selection.

TEMPERATURE SCALE

"FRIDGE": 32°F ~ 46°F (0°C ~ 8°C)
"SUBZERO": 18°F ~ 25°F (-8°C ~ 4°C)
"FREEZE": -11°F ~ 7°F (-24°C ~-14°C)
"FAST FREEZE": -18°F (-28°C)

OPEN DOOR ALARM

This appliance is equipped with a door alarm that will sound if the door is left open for more than 3 minutes. The alarm will beep and the display will flash continuously until the door is closed.



Sabbath Mode

To activate Sabbath Mode, press and hold the "MODE" button for 5 seconds, "SA" will be displayed and kept displayed in low brightness.
When the appliance is in Sabbath Mode, the appliance will continue to cool according to the mode and temperature previously set by user, the interior light will turn off and stay off, the buttons do not function, all error codes and alarm signals will not appear.
To deactivate Sabbath Mode, press and hold the "MODE" button again for 5 seconds.

NOTE

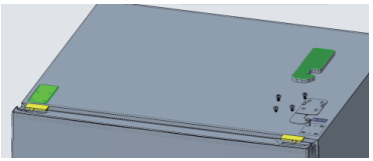
Once it is activated manually, the Sabbath Mode will be deactivated automatically after 80 hours.
If the appliance powers off and restarts (for example, if there is a power failure), the Sabbath Mode remains active.

DOOR REVERSAL INSTRUCTIONS

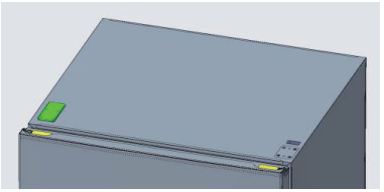
If the appliance is placed on its back or side for any length of time during this process, it must be allowed to remain upright for 6 hours before plugging it in to avoid damage to the internal components.
WARNING: Before door reversal, make sure to unplug the unit and place the door face up. To avoid personal and property damage, replace the door with two people. It is suggested to replace the door by authorized service personnel. Please keep the removed parts for the door reversal and close the door tightly.

STEP1: Replace top door hinge

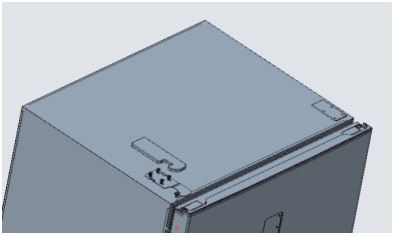
1. Remove the hinge cover and hinge by removing screws at the top right corner of the cabinet. Open the wire cover at the door, disconnect the wiring connector from cabinet and close the wire cover.



2. Remove the decorative cover at the top left corner of the cabinet and assemble it at the right side. Open the wire cover at the top left of the door.

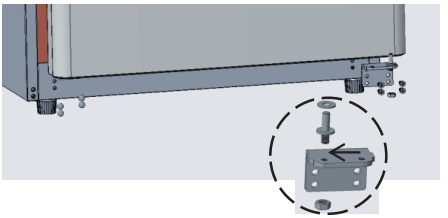


3. From the accessory bag, take out hinge and hinge cover. Assemble the hinge firstly, the terminal of the wiring, the hinge cover and close the wire cover.

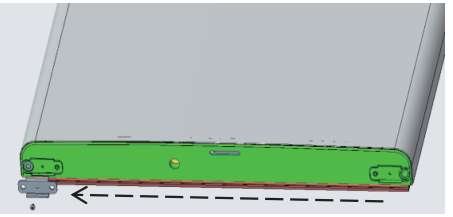


STEP2: Replace bottom door hinge

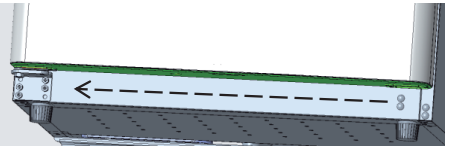
1. Remove four bolts and bottom hinge. Unscrew the door shaft nut, move the door shaft to the left hinge and tighten, and remove 4 cap nails of the other end.



2. Remove the door limit block on the right of the door and then assemble it to the left end of the door and fix it.



3. Assemble the bottom hinge where the hinge shaft has been replaced on the left of cabinet with four screws and tighten it. Plug the four holes at the right with cap nails.



Finally, check whether the two sides of the door are in line with the cabinet. If necessary, adjust the leveling feet in the front of the unit so that the product is completely horizontal. After replacing the door, place the unit vertically and let it stand for 6 hours before power on.

CARE & MAINTENANCE

CLEANING

Ensure the appliance is unplugged before cleaning.

- To clean the inside of the appliance, use a soft cloth and a solution of a tablespoon of baking soda to one quart of water or a mild soap solution or some mild detergent.
- Wash removable shelves in a mild detergent solution, then dry and wipe with a soft cloth.
- Clean the outside with a soft, damp cloth and some mild detergent.
- It is important to keep the area clean where the door seals against the cabinet. Clean this area with a soapy cloth. Rinse with a damp cloth and let dry.

Note: Do not use cleaners containing ammonia or alcohol on the appliance. Ammonia or alcohol can damage the appearance of the appliance. Never use any commercial or abrasive cleaners or sharp objects on any part of the appliance.

POWER FAILURE

Most power failures are corrected within a few hours and should not affect the temperature of your appliance if you minimize the number of times the door is opened. If the power is going to be off for a longer period of time, take the proper steps to protect your contents.

Note: Wait 3 to 5 minutes before attempting to restart the refrigerator if operation has been interrupted.

DEFROST

This unit is equipped with an automatic defrost function and does not require manual defrosting. Defrost water from the appliance is channeled into a drip tray located above the compressor. Heat transfer from the compressor causes the defrost water to evaporate.

ERROR CODES

- E1: The freezer sensor failure
- E2: Freezer defrosting sensor failure
- E3: The freezer sensor failure and freezer defrosting sensor failure
- C0: Communication failure
- dr: Door opening alarm
- H1: The freezer heater failure

VACATION

- **Short vacations:** Leave the appliance operating during vacations of less than three weeks.
- **Long vacations:** If the appliance will not be used for several months, remove all items and turn off the appliance. Clean and dry the interior thoroughly. To prevent odor and mold growth, leave the door open slightly, blocking it open if necessary.

ENERGY SAVING TIP

The appliance should be located in the coolest area of the room, away from heat producing appliances, and out of direct sunlight. Do not overload the unit or block any ventilation openings.

MOVING

- Remove all items.
- Tape the door shut.
- Be sure the appliance stays secure in the upright position during transportation. Also protect the outside of the appliance with a blanket or similar item.
- If the appliance is placed on its back or side during transportation, upon reaching the destination, allow it to remain in its operating position for 6 hours to avoid damage to internal components.

DISPOSAL

This appliance may not be treated as regular household waste, it should be taken to the appropriate waste collection point for recycling of electrical components. For information on local waste collection points, contact your local waste removal agency or government office.

TROUBLESHOOTING

PROBLEM	POSSIBLE CAUSE
No power	• A fuse may be blown or the circuit breaker tripped • Plug not fully inserted into the wall outlet
Internal temperature not cold enough	• Temperature setting is too warm • Door is not shut properly or opened excessively • Exhaust vent is obstructed • Recently added a large quantity of warm food to the cabinet • Close proximity to heat source or direct sunlight • Ambient temperature or humidity is very high
Appliance runs continuously	• Temperature setting is too cold • Door not shut properly or opened excessively • Exhaust vent is obstructed • Recently added a large quantity of warm food to the cabinet • Close proximity to heat source or direct sunlight • Ambient temperature or humidity is very high
Internal temperature is too cold	• Temperature setting is too cold
Noises	• Parts are expanding and/or the refrigerant is circulating; this is normal

Electrical Safety Certification (OSHA / NRTL)

This appliance is designed and manufactured to comply with applicable U.S. electrical safety standards and is certified by a Nationally Recognized Testing Laboratory (NRTL) in accordance with:

UL 60335-1 – Safety of Household and Similar Appliances, Part 1: General Requirements
UL 60335-2-24 – Household and Similar Electrical Appliances - Safety - Part 2-24: Particular Requirements for Refrigerating Appliances, Ice-Cream Appliances and Ice-Makers

The product bears the applicable NRTL certification mark (CSA) on the product rating label.

ENERGY INFORMATION

This appliance meets U.S. Department of Energy (DOE) efficiency standards under 10 CFR Part 430.
For certified energy consumption data, refer to the EnergyGuide label.

CALIFORNIA PROPOSITION 65 WARNING

⚠ WARNING: This product can expose you to chemicals including lead, which are known to the State of California to cause cancer and birth defects or other reproductive harm.
For more information go to: www.P65Warnings.ca.gov

Element Appliance Limited Warranty

(the "Products" or "Product" when referencing a singular product herein)

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC ("Element") to the original customer who purchases the Product from an authorized Element retailer (the "Original Customer" or "you") against defects in material and workmanship under proper use, maintenance, and care according to the owner's manual, warnings, and instructions accompanying the Product ("Warranty") as follows:

* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer ("Valid Proof of Purchase") is **required** for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

1. WARRANTY SERVICE:

A. ONE-YEAR WARRANTY: Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of purchase by the Original Customer (the "Warranty Period"), if the parts or components covered by this Warranty are determined by Element or Element's authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof, regardless of any defects in the Product or any part or component thereof.

B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION: If and only if the Original Customer registers the Product at www.elementelectronics.com within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

C. TIMING AND PROCEDURE: Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period MUST be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element's prior written consent.

2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) any damage caused by using non-authorized parts or service facilities for repair of Products (however, for avoidance of doubt, using non-authorized parts or service facilities will not, in and of itself, void the Warranty); (c) transportation, shipping, delivery, pickup, insurance, installation, or set-up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

THIS WARRANTY IS MADE IN LIEU OF AND SUPERSEDES ALL OTHER WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR GENERAL USE, WHETHER EXPRESS, IMPLIED, COLLATERAL, STATUTORY, OR PROVIDED BY COMMON LAW, THE UNIFORM COMMERCIAL CODE, OR OTHERWISE. ELEMENT FURTHER DISCLAIMS ALL WARRANTIES AFTER THE END OF THE WARRANTY TERM DEFINED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY OTHER PERSON, FIRM, OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON ELEMENT. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE, AT ELEMENT'S SOLE DISCRETION, ARE THE EXCLUSIVE REMEDIES OF THE CUSTOMER.

ELEMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. THESE INCLUDE, BUT ARE NOT LIMITED TO, ANY DAMAGES IN THE FORM OF LOST PROFITS, LOSS OF USE, LEGAL FEES, ECONOMIC LOSS, PERSONAL INJURIES, OR ANY OTHER DAMAGES CAUSED BY CIRCUMSTANCES BEYOND THE CONTROL OF ELEMENT. NOTWITHSTANDING THE FOREGOING, ELEMENT'S AGGREGATE LIABILITY TO ANY CUSTOMER SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CUSTOMER WHO PURCHASED THE

PRODUCT, AND IS NOT TRANSFERRABLE. NO PERSON IS AUTHORIZED TO ALTER, EXTEND, OR WAIVE THIS WARRANTY OR ANY OF ITS TERMS OR CONDITIONS.

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

PLEASE DIRECT ALL CORRESPONDENCE TO:

Element Appliance Company, LLC
customerservice@elementelectronics.com
(888) 842-3577
https://elementelectronics.com

Element, the Element Logo, and Bring it home are trademarks of Element Brand Holding, LLC. All other trademarks are the property of their respective owner, who has not sponsored, endorsed, or approved this product.
©2026 Element Appliance Company, LLC. All rights reserved.

Distributed by Element Appliance Company, LLC
Augusta, GA 30909

For service, support and warranty information:
Call 888.842.3577, email us at customerservice@elementelectronics.com or visit www.elementelectronics.com